



2018 ANNUAL REPORT

Released March 15, 2019

Letter from the Health Commissioner

Galion Community Members:

Here at the Galion City Health Department, we are committed to promoting, improving, and protecting the health and wellbeing of the community we serve. The dedication of the GCHD staff to the Galion community was apparent throughout 2018. We continued purposeful efforts to target the social, economic, educational quality and environmental factors that influence health and wellness. Public policies and decisions can have a significant impact on population health and we are systematically building the capacity to positively influence policies, programs, and services to encourage the promotion of health equity amongst the community we serve. We are pleased that the Galion City Health Department was able to provide services for its 149th year and we look forward to our 150th in 2019.

Looking forward we seek to be even more effective in addressing these significant social disparities and health inequities that impact different socioeconomic groups in our neighborhoods. We recognize our responsibility to improve the overall health of our community. As I have expressed in previous reports, one of the best ways to ensure the success of a community is to ensure its residents have the opportunities they need to get and stay healthy.

Public Health's efforts are changing the local culture, and creating a demand amongst the population to have access to healthy lifestyle choices. The community has begun to embrace health and wellness as an economic driver, and is working hard to give a voice to residents that are struggling to be heard. By taking the health of our population seriously, Galion is on the way to making big strides in the health and wellness of the community.

This report reflects some of the work your Galion City Health Department has done throughout the year to improve the health and wellbeing of our community, to mobilize and strengthen community partnerships, and to that we, as a local public health agency, are continuously working to improve the quality of the services we deliver.

While this report provides you with a glimpse of what we do here at the Galion City Health Department, there's so much more we do not have room to share with you. Please don't hesitate to contact us or visit www.galionhealth.org if you have a question or would like to learn more about our many programs.

Sincerely,

Trish Factor, MPH, MCHES, CHEP, CPST



Program Highlights

GCHD issued **73** more Birth Certificates than last year.

GCHD received **12** fewer Nuisance Complaints than last year.

GCHD confirmed **38** more Communicable Diseases than last year.

GCHD had **14** fewer Animal Bite Investigations than last year.

GCHD distributed **13** more Car Seats than last year.



2018

Program Highlights

Birth Certificates Issued	846
Births Registered	404
Death Registered	206
Death Certificates Issued	623
Free Veterans Death Certificates Issued	30
Communicable Diseases Confirmed*	176
Communicable Disease Outbreaks	0
CMH Client Load	41
Immunizations Given (non-Flu, incl TB)	801
Flu Immunizations Given	402
Public Health Nuisance Complaints	133
Food Licenses Issued	123
School Inspections	10
Swimming Pool/ Spa Inspections	13
Rabies Prevention (Animal Bites Investigated)	36
Car Seats Distributed	41

Frequently Requested Information

Main Phone Number	(419) 468-1075
Main Fax Number	(419) 468-8618
General Email Address	GalionCityHD@galionhealth.org
Website	www.galionhealth.org
Join us on Facebook	The Galion City Health Department
Follow us on Twitter	@GalionHealth

Who are We



Staff	
	Years of Service
Trish Factor , MPH, MCHES, CHEP Health Commissioner	4
Andrea Barnes , RS Director of Environmental Health	1.5
Emily Miller , RN, BSN Director of Nursing	2.5
Olivia Roston , BS Business Services Officer/ Registrar	6
Melinda Corwin , RN Public Health Nurse	2.5
Amy Jerger , RN, BSN Public Health Nurse	1
Tina Nichols , BS Health Educator/ DIS	2

Public Health Service

The value of any organization is, in large part, due to the skill and expertise of the staff. Assessing, evaluating, and providing learning opportunities for our employees on every level and in every service, area improves the quality of our programs and services, reduces operating costs, and ultimately, increases customer satisfaction.

At the Galion City Health Department, staff tenure ranges from 1 from 6 years; however, between the 7 full and part time staff we have almost 81 years of public health experience and over 91 years of public service experience.

2018 Board of Health	
Tom O'Leary	President/ Mayor
Katelyn Strickler	President ProTem
Wendy Kerr, CNP	Vice President
Wade Cramer	Member
Nadia Oehler	Member
Kara Ault	Member
Andrea Wildenthaler	Member
Sukhdeep Mann	Member

Medical Director

Dr Kenneth Saul, DO
Medical Director, Galion
City Health Department

Dr. Saul joined GCHD as the Medical Director in June 2018; he is responsible for all standing orders for our clinical practices, medical leadership during emergency events, and acts as a resource for our staff.



Board of Health

The Board of Health is the governing body for the Galion City Health Department. Board members are appointed by the mayor and approved by city council.

Regular meetings are generally held on the 2nd Tuesday of each month. Meeting dates/ times, agendas, and minutes are available online at:

<http://www.galionhealth.org/board-of-health/meetings>

Mission, Vision, & Values

Values

WE CARE

Work Together: Collaborating with stakeholders to build strong collaborative relationships that increase innovation.

Excellence: Striving for excellence through practical, data-driven, evidence-based decision making.

Customer Focused: Treating our diverse external and internal customers with respect while addressing their individual needs and concerns. We strive to maintain effective customer relations.

Accountability: Understanding that we are accountable for the health and safety of the community. We are also responsible for providing quality programming and services, fiscal integrity, and upholding the public's trust.

Respect: Providing respect by showing value equity, diversity, and inclusion of all.

Ensure: Ensuring that the community knows that our first priority is their health and wellbeing.

Mission

To Promote, Improve, and Protect
the Health and Well-Being of the
Community We Serve

Vision

Inspire and Engage the
Community We Serve to be
Optimally Healthy



Hours of Service

Regular Hours (open to the Public):

Monday through Friday 8:00am—4:00pm

What We Do

As a public health department, we are guided by local, state, and federal mandates and collaborate with a wide variety of jurisdictions and organizations to improve the health of the community we serve. Community-based responsibilities and objectives provide our organizations purpose as well as a framework for accountability. These functions, known as The 10 Essential Public Health Services, are what every citizen across the United States should expect and receive from their public health department.



What Do Public Health Officials Do?

- Monitor the health status of a community to identify potential problems
- Diagnose and investigate health problems and hazards in the community
- Inform, educate, and empower people about health issues, particularly the underserved and those at risk
- Mobilize community partnerships to identify and solve health problems
- Develop policies and plans that support individual and community health efforts
- Enforce laws and regulations that protect health and ensure safety
- Ensure a competent public health workforce
- Evaluate effectiveness, accessibility, and quality of population-based health services
- Research new insights and innovative solutions to health problems.

The Galion City Health Department (GCHD) utilizes *The 10 Essential Public Health Services* as a framework to guide our functions and better serve the community. These functions are our responsibility to the community we serve. Throughout this annual report, examples of how we are working to meet those responsibilities and improve the health status of the community are given.

The 10 Essential Public Health Services

- | |
|---|
| Monitor the health status of a community to identify potential problems |
| Diagnose and investigate health problems and hazards in the community |
| Inform, educate, and empower people about health issues, particularly the underserved and those at risk |
| Mobilize community partnerships to identify and solve health problems |
| Develop policies and plans that support individual and community health efforts |
| Enforce laws and regulations that protect health and ensure safety |
| Link people to needed personal health services and assure the provision of health care when otherwise unavailable |
| Assure a competent public health and personal healthcare workforce |
| Evaluate effectiveness, accessibility, and quality of population-based health services |
| Research for new insights and innovative solutions to health problems |

Accreditation



In 2018, the GCHD has continued to pursue accreditation and strengthen our infrastructure. Staff works to collect documents that show how the health department is in compliance with the Public Health Accreditation Board (PHAB) standards as well as determine what documents are needed and/or what systems need put in place. PHAB is a voluntary national program designed to help standardize and improve public health practices and the quality of care offered in health departments nationwide. As we work toward accreditation, we strive to continue our mission to promote and protect the health and well-being of those we serve.

The Galion City Health Department submitted their application to the Public Health Accreditation Board in February 2018. The Director of Nursing (Emily Miller) and Environmental Health Director (Andrea Barnes) attended PHAB's Accreditation Coordinator training in August of 2018. The training took place at PHAB's headquarters in Alexandria, VA.

The Galion City Health Department must submit its documentation by September 2019 for consideration by PHAB.

Improving the health of a community can't be done by any one entity. PHAB's national accreditation program fosters health departments' commitment to quality improvement, performance management, accountability, transparency, and the capacity to deliver the Ten Essential Public Health Services. Committed to achieving the highest standards of public health practice, nationally accredited health departments demonstrate a consistent and continued commitment to strengthening their community partnerships, which in turn enables them to better serve their communities.



Public Health Accreditation Board

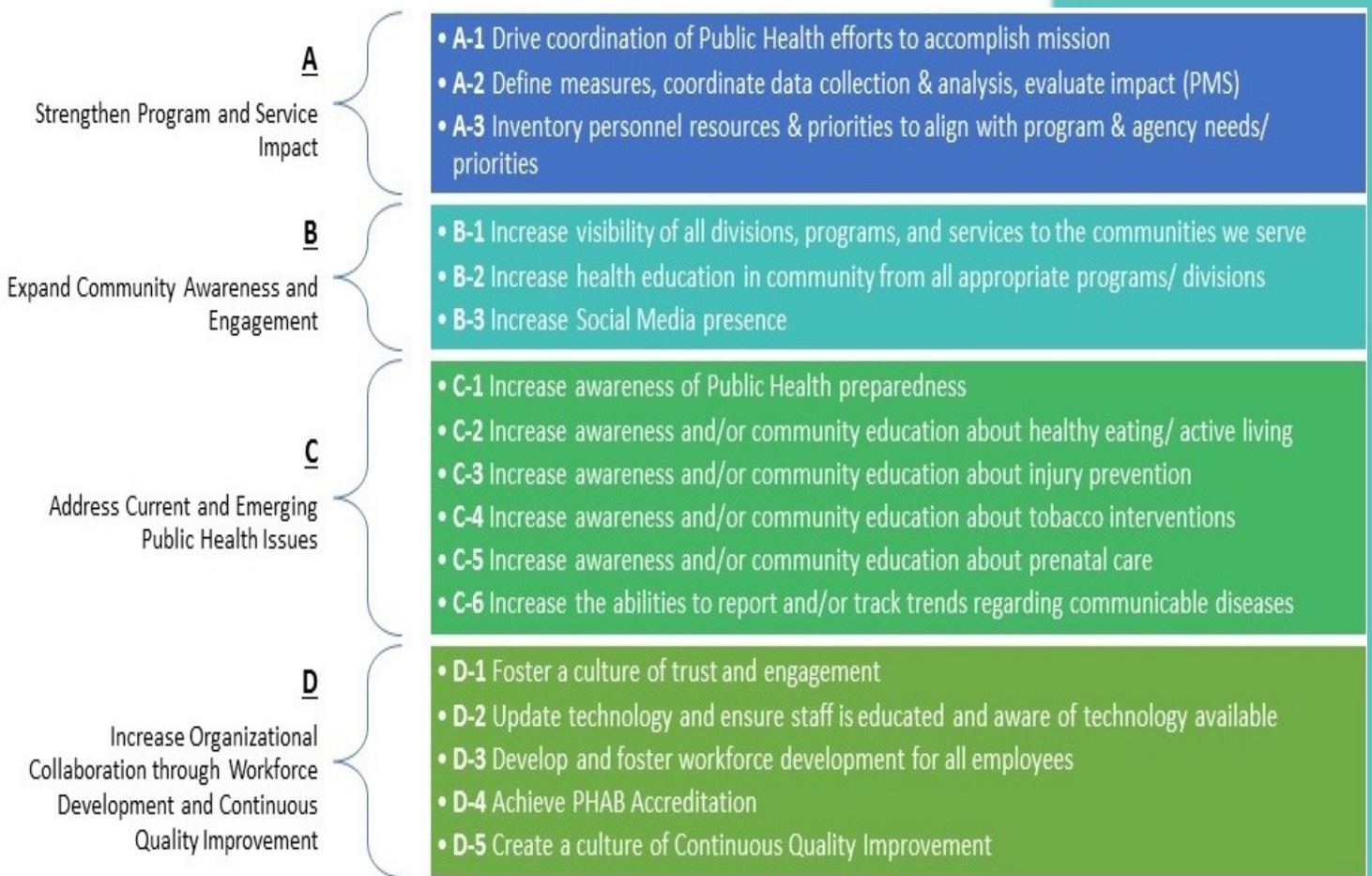
STANDARDS & Measures

VERSION 1.5
Adopted December 2013

Strategic Priorities

The GCHD's strategic priorities do not cover all the work done at the Galion City Health Department (GCHD). GCHD engages in a broad range of activities that help it achieve its overall mission of promoting and protecting the health and well-being of the communities we serve. With all its work, GCHD is committed to addressing all health disparities. In order to achieve the mission of the Galion City Health Department, the following four strategic priorities and associated goals were identified.

Strategic Priorities and Associated Goals: Areas of department emphasis



Monitor the Health Status of the Community

Community Health Assessment & Improvement Planning

2016-2019



Crawford County & Galion City
Community Health Improvement Plan

Commissioned by:

CRAWFORD COUNTY
HEALTH PARTNERS

The Galion City Health Department is a member of the Crawford County Health Partners. Every 3 years the Crawford County Health Partners conduct and fund a health assessment. This assessment is a questionnaire that asks Crawford County, including Galion City, residents about their health habits, health insurance, healthcare services, as well as social and environmental factors. The health report helps to answer the question “How healthy is the community?”. In 2015-16, the Crawford County & Galion City Health Assessment was analyzed with our partners; this will take place again in 2019. Analysis involves comparing local health data with other counties, the state and the nation. The partners also look at health trends over time, race, gender, age, ethnicity, and geographic location. All the assessments and data help to identify health priority areas. This information helps determine the health areas on which to focus. In 2018, the Community Health Improvement Plan (CHIP) continued implementation. The plan outlines the health priorities, seen below, as well as why these priorities were chosen. Each priority area has health data linked to it.

In 2018, the Crawford County Health Partners developed a new assessment survey for both adults and the youth of our community. In the fall of 2018, adults surveys were sent to randomly selected residents. Randomly selected students in grades 6-12 throughout the county will complete their surveys in early 2019. Once all survey data has been analyzed, a new Community Health Assessment (CHA) will be developed and presented to the community.

Community Health Improvement Plan

Priorities

Decrease Obesity	Decrease Adult Cardiovascular Disease	Decrease Youth Substance Abuse	Improve Prenatal Outcomes
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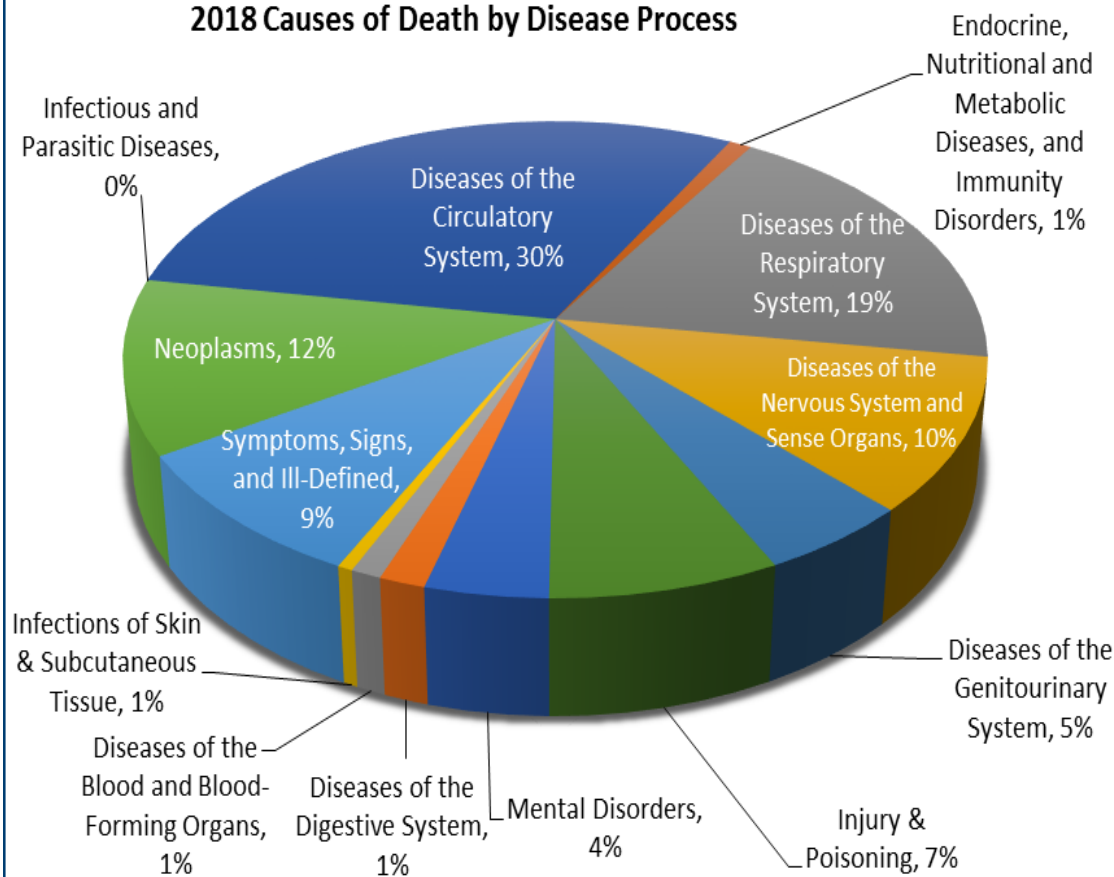
Some of the activities already completed towards the CHIP priorities are:

- Avita added Veg-centric items as well as other fruit and vegetable items to their menu
- 12% of Avita food purchases are local
- All Avita vending machines have healthy options available
- Expansion of the Cooking Matters Program offered by the OSU Extension
- Development of the PHIT America Mayor’s Challenge began
- Avita built a bariatric program, over 100 bariatric surgeries performed
- Lunch ‘n learn sessions on Cardiovascular Health and other topics were conducted
- Work with the schools to explore adopting smoke-free policies has begun
- The Signs of Suicide (SOS) program in the schools has expanded
- Patient brochures have been provided to Primary Care Physician offices on nutrition, exercise, and decreasing obesity risk factors

Additional activities are highlighted on page 25 of this report.

Monitor the Health Status of the Community

2018 Causes of Death by Disease Process



The Galion City Health Department tracks the causes of death by disease process in order to better understand the health of the community.

Diseases of the Circulatory System took over as the primary cause of death in 2018; in 2017 the primary cause was diseases of the Respiratory System.

Changes of Note

Diseases of the Circulatory System

30% (2018) - 26% (2017)

Diseases of the Respiratory System

19% (2018) - 27% (2017)

Diseases of the Digestive System

1% (2018) - 4% (2017)

Vital Statistics Data

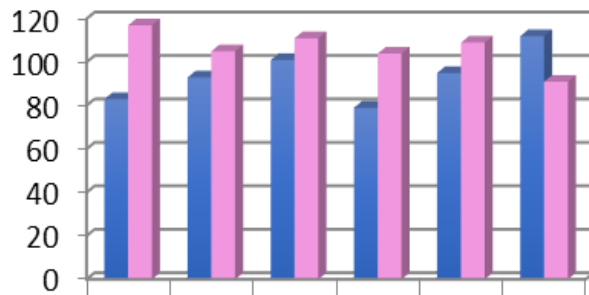
The legal records collected by the Galion City Health Department's Vital Statistics Department are the data source for many important statistical measures used in public health. These indicators track health outcomes and are used locally for planning and community analysis.

The Galion City Health Department's Vital Statistics Department issues birth certificates, death certificates, and burial permits. For birth records, we can issue certified copies for anyone born in the state of Ohio from December 20, 1908 to the present. For death records we can issue certified copies for deaths that occurred within the city limits of Galion from December 20, 1908 to the present.

The Vital Statistics Department is also responsible for registering all births, deaths, and fetal deaths that occur within the Galion city limits, assisting parents with completing Acknowledgement of Paternity Affidavits, assisting people with completing Birth Affidavits to make minor corrections on birth records, issuing copies of records to the Veteran's Administration, and assisting people with genealogical requests.

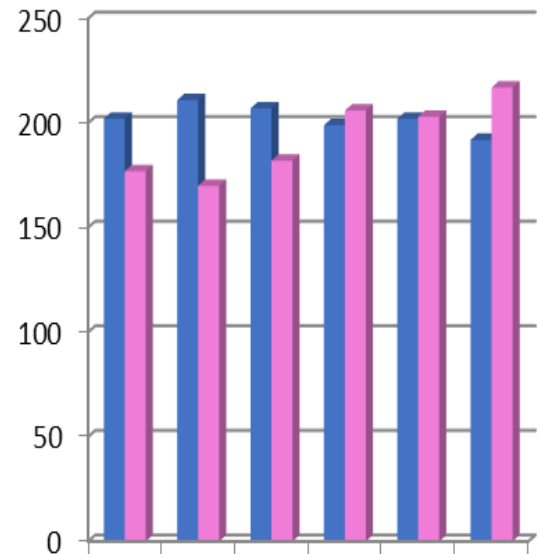
Monitor the Health Status of the Community

Deaths by Gender



	2013	2014	2015	2016	2017	2018
Male	83	93	101	79	95	112
Female	117	105	111	104	109	91

Births by Gender

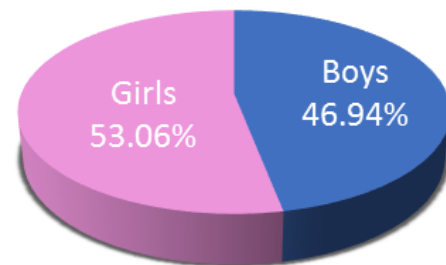


	2013	2014	2015	2016	2017	2018
Boys	202	211	207	199	202	192
Girls	177	170	182	206	203	217

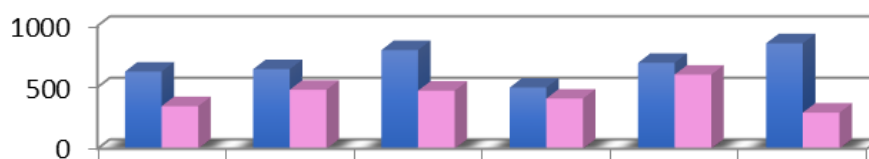
2018 Vital Statistics

In 2018 the Vital Statistics Department registered **404** new birth certificates and issued **846** certified birth certificates. **206** new death certificates were registered, **623** certified death certificates were issued, and an additional **30** free Veteran copies were issued.

2018 Births of Boys to Girls



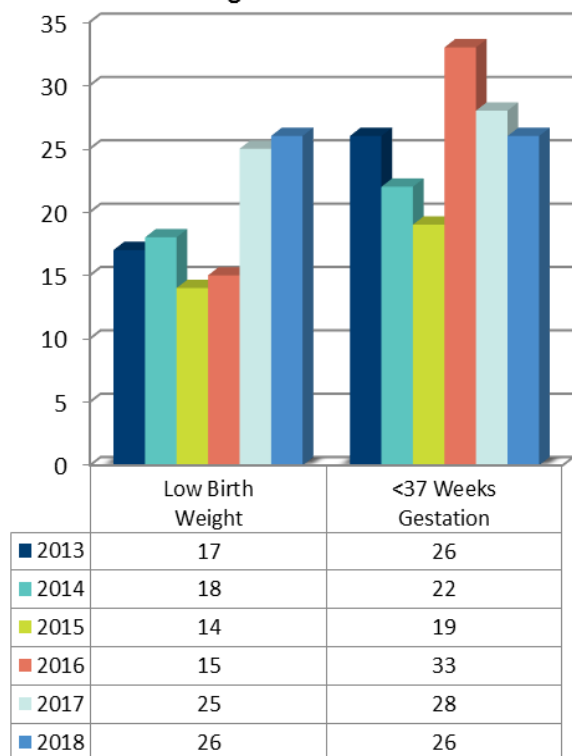
Potential Life Lost in Years by Gender (Average Life Expectancy of 75 years)



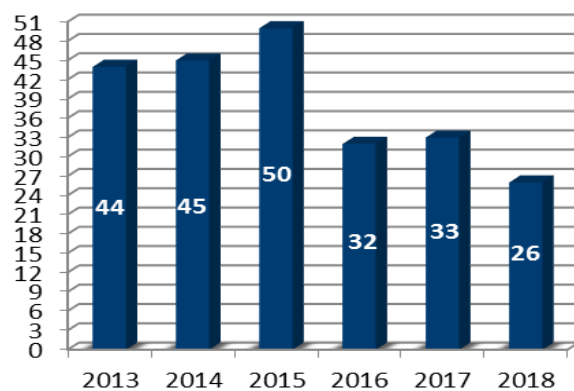
	2013	2014	2015	2016	2017	2018
Male	627.75	648	803	498	698.83	858
Female	346	480	472.667	408	602.997	294

Monitor the Health Status of the Community

Low Birth Weight & Premature Babies

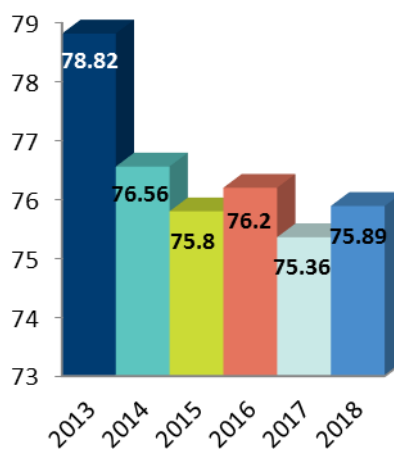


Teen Births



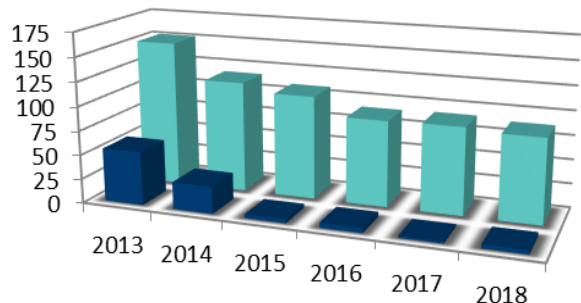
In 2018 Teen births decreased; this was following a slight increase in 2017. The greatest decrease was seen from 2015 to 2016.

Average Age of Death

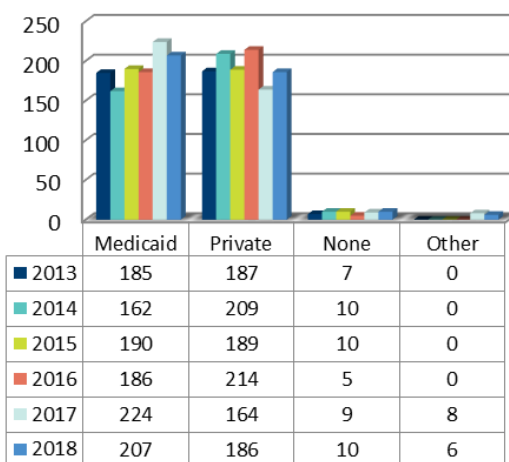


In 2018 the average age of death was 75.89 years.

Mothers Drank Alcohol and/or Smoked at Some Point During Pregnancy



Birth by Insurance Types



Diagnose & Investigate Health Problems

According to Ohio Administrative Code 3701-3-02, cases and suspected cases of selected infectious diseases are required to be reported to state and local public health agencies. These “reportable diseases” or “reportable conditions” were determined to be of public health significance in Ohio. Many of these diseases must also be reported by state health departments to the Centers for Disease Control and Prevention (CDC) as part of national public health surveillance of infectious diseases.

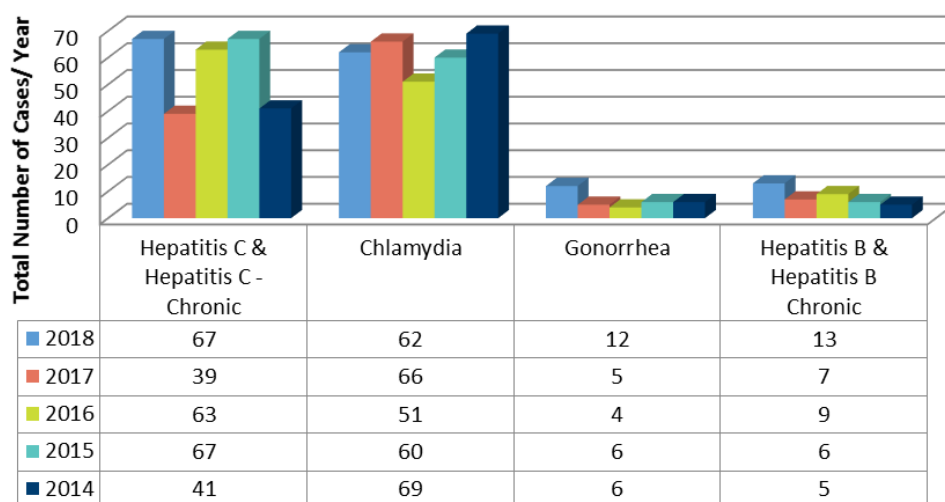
Infectious disease staff ensure proper investigation, timely case follow-up of all reports and preventive interventions to reduce secondary cases.

The 2018 Galion City Health Department Data Summary includes cases of reportable disease that were diagnosed among residents of Galion, reported to public health, and found to meet the public health surveillance definition of a confirmed or probable case; this summary does not include the numerous suspected case investigations that occurred. These data do not represent all cases of reportable infectious disease that occurred in the community, as individuals may not seek medical care for mild or asymptomatic infections. Additionally, a reported case of disease may not meet the surveillance definition of a confirmed or probable case. Surveillance definitions are designed to standardize data collection and reporting across public health jurisdictions and may differ slightly from clinical definitions used in patient management. Outbreaks or media coverage of a particular disease can also influence testing and reporting rates. Data in this summary are considered provisional.

**Some cases may have been previously diagnosed, but investigated again due to new/ updated lab results.*

You've Got
Good Health
Covered.

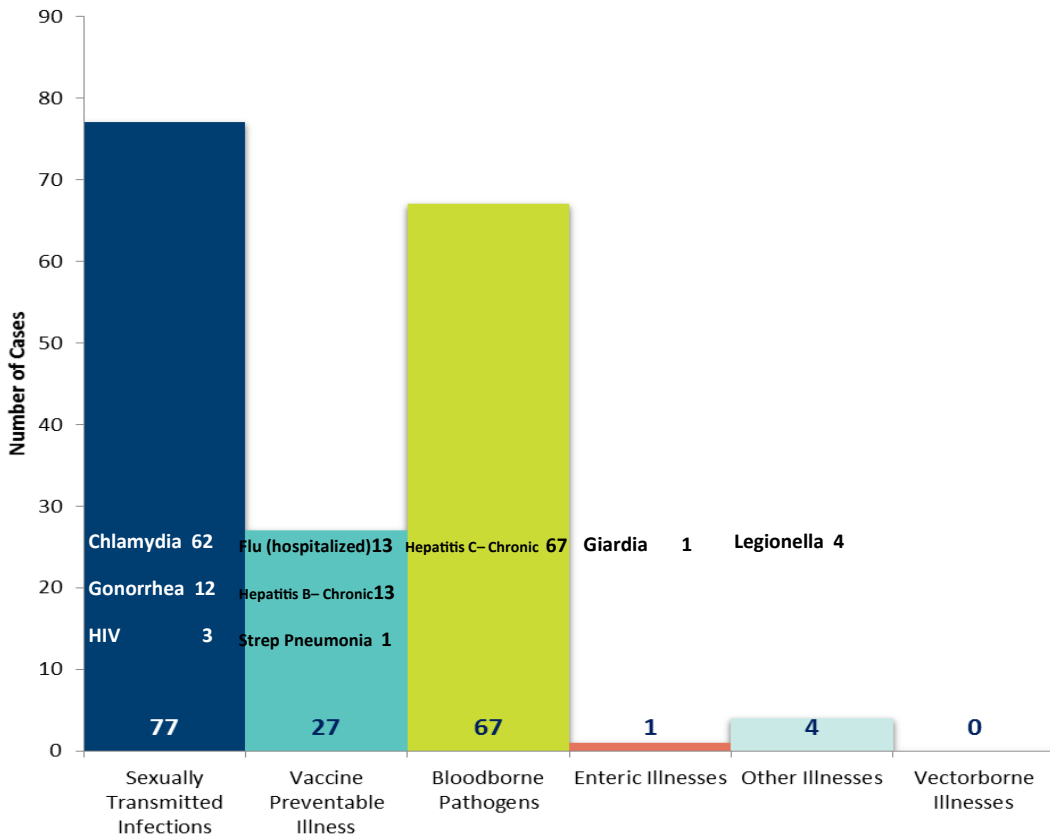
2018 Top 4 Confirmed Communicable Diseases (non flu)



This summary is intended to be a resource for individuals and public health partners concerned about infectious diseases in Galion, Ohio. More information on infectious diseases and reporting procedures may be obtained by contacting the Galion City Health Department.

Diagnose & Investigate Health Problems

Probable and Confirmed Communicable Diseases in 2018 (By Type)



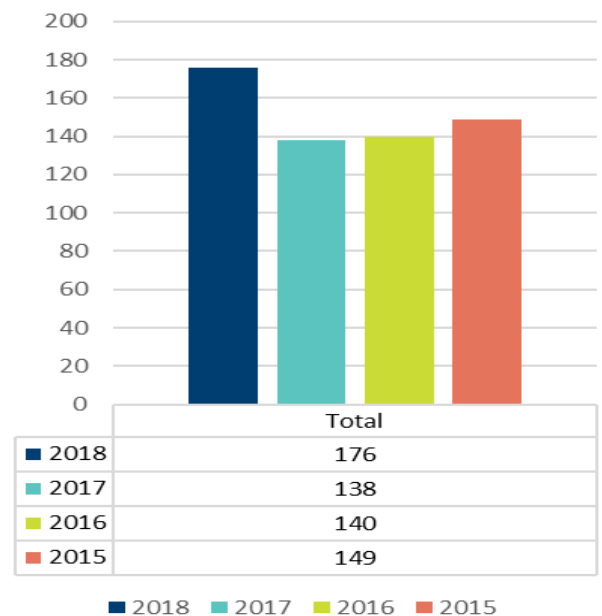
Reportable Diseases

A comprehensive listing and guidance for reportable diseases and non-reportable diseases in the State of Ohio can be found in the Infectious Disease Control Manual (IDCM) (<https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/infectious-disease-control-manual>). This document also includes rules contained within the Ohio Administrative Code (OAC) that pertain to infectious disease reporting. Services provided at the Ohio Department of Health Laboratory and processes for submission of specimens can be found within this document.

Communicable– Infectious diseases are illnesses caused by microorganisms such as bacteria, viruses and parasites, and transmitted from an infected person or animal to another person or animal. The route of transmission varies by disease and may include direct contact with contaminated body fluids or respiratory secretions, contact with contaminated objects, inhalation of contaminated airborne particles, ingestion of contaminated food or water, or the bite of an animal or vector (e.g., insect) carrying the microorganism.

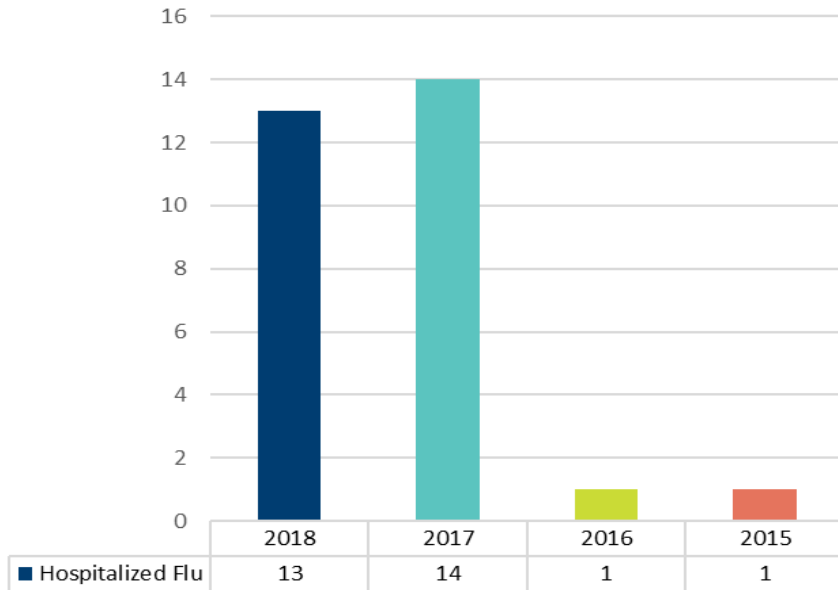
**Some cases may have been previously diagnosed, but investigated again due to new/ updated lab results.*

Probable and Confirmed Diseases 2015-2018

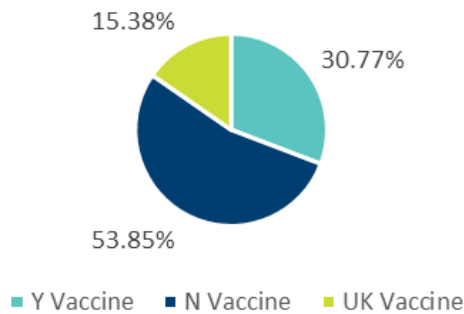


Diagnose & Investigate Health Problems

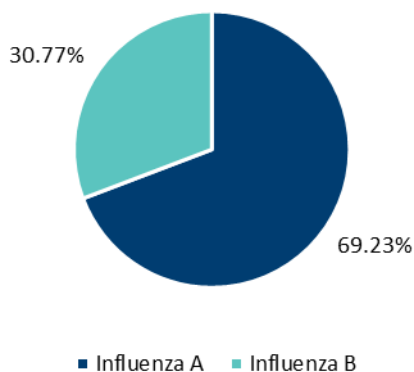
Hospitalized Flu Cases 2015-2018



2018 Hospitalized Influenza Cases Vaccination Status



2018 Hospitalized Influenza (by type)



2018 Flu Season

Influenza, also known as the flu, is a respiratory illness that infects thousands of people each year. The very old, the very young, and those with immune problems are at the highest risk for severe complications, which sometimes require hospitalization.

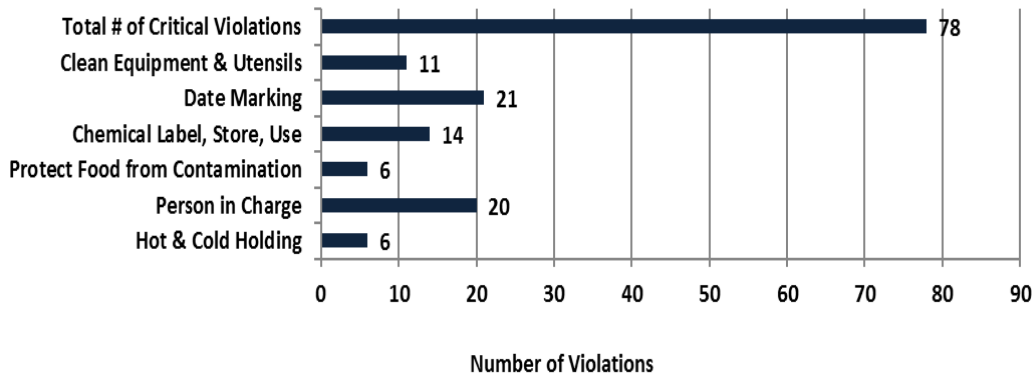
Like much of Ohio, Galion has seen an increase in influenza-related hospitalizations over the years. In 2015 and 2016 only 1 case in each year was reported; this increased drastically in 2017 to 14 influenza-related hospitalizations cases, and 13 cases in 2018. Over half of the confirmed cases in 2018 were known to have not received the flu shot. In addition, nearly 70% of the influenza-related hospitalizations were found to be Influenza A.

Reduce your risk by getting a flu shot every year (over half of the confirmed cases in 2018 were known to have not received the flu shot), washing your hands often, and staying away from people who are sick. If you get the flu, taking antiviral medicine your health care provider prescribes can help.



Diagnose & Investigate Health Problems

Most Common CRITICAL Food Safety Violations 2018-2019 Licensing Year

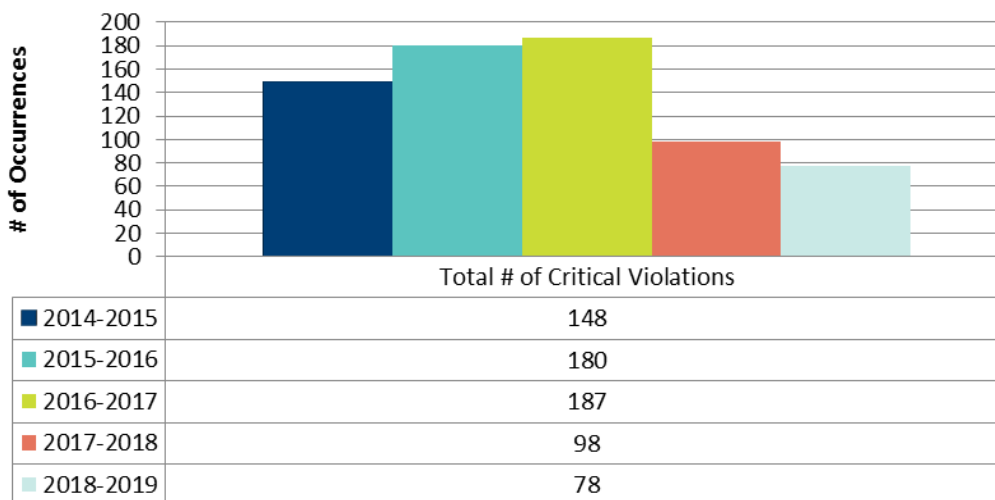


Inspection Reports

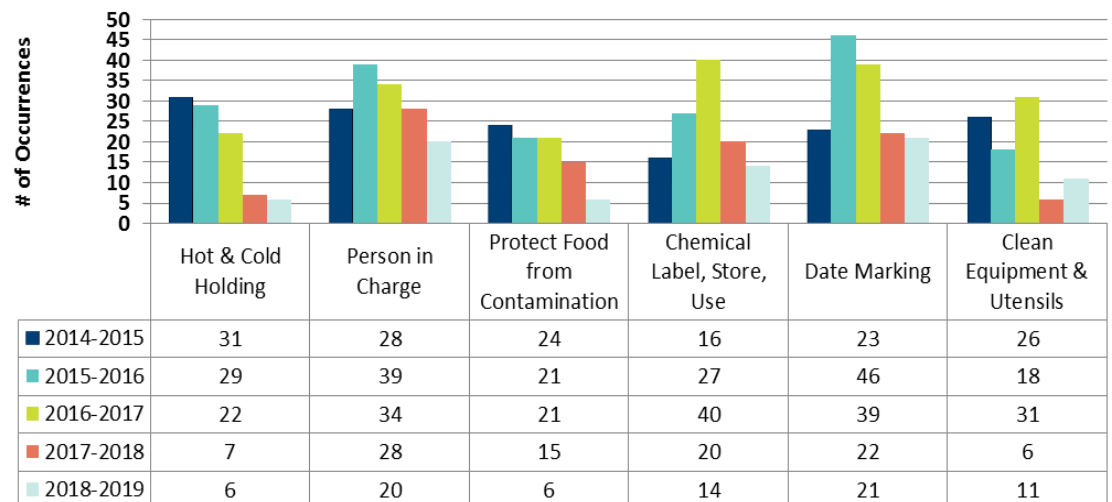
Galion City Health Department began posting food safety inspection reports online on July 1, 2012. GCHD posts food safety inspection reports online to share information that may assist you in being a well-informed consumer. Each inspection report is a "snapshot" of restaurant conditions on the day and time of that inspection. On any given day, an establishment may have more or fewer violations than posted here. Any individual inspection may not be representative of the overall, long-term performance of an establishment.

Reports can be found at: <http://www.galionhealth.org/environmental-health/food-safety-inspections-a-online-reports>

Most Common CRITICAL Food Safety Violations Totals 2014-2019

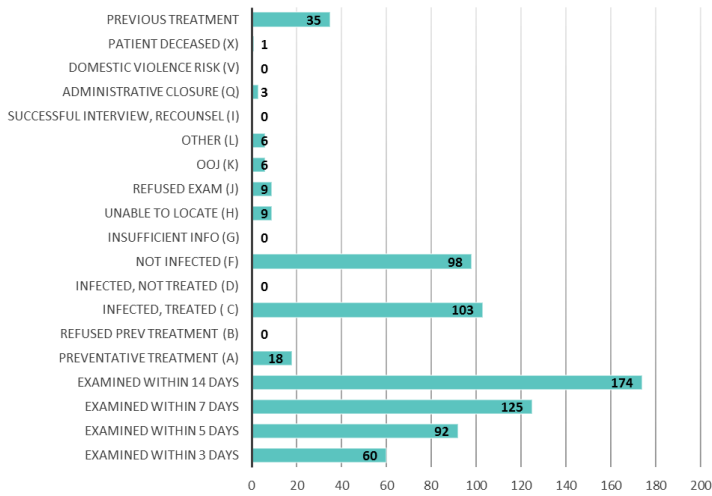


Most Common CRITICAL FOOD SAFETY VIOLATIONS 2014-2019 (by type)

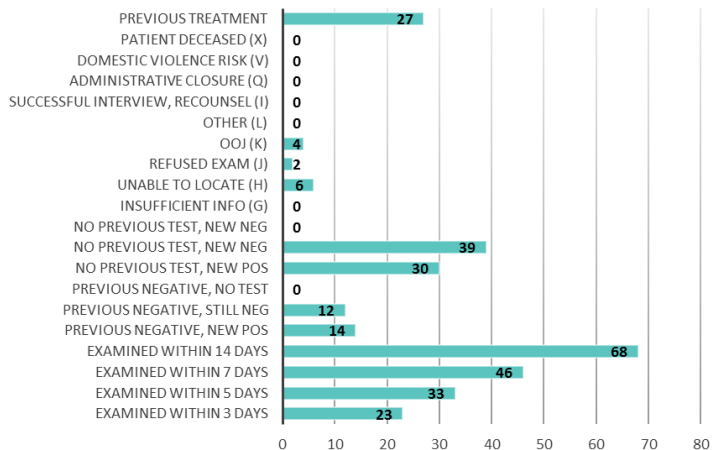


Diagnose & Investigate Health Problems

Outcomes for 288 Syphilis Investigations (2018)



Outcomes for 134 HIV Investigations (2018)



Disease Intervention (HIV/AIDS, Syphilis, STI's)

The Galion City Health Department is committed to controlling the spread of sexually transmitted infections (STI) and HIV/AIDS in our community by tracking and investigating infected individuals and their contacts, and by providing public education. The primary goal of our program is to intervene and investigate the spread of STI's. The GCHD investigates cases of syphilis, HIV, gonorrhea and chlamydia within Galion and 13 counties in Ohio. GCHD staff ensures proper diagnosis, testing, adequate treatment and partner notification. Additionally, GCHD staff provide information regarding STIs to individuals, schools, drug rehabilitation facilities, health care providers, and other agencies throughout Ohio who request our services. We network with hospitals and clinics to provide superior patient care.

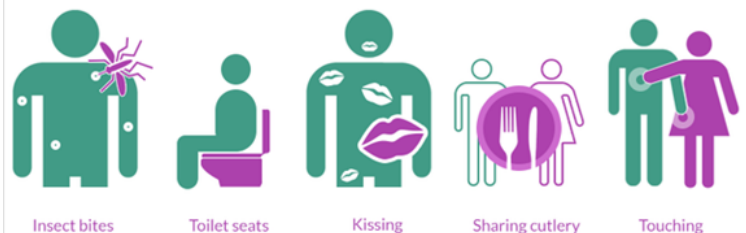
The program promotes prevention through free rapid HIV testing, condom distribution and community education. We investigated 288 cases of syphilis and identified 103 confirmed cases of syphilis in 2018. We investigated 134 cases of HIV and identified 69 confirmed cases of HIV in 2018. Many of these cases were found to be co-infected with other STIs. We continue to see a rise with co-infections.

This program is funded completely through subcontract of the Ohio Department of Health HIV & STD Prevention Grants; GCHD is a subcontracted agency through the City of Portsmouth until December 31, 2018. Effective January 1, 2019, the Galion City Health Department will be a direct grantee of the Ohio Department of Health HIV & STD Prevention Grants. 2019 brings about many changes to the DIS program, one of which is the regional boundaries; effective 1/1/19, the GCHD will be the DIS for the newly designated Region 2. Region 2 counties include Crawford, Ashland, Erie, Huron, Knox, Marion, Richland, Seneca, and Wyandot Counties.

YOU CAN GET HIV VIA...



HIV IS NOT TRANSMITTED BY...



Inform, Educate, & Engage the Community



Healthy Homes– Lead

Together with the Ohio Healthy Homes and Lead Poisoning Prevention Program, Galion City Health Department works to promote healthy homes and educate the community on lead poisoning prevention. Through our nursing and environmental health staff, we will educate and raise awareness with our community about the importance of lead testing, lead safe work practices, and the seven steps to a healthy home.

In 2018, GCHD looked at evidence-based data from ODH's website. The *Childhood Lead Poisoning Fact Sheet* for Crawford County was very alarming to our jurisdiction. The City of Galion's predicted probability of Blood Lead Levels was 18-27% which was the highest section in the Crawford County (Galion's primary location). Like many smaller cities, Galion is faced with low income families living in an older housing stock in a high-risk zip code, 44833. Our Nursing Director implemented lead testing/ screenings for children under the age of 6 beginning July of 2018. This testing is being conducted primarily at our small health department clinic in order to promote our efforts of childhood lead poisoning prevention. GCHD also obtained a HEPA vacuum from ODH in May of 2018 to start loaning in our jurisdiction to aide in lead safe clean-up practices; this has been utilized multiple times already.

A Healthy Homes & Lead Poisoning Prevention Grant was awarded to the Galion City Health Department in 2018 and allowed for community outreach efforts. This included, but was not limited to, purchasing wet cleaning supplies to provide to families living in at-risk homes.



Through outreach events alone, over 30 Healthy Homes Clean-Up Buckets with CO Detectors were distributed to parents or grandparents of children under 6 years of age in pre-1978 housing.

Staff were also able to survey a targeted audience about their thoughts on the GCHD providing lead screening blood tests to children under 6 years of age. Results from these surveys and other feedback helped lead our agency to this expansion of services.



Inform, Educate, & Engage the Community



Mosquito Dunks– these were distributed to residents



Traps– these were placed in order to trap mosquitos and send to the ODH Lab for testing. This surveillance aids the GCHD in determining whether mosquitos are carrying certain diseases in the Galion area.



Mosquito Surveillance & Control

Active mosquito surveillance was initiated in 2017 and carried over into 2018 thanks to grant funds from the Ohio Environmental Protection Agency. Funding provided surveillance (trapping and testing of mosquitos), education, and outreach throughout Galion, along with mosquito control through adulticide (spraying) and larvicide dunk distribution. The surveillance alone provided data to the Ohio Department of Health arbovirus program that had not been collected in years.

Mosquito control planning has been an ongoing issue within the City of Galion. There has been a rapidly growing concern for nuisance abatement within the City. The number of nuisance complaints over the years are as follows; there was a total of 111 nuisances in 2015, 93 in 2016, 145 in 2017, and 133 in 2018. The vast majority of nuisances are solid waste (>90%), which are a large source for mosquitos. It was also determined that most of the nuisance complaints in 2018 were at rental properties (74 total) followed closely by owner-occupied properties (54 total); in addition, there was 1 vacant property and 4 non-residential.

Approximately 1,000 Mosquito Dunks were distributed to Galion residents in 2018.

On Saturday June 9, 2018 the Galion City Health Department and the City of Galion held a Spring Clean-Up Day in which 45 tons of debris and 847 tires were collected. On Saturday October 20, 2018 a Tire & Mattress/ Boxspring Collection event was held by the Galion City Health Department in which tires and mattresses/ boxsprings were collected. 2,000 tires total were collected between the 2 events.

Prevent Mosquitoes Around Your Home

Get rid of standing water and water sources. Mosquitoes breed by laying eggs in and near standing water. You can do a lot to lower the number of mosquitoes around your home by getting rid of standing water in your yard.



Inform, Educate, & Engage the Community

Clean Plate Awards

The 2018 Clean Plate Awards are awarded to 31 licensed food service facilities.

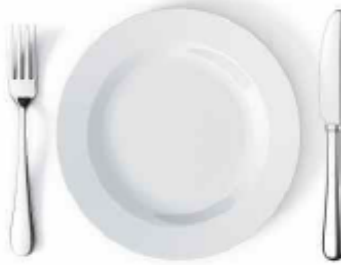
These restaurants and other food service operations have been dedicated to upholding excellent sanitation and food safety knowledge and going above and beyond the minimum requirements within their facilities. Data collected during the 2018 license year (March 1, 2018 -February 28, 2019) was the basis for these awards. The performance score comes from a facility's compliance with the Ohio Uniform Food Safety Code and implementation of best practices.

The winners receive a certificate in recognition of excellent performance in food safety from the Galion City Health Department.

The Clean Plate Award program was established in 2014 in order to recognize Galion food service operations and retail food establishments that consistently demonstrate a commitment to protecting the public's health.

Galion City Health Department is pleased to announce the facilities which are 2018 Clean Plate Award recipients. Awardees are as follows: American Legion, Arby's, Burger King, Candi Bar, DK's Drive In, East of Chicago, Elk's, Galion Booster Club – Football Concession, Galion Booster Club – High School Concession, Galion Golden Age Club, Galion High School, Galion Intermediate School, Galion Middle School, Galion Primary School, Galion Owl's Club, Galion YMCA, Heise Pool Concession, Jen Cor Food Store Magnolia Terrace, McDonald's, Moose Lodge, Peco II Baseball, Phil's Deli, Planet 14, Sara Beegle Daycare, Speedway, St. Joseph Catholic School, Subway, Taco Bell, Tim Horton's, Trackside 30, and Victory Lanes .

Special congratulations go to all the Galion City Schools and St. Joseph's Catholic School for having received awards for the fourth year in a row.



MINIMUM INTERNAL TEMPERATURES measured with a food thermometer	
Beef, pork, veal and lamb (roast, steaks and chops)	145 °F with a 3-minute "rest time" after removal from the heat source.
Ground Meats	160 °F
Poultry (whole, parts or ground)	165 °F
Eggs and egg dishes	160 °F Cook eggs until both the yolk and the white are firm. Scrambled eggs should not be runny.
...	165 °F
...	145 °F



2017 Clean Plate Awards

Galion City Health Department was pleased to announce the 2017 Clean Plate Award recipients. An awards ceremony was held on Tuesday April 10, 2018 at 4:30pm at the Galion City Health Department, prior to the Galion City Board of Health meeting. Recipients will be recognized and given a certificate. They are as follows: Amvet's Post 1979, Arby's, Cake & Icing, Candi Bar, DK's Drive In, East of Chicago, Elk's, Galion Booster Club – Baseball Concession, Galion Booster Club – Football Concession, Galion Booster Club – High School Concession, Galion Golden Age Club, Galion High School, Galion Intermediate School, Galion Middle School, Galion Primary School, Galion Owl's Club, Galion YMCA, Home Care Matters, Magnolia Terrace, Peco II Baseball, Phil's Deli, Signature Healthcare of Galion, Sleep Inn & Suites, St. Joseph Catholic School, Taco Bell, Tim Horton's, Trackside 30, Victory Lanes, and Wendy's.

Data collected during the 2016 license year (March 1, 2016-February 28, 2017) was the basis for these awards. The performance score comes from a facility's compliance with the Ohio Uniform Food Safety Code and implementation of best



2017 Clean Plate Awardees

Inform, Educate, & Engage the Community



Child Passenger Safety

The Galion City Health Department is a coordinating site for the Ohio Department of Health's Child Passenger Safety (CPS) program, Ohio Buckles Buckeyes (OBB), which provides child safety seats and booster seats to those in need. The overall goal of this program is to increase the availability of child safety seats for families who could not otherwise afford them and to increase correct installation and proper use of child safety seats.

The GCHD offers free child car seat safety checks and education by certified technicians. The safest car seat is the seat that fits the child, fits the vehicle, and the caregiver can install correctly every single time. In 2018, GCHD distributed 41 car seats and conducted numerous car seat inspections.

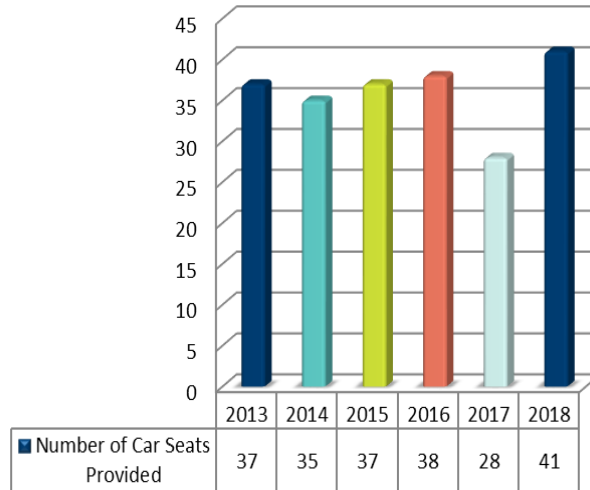
Ohio's Child Passenger Safety Law is defined in Ohio Revised Code 4511.81.

This program relies on donations and local dollars- general funds.

GCHD also shared Car Seat information at the Galion Safety Councils Annual Health and Wellness Fair



Number of Car Seats Provided



Baby Shower

The Galion City Health Department participated in the Annual Baby Shower hosted by the Galion Community Hospital and Crawford County WIC. The facility was overwhelmed with expecting mothers and their families.

The GCHD provided milestone books, growth charts, free lanolin samples, information on immunizations schedules & immunization books, car seat safety information, Healthy Homes (Lead) information, and additional pertinent program information.

Attendees did a scavenger hunt. As part of the activity participants were given a list of questions to ask vendors. The questions for the GCHD were "What type of car seat should a 2-year-old be in?" and "Can I obtain a birth certificate at the GCHD?" This was a great way for the participants to engage with the vendors and allowed for greater means of education.

GCHD provided a raffle prize for this event, as did every vendor.

The raffle prize provided was a convertible car seat and a combination smoke and carbon monoxide detector. The winners of our raffle prize (see photo provided) were extremely grateful, they were a couple that did not yet have a seat .



Inform, Educate, & Engage the Community



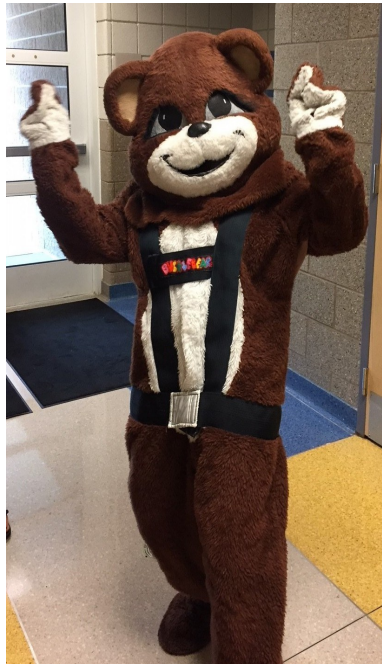
Amy Jerger, RN teaching proper hand hygiene to the children attending Safety Town.



Lynn Corwin, RN using a black light to show how well the kids washed their hands after using Glow Germ lotion.

The Galion Police Department, Galion Fire Department, the Galion Elk Lodge 1191, in conjunction with the Galion City Health Department, held its third Safety Town at the Galion Primary School.

Safety Town is a program to teach children safety lessons about fire, pedestrians/traffic, water, guns, and poisons/drugs. A small town is created to instruct children about safety measures.



Emily Miller, RN teaching seat belt and booster seat safety with Buckle Bear at Safety Town.

Safety Town 2018

Galion City Schools hosted Safety Town for the incoming kindergarteners during the week of July 23rd. The Galion City Health Department participated on Tuesday July 24th. Buckle Bear participated and presented on the importance of wearing a seat belt. Children were taught a rhyme to remind everyone in the car to put their seat belt on. The Buckle Bear presentation was presented by Emily Miller and Buckle Bear was played by Trish Factor. A staff members 7-year-old son also helped demonstrate the appropriate way to wear a seat belt and use a booster seat.

Lynn Corwin and Amy Jerger, the school public health nurses taught the students about healthy habits and hand hygiene. A portion of the book *Oh, the Things you can Do that are Good for You!* Was read to the students, afterwards the nurses showed the students how to wash their hand properly and what “germs” were missed using Glo Germ.

This event introduces the students to the nurses, hopefully providing some later comforts with seeing the nurse at school. The students are engaged during this event and have fun with the activities provided, while learning health and safety skills for use throughout their lives.

Inform, Educate, & Engage the Community

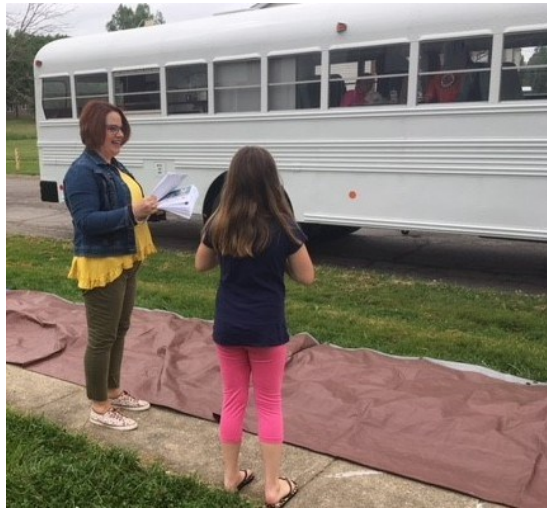
GALION SUMMER LUNCH PROGRAM



Summer Lunch Program

The goal of the GCHD was to provide information on healthy habits and healthy lifestyles to Galion children participating in the Summer Lunch Program at various sites throughout the City of Galion.

The program is sponsored by the Galion City Schools and is intended to provide a nutritious lunch to children who might not receive one during the summer months. The program occurs five days per week, but nurses come with activities and health information on Wednesdays.



Nurses provided packets of take home activities for the children participating in the Summer Lunch Program. The first 2 weeks packets were provided on dental health. The children also received a toothbrush and healthy brushing habits were reviewed during lunch. Children who answered questions received a book for attempting to answer dental hygiene questions. The second sessions nurses provided information on nutrition focusing on how much of your plate should be fruits and vegetables versus meat and grains. Books appropriate to each child's grade or age were distributed to those desiring them.



Nurses brought sidewalk chalk and a cornhole game to each session to encourage physical activity during the Summer months. These activities were very popular and highly successful, especially the cornhole game and sidewalk chalk.



A new addition to the program this year is the Summer Lunch Bus, an old school bus that has been retrofitted to serve lunches to children on the go. The bus features several booth-style seating areas, as well as stools and an eating area for children.



Inform, Educate, & Engage the Community



One of the new additions to the 2018 event was the Covert Manufacturing Food Court which included grilled goodies from Rus-Men Farms, pizza by the slice from East of Chicago, Bistro 217, along with other temporary and mobile food vendors.



GCHD participated in front of the office by providing various resources, information, and activities.

3rd FRIDAY IN GALION

Third Fridays

2018 was the 2nd year for Third Friday's in Galion. It was organized by the Chamber of Commerce with participation by uptown businesses; including the Galion City Health Department. The staff participated in all the event dates, with a different theme being followed each month.



This new addition brought another opportunity for the GCHD to collaborate with its business partners. Andrea Barnes, Director of Environmental Health worked with the organizers and the food vendors to ensure that all the proper steps for licensure and food safety were followed. Onsite inspections were also conducted during each event.

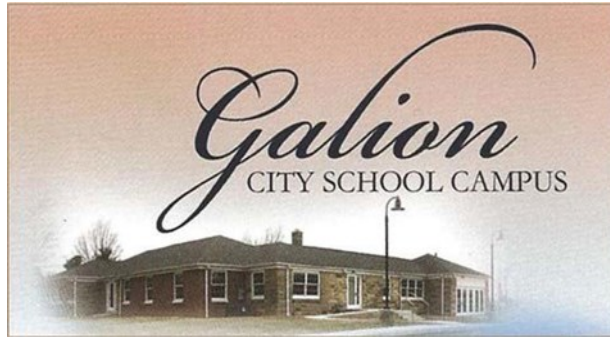


Mobilize Community Partnerships

School Nursing

The Galion City Health Department School Nursing Program supports the provision of quality health services in schools to promote student health and wellness.

Galion City Health Department is contracted to provide Public Health Nursing Services to Galion City Schools, 40 hours per week, and St. Joseph's Catholic School-Galion, as needed. The schools are provided with GCHD Staff for vision and hearing screenings, immunizations record review, lice checks, health education programs, as well as providing daily care for students.



Community Counseling

GCHD has partnered with Community Counseling to support mental health outreach by providing space within the Health Department to allow for counseling sessions to take place locally. For many clients, it is a struggle to get to various locations when seeking mental health assistance; whether court-ordered or self-referred. There continues to be great feedback and an obvious need for these services to be provided right here in Galion. This allows our department to aid in the outreach of mental health services.

Transportation as well as mental health issues were both struggles highlighted in data obtained through the Community Health Assessment.



Tim Brown from Community Counseling Services

Tim provided counseling services in the Galion City Health Department each Tuesday in 2018.



30% of adults reported they or a family member had been diagnosed with or treated for depression, according to the 2016 Crawford County and Galion City Community Health Assessment. May 18th from 8 am-8 pm at the Galion City Health Department, Community Counseling and the Galion City Health Department teamed up to provide FREE depression screenings. This event will coincided with Third Fridays in Galion and was held at the health department. All ages were welcome, and no appointment was necessary. Numerous folks took advantage of this opportunity. This initiative will be continued in 2019.

Mobilize Community Partnerships



A real and permanent change in any community system requires the collaboration of everyone involved in that system, from those that administer and direct it to those that receive its services or are otherwise affected by it. Organizations and agencies that are officially part of or interact with the local public health system, for example, have to work together to avoid duplication of effort, make sure that everyone who needs services receives them, provide coverage to all geographic areas, pass on procedures and practices that work well, share resources when necessary, and plan together. They also must coordinate efforts both amongst themselves and with other sectors of the community and state. This is one reason for assembling a diverse CHA/CHIP Committee, “The Crawford County Health Partners” to get as many individuals and organizations in the community as possible moving in the same direction and communicating with one another.

Through the efforts of the Crawford County Health Partners, the community has successfully completed a joint Community Health Assessment (CHA) and a joint Community Health Improvement Plan (CHIP). As the group looks forward to the next CHA being conducted, work continues on the four priorities identified in the CHIP: Reducing Adult Cardiovascular Disease, Reducing Obesity, Decreasing Youth Substance Abuse, and Improving Prenatal Outcomes.

Some of the activities already completed towards the CHIP priorities are:

- Walk Your City (Galion) was implemented (see sign)
- Operation Street Smart (drug awareness) training for the community was held numerous times in various communities across the county
- The Leader in Me program in the schools has been further supported
- The Pathways Model was explored
- Safe Sleep Awareness and information was distributed to all local physician offices
- Breastfeeding classes and support groups were expanded
- Facebook page created
- Surveyed businesses regarding wellness programs for their employees
- Surveyed physicians regarding depression screening, screening is built into EMR now
- New Cribs for Kids Program grown locally (Crawford County)
- Met with businesses to discuss breastfeeding policies in the workplace

Additional activities are highlighted on page 5 of this report.

The Galion City Health Department continues to be the Chair for the Crawford County Health Partners. The Crawford County Health Partners is comprised of businesses, agencies and individuals working in collaboration to identify, target and reduce health issues throughout Crawford County.

How it began:

Originally, the driving factor for this partnership was mandates for both health departments within the county and the Hospitals of Crawford County.

Currently, Crawford County Health Partners consists of over 40 different businesses/agencies.

This diversity has allowed us to become more focused on the entire population and begin forming relationships to make a lasting impact on the health of our community.



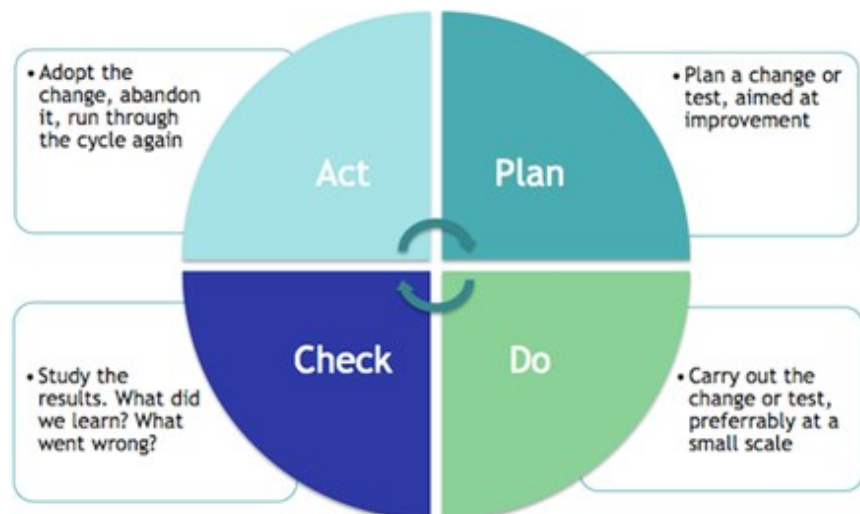
Develop Policies to Achieve Health Evaluate



The Galion City Health Department develops, implements, and supports numerous policies, procedures, and plans in efforts to improve and protect the health of the community we serve.

Plans include, but are not limited to, Community Health Improvement Plans, Emergency Response Plans, individual program plans, policies, and procedures, as well as policies for the agency.

The Galion City Health Department (GCHD) has embraced the concept of continuous quality improvement (CQI), and the development of plans and policies will insure that the principles of CQI will be implemented throughout the organization. GCHD has adopted the Plan, Do, Check, Act (PDCA) CQI methodology, and this methodology will be used throughout the department on an ongoing basis in order to develop a culture of quality. Taking this approach will not only allow GCHD to better serve its customers, but its employees as well. The implementation of quality plans and policies will assist GCHD in its efforts to become nationally accredited, as well as to achieve the strategic priorities set forth in its strategic plan.



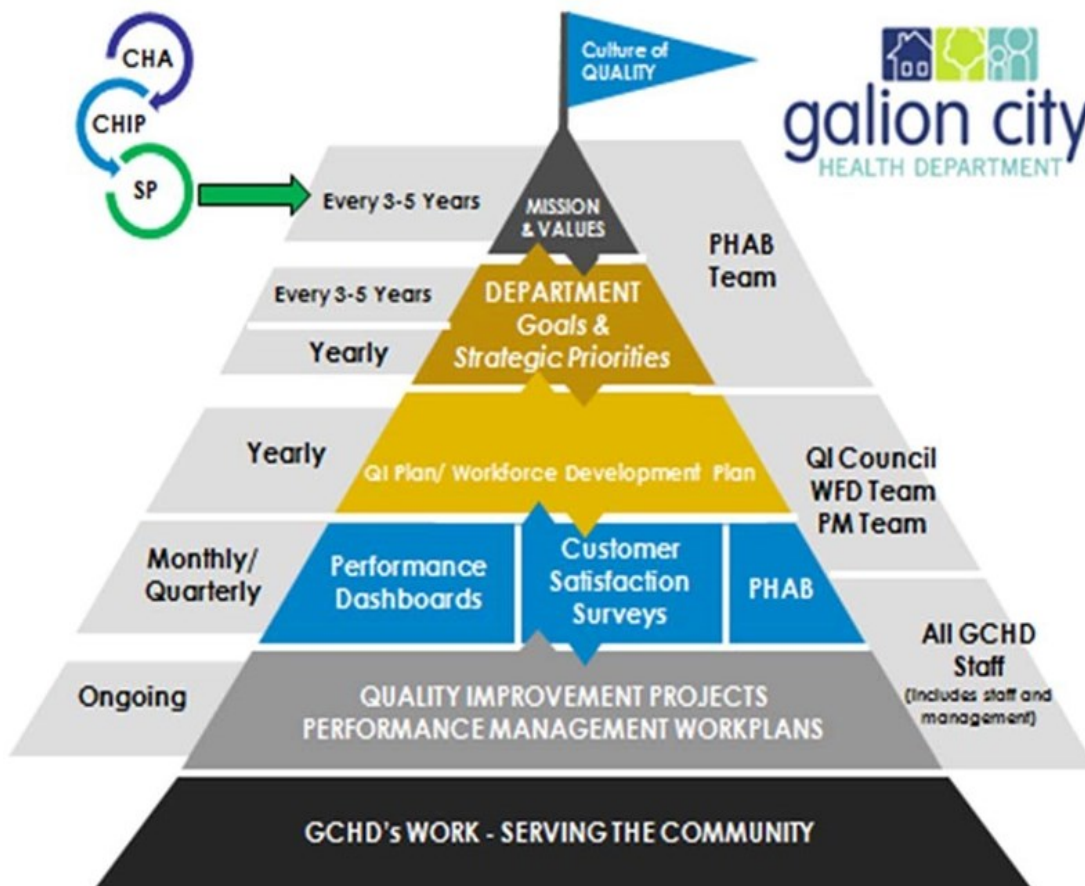
Develop Policies to Achieve Health

Evaluate



Building a Culture of Quality

The Galion City Health Department continued its quality efforts by following a model for the Organizational Culture of Quality. This model gives the GCHD staff a visual representation of the efforts it takes to build a true culture of quality through the various steps. The model also shows the interconnectivity between the many documents the organization has and/or will create, as well as the timeframes associated with each.



The Galion City Health Department continuously strives to improve. GCHD staff have incorporated more customer surveys into their programs. In addition, many other methods of obtaining feedback can be utilized.

Enforce Laws to Provide a Healthy Environment

Food Safety Program

A Foodborne Illness Should Never Be On The Menu.



This program includes licensing food service operations, retail food establishments, and mobile and temporary food facilities to ensure they are following the food safety code under Ohio Revised Code 3717 and Ohio Administrative Code 3717 and 901:3-4. Sanitarians inspect the facilities and investigate complaints. This includes complaints of food safety, improper food handling, and possible food-related illnesses. If necessary, legal action is taken against unlicensed or improperly managed locations. The environmental division takes pride in educating food service operators, along with various groups on the importance of food safety. License fees are set to cover the cost of the program using a method set forth by state rules. The Ohio Department of Health and the Ohio Department of Agriculture review and approve the food program regularly.

Our food protection program offers the following services:

Complaint investigation

Plan review
Licensing
Inspections

Complaint Investigation

Our food protection program investigates illness and non-illness complaints within its jurisdiction.

Plan Review

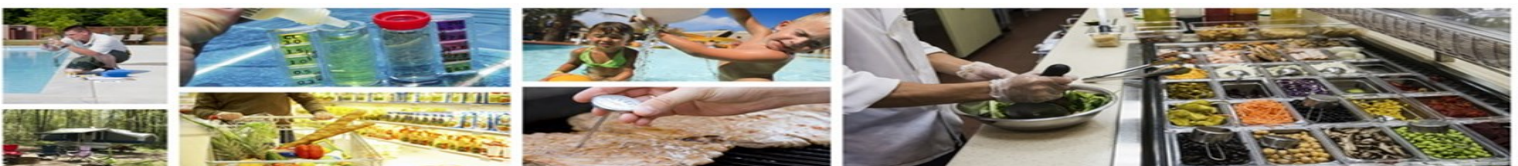
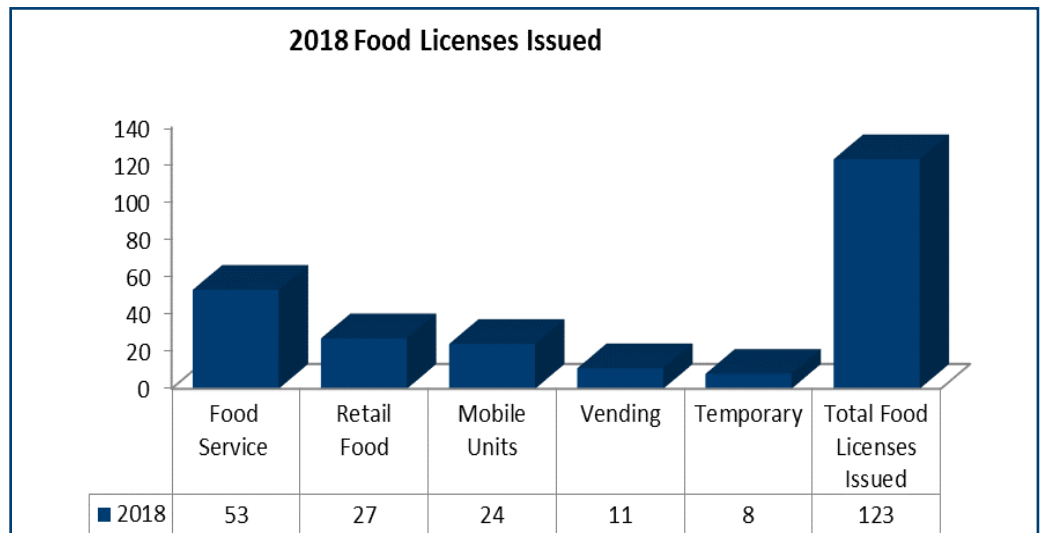
Plans must be submitted to the health department for review prior to construction and development of a new facility, or prior to the substantial renovation of an existing facility.

Licensing

The Galion City Board of Health licenses all food service operations and retail food establishments:
Permanent food service operations and retail food establishments
Mobile food service operations and retail food establishments
Vending machines offering prepared food or beverages
Temporary food service operations and retail food establishments.

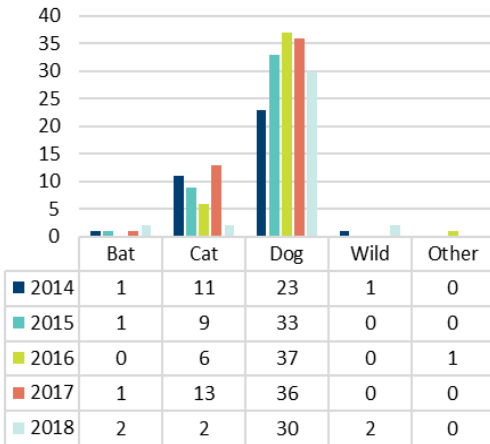
Inspections

The health department conducts inspections at all licensed food service operations and retail food establishments. Inspections and consultations with operators promote control over the five identified risk factors for foodborne illness identified in the FDA Food Code: poor personal hygiene, food from unsafe sources, inadequate cooking, improper holding temperatures, and contaminated equipment. The inspections are a service provided to protect public health. The frequency of inspections depends upon the type of food facility and the food preparation processes conducted.

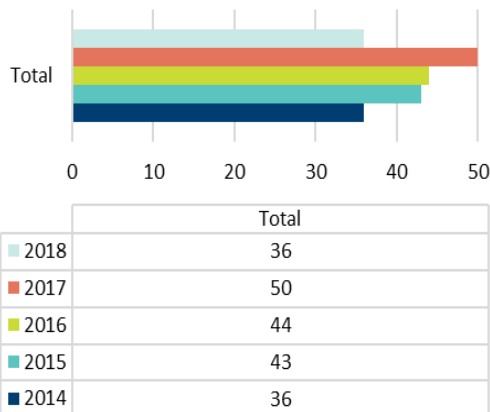


Enforce Laws to Provide a Healthy Environment

Animal Bites/ Exposures Reported
(by type)



Animal Bites/ Exposures Reported
2014-2018

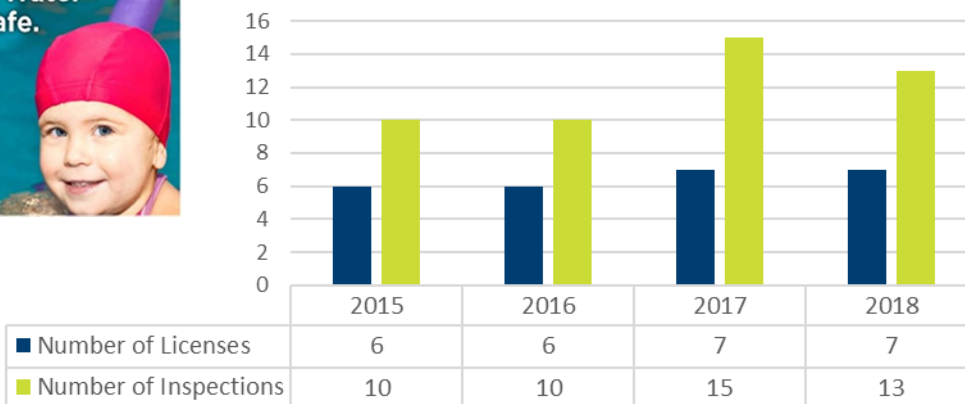


Rabies Prevention Program

State rules require law enforcement, animal control and healthcare employees report all animal bites to the health department; these rules can be found in Ohio Revised Code 955.26 and Ohio Administrative Code 3701-3-(28-30). The Galion City Health Department rabies prevention program receives reports of animal bites and ensures that owned animals are quarantined, have a veterinary evaluation at the end of the quarantine period, have current vaccination against rabies, and/or is tested. We can also assist with referral to initiate rabies prophylaxis for the bite victim and rabies testing of the animal after an animal bite occurs if necessary. This program is funded through local dollars- general funds.

Dive In!
The Water
Is Safe.

Public Swimming Pools Licensing vs Inspection



Public Swimming Pool/ Spa/ Special Use Pool Program

All public pools, spas, and special-use pools are licensed and inspected for compliance with the Ohio Administrative Code 3701-31 and Ohio Revised Code 3749. Compliant investigations are also conducted, and legal action is taken as necessary against unlicensed or improperly managed locations. License fees are set to cover the cost of the program using a method set forth by state rules. This program is approved through regular surveys conducted by the Ohio Department of Health.

When It Comes
To Rabies...
We Mean
Business.



Public Swimming Pools Survey

The Ohio Department of Health conducted an annual survey of the public swimming pool, special use pool, and spa programs. The survey is done to determine the division's compliance with regulatory requirements. Andrea Barnes, Director of Environmental Health, was able to demonstrate her knowledge of the code and her ability to conduct inspections and document findings. This along with proper administrative practice, found the program to be in good standing once again.



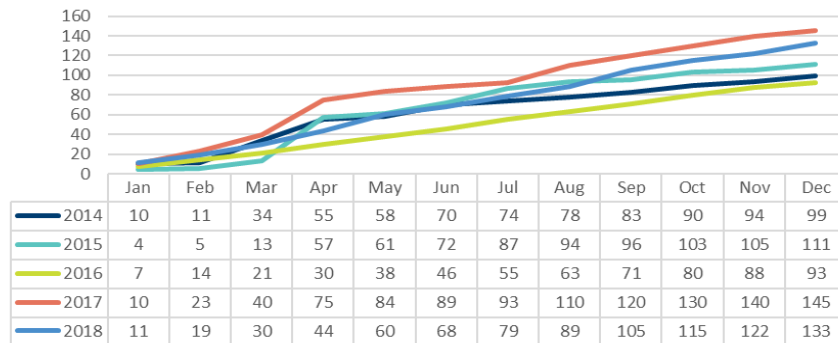
Enforce Laws to Provide a Healthy Environment

Public Health Nuisance Program

Our public health nuisance program seeks to eliminate unsanitary conditions in the community that pose potential hazards to public health. Public health nuisance conditions often result from the improper storage and/or disposal of solid waste, or the accumulation of solid waste on premises. In addition to drawing insect and animal pests, unsanitary premises may have old tires and watertight containers that give mosquitoes stagnant water in which to breed. Unsanitary properties pose a threat to public health, cause blight in a neighborhood, and in severe cases can affect the values of nearby properties.

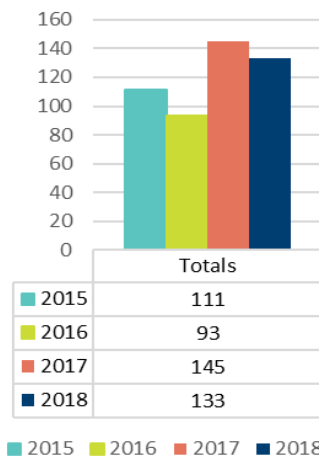
Inspections are conducted on a complaint basis; often anonymous. Orders are issued for properties that do not comply with Galion Codified Ordinances and/or select sections of Ohio Revised Code 3707. This program relies on local dollars- general funds.

Public Health Nuisances, Cumulative Total

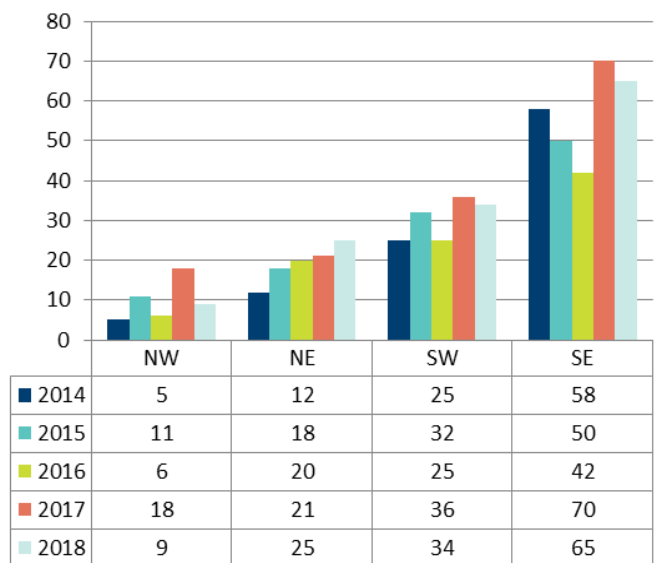


Nuisance complaints tend to decline in the winter months and are at their highest in summer months.

Public Health Nuisances, Annual Totals 2015-2018

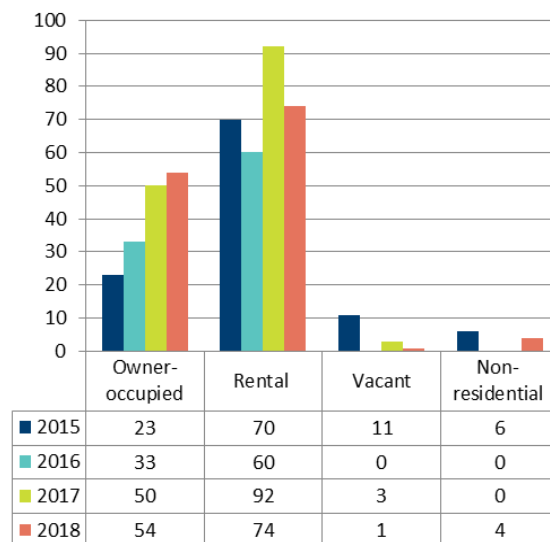


Public Health Nuisances by Location

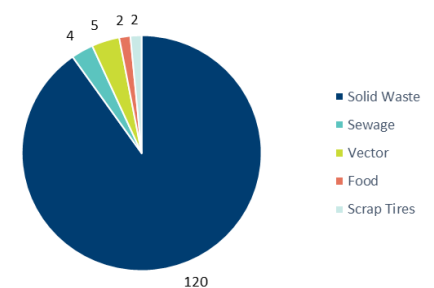


Nuisance complaints are seen more often in the southern quadrants of the city; south east being most prevalent.

Property Ownership Status, 2015-2018



Public Health Nuisances by Type 2018



Nuisance complaints have been seen in rental properties more than any other property type over a 4-year period. Solid waste (i.e. Trash) has remained the primary nuisance type over the same 4-year period.

Enforce Laws to Provide a Healthy Environment

Smokefree Workplace Enforcement

Ohio's Smoke Free Workplace Act was implemented in 2006 and requires places of employment and public places to be smoke free. Violations of the Smoke Free Workplace Act are investigated and enforced by the Smoke Free Workplace Program in the Office of Health Assurance and Licensing at the Ohio Department of Health. Enforcement of the ban by the Ohio Department of Health became effective May 3, 2007. Many of Ohio's local health departments have partnered with the Ohio Department of Health to help provide enforcement of the law and rules and have been designated to enforce the Smoking Ban in certain areas of Ohio. Investigations are conducted, per agreement with the Ohio Department of Health, based on complaints filed with ODH. Partial program costs are reimbursed by ODH. The investigations of smokefree workplace complaints is regulated under Ohio Revised Code 3794 and Ohio Administrative Code 3701-52. This program prohibits all forms of tobacco smoke in all public places of employment and in areas immediately adjacent to the ingress or egress of the public place or place of employment. While immediately adjacent is not defined, proprietors must assure that smoke does not enter the area where smoking is prohibited through entrances, windows, ventilations systems, or other means. One-page summary sheets of the law are available by request.



School Inspection Program

All K-12 schools in Galion are inspected biannually per the Ohio Revised Code 3707.03 and 3707.26. Although this is required, the program is unfunded and relies on local dollars- general funds.

Manufactured Home Parks

Inspections of licensed manufactured home parks are conducted annually, per agreement with the Ohio Manufactured Homes Program under the Division of Industrial Compliance & Division of Real Estate & Professional Licensing at the Ohio Department of Commerce. Program costs are covered, mostly, with an annual contract with the state. The inspection of manufactured home parks is regulated under Ohio Revised Code 4781 and Ohio Administrative Code 4781.26 to 4781.57. Please note that inspections are performed annually by the Galion City Health Department, but that enforcement of the program is handled by the Ohio Department of Commerce.



Link to/ Provide Care

Immunization Program

The Galion City Health Department provides vaccines to individuals of all ages. GCHD is a Vaccines for Children Program provider for uninsured or under insured children through age 18. The 317 Program provides vaccine to those ages 18 and over that are uninsured or under insured. The Galion City Health Department also accepts Medicaid, Medicare, most private insurances, and self-pay clients are also welcome.

Immunizations are provided as a preventative to many diseases but are not a 100% guarantee against disease. For some diseases, such as influenza, the vaccine may not prevent the disease completely but may reduce symptoms. And just as important is the community aspect of vaccination to provide a cocoon of protection around those who are too young or too immunocompromised to be vaccinated.



**Give Kids
Their Best
Shot At A
Healthy Life.**

GCHD provides all 'routine' childhood immunizations, including those required for entrance into grades 7 and 12. GCHD also provides many immunizations to adults whether they are beginning a new educational program, becoming grandparents, traveling, or simply wish to protect themselves.

Immunization Clinics

Galion City Health Department offers Immunization Clinics (by appointment) as well as walk-in services.

2nd Wednesday of the Month:

9am – 11am & 1pm – 3pm

3rd Wednesday of the Month:

3pm – 6pm

4th Wednesday of the Month:

9am – 11am & 1pm – 3pm

Immunizations available include:

Haemophilus Influenzae (Flu)

Tdap (Tetanus, Diphtheria, & Pertussis)

Hepatitis B (Adult)

Hepatitis B (Pediatric/Adolescent)

Human Papilloma Virus

Hepatitis A (Pediatric/Adolescent)

Dtap (Diphtheria, Tetanus, & Pertussis)

Polio

Diphtheria, Tetanus, Pertussis, & Polio

Meningococcal

Measles, Mumps, Rubella

Diphtheria, Tetanus, Pertussis, Haemophilus Influenzae, & Polio

Pneumococcal

Measles, Mumps, Rubella, & Varicella (Chicken Pox)

Rotavirus

Tuberculin (TB) Skin Test

Td (Tetanus & Diphtheria)

Varicella (Chicken Pox)

Link to/ Provide Care



Children with Medical Handicaps (CMH) Program

The Children with medical Handicaps (CMH) Program is a healthcare program in the Ohio Department of Health that links families of children with special health care needs to a network of quality providers and helps families obtain payment for the services their children need. Assistance is provided to children under the age of 21 who have special health care needs and are residents of the State of Ohio. CMH's mission is to assure, through the development and support of high quality, coordinated systems, that children with special health care needs and their families obtain comprehensive care and services that are family centered, community based and culturally sensitive.

Major components of the CMH program include: conducting quality assurance activities to establish standards of care and to determine unmet needs of children with handicaps and their families; funding services for the diagnosis and treatment of medically eligible conditions; collaborating with public health nurses and local health departments to assist in increasing access to care; supporting service coordination for children with selected diagnoses; and assisting families to access and utilize appropriate sources of payment for services for their child.

In 2018, 41 children and their families were able to receive CMH Program assistance through the Galion City Health Department.



School Health Services



The Galion City Health Department contracts with the Galion City Schools and St. Joseph's Catholic School- Galion to provide school health services to students; as allowed for under Ohio Revised Code 3709.22. GCHD staff provide health screenings including vision screenings for children in grades preschool, kindergarten, 1st, 3rd, 5th, 7th, and 9th, as well as any child with an individualized education program (IEP) or referred by the parent or teacher for vision concerns. GCHD staff also provide hearing screenings for children in grades preschool, kindergarten, 1st, 3rd, 5th, 9th, and 11th, as well as those children referred for concerns or with an IEP. Additionally, female students in grades 6 and 7 and male students in grades 8 and 9 are screened for curvatures of the spine. The GCHD staff review immunization records for children in preschool, kindergarten, and in grades 7 and 11 to ensure these students meet the immunization requirements set by the State of Ohio under Ohio Revised Code 3313.67 and 3313.671. The GCHD staff provide health education programs to students and staff and are available for questions from the school about communicable diseases, head lice, and various other topics. The GCHD staff also provide daily medical care for students, coordinate care with parents and healthcare providers, and so much more!



Assure Competent Workforce

The Galion City Health Department invests time and resources in training employees that can best serve and meet the needs of the community we serve. GCHD is committed to ensuring staff have the opportunity to enhance skill sets in order to effectively carry out health department programs in the best way possible.

The administration at GCHD acknowledges the benefit of investing in people-focused practices including knowledge accessibility, building learning capacity and professional development. It is understood that by demonstrating a commitment to our employees' professional development, the organization and the people we serve will enjoy the rewards. GCHD provides opportunities for employees to attend educational in-services both internally and externally. The agency also believes that the employees share in the responsibility for their own learning and development. They need to work with their supervisor to identify and engage in training opportunities that meet their individual as well as departmental needs.

GCHD wishes to support and sustain a capable and qualified workforce. Training and educational activities are conducted to strive for the highest quality of services and performance improvement while meeting the needs and expectations of the community.

Whether conducting a training, educational outreach, workshop or exercise, quality improvement methods such as evaluation forms, after action reports, and improvement plans are utilized. As referenced in the Quality Improvement Plan, GCHD is committed to improving quality in all of its services, processes and programs, including workforce development, and all staff is required to maintain a culture of quality.

Workforce Development in public health is an attempt to improve health outcomes (i.e., healthier people) by enhancing the training, skills, and performance of public health workers.

-Public Health Foundation



FEMA

Public Health Emergency Preparedness

All staff has completed the following FEMA Incident Command System Trainings:

IS-100 Introduction to Incident Command System

IS-200 ICS for Single Resources & Initial Action Incident

IS 700 National Incident Management System (NIMS), An Introduction

IS 800 National Response Framework, An Introduction

In addition, staff also completed:

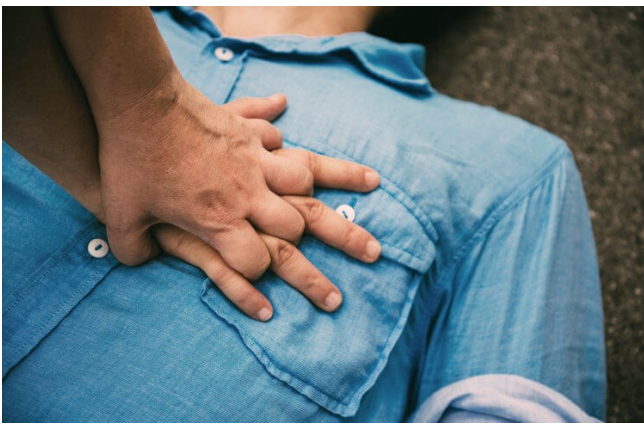
IS-907 Active Shooter: What Can You Do

Assure Competent Workforce

2018 Midwest Regional Lead and Healthy Housing Conference

Andrea Barnes, Director of Environmental Health attended the 2018 Midwest Regional Lead and Healthy Housing Conference.

This conference provided attendees with an excellent opportunity to meet with public health and housing agency officials, environmental inspection and remediation contractors and facility operators... all looking for ways to effectively carry out their lead poisoning prevention, lead hazard control and healthy housing programs.



CPR

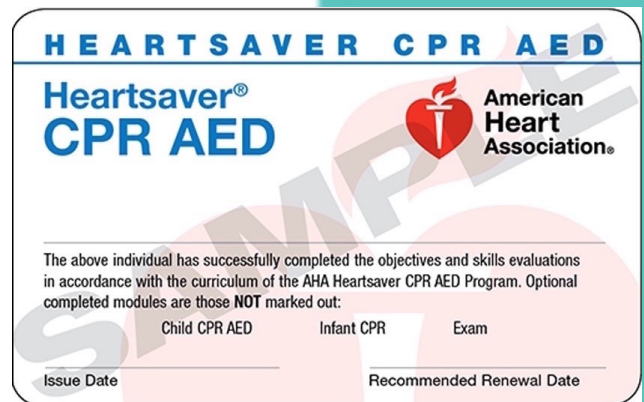
Department staff completed Heart Saver CPR training with Todd Eagle of the Galion City Fire Department. Although we hope we never have to use these skills, we maintain training and certification in order to assist if ever needed.

LEHDS

The Leadership Essentials for Health District Success course was attended by the Health Commissioner and the Director of Environmental Health. This course is delivered by the Association of Ohio Health Commissioners and is meant to provide attendees with an understanding of leadership principles and management priorities as they relate to local health departments.

Topics included:

- Essential HR
- Performance Management
- Progressive Discipline & Performance Appraisal
- Quality Improvement
- Theft in Office
- Workers Compensation
- Attitude, Change, and Team Building activity
- Workforce Development
- Cost Methodology
- Attendance
- Layoffs
- Building Relationships with Ohio Legislators
- Terminations
- FMLA/ FLSA
- LHD HR Case Examples
- Funding Sources & Levies
- Community Engagement



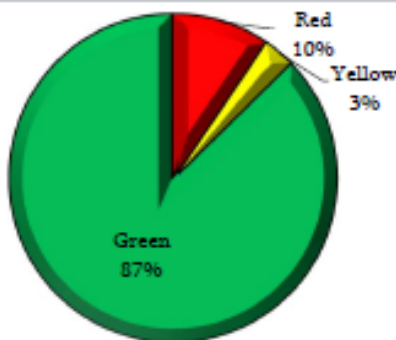
Evaluate

The Galion City Health Department is constantly working to improve the services we provide throughout the community. In order to assist in this endeavor, GCHD utilizes formal Performance Management and Quality Improvement systems and processes.

Did you know?

The health department gets “inspected,” too? Environmental Health programs are periodically surveyed by Ohio Department of Health, when administrative aspects (fee setting, inspection frequency and reports, etc.) and inspection skills are reviewed to ensure appropriate services are provided to citizens. The Food Service Operation, Retail Food Establishment and Public Swimming Pool programs are surveyed and approved by Ohio Department of Health and/ or the Ohio Department of Agriculture.

GCHD Performance Measure Summary



Totals

Red

Yellow

Green

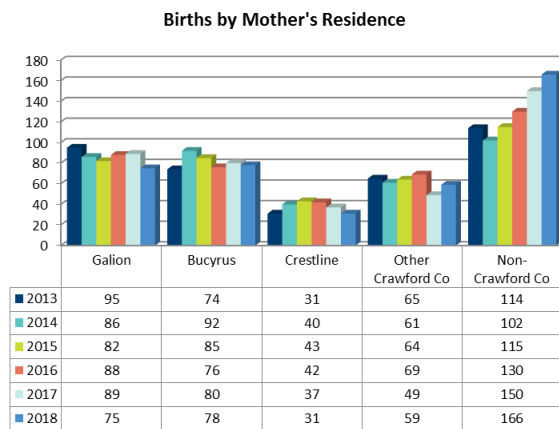
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Birth and Death Statistics

The Galion City Health Department looks at birth and death statistics to gain a perspective regarding population estimates and health concerns/ outcomes affecting the community. This data is incorporated into population projections by the state of Ohio as well as federally.



We need to know how many people are born and die each year – and the main causes of their deaths – in order to have well-functioning health systems. The GCHD must track all births and deaths. This data collection provides us the ability to identify our most pressing health issues.

If deaths were uncounted and the causes of death not documented, we wouldn't be able to design effective public health policies or measure their impact.

Performance Management

The GCHD's Performance Management System is set up to determine whether each offered program is successful; based on a set of measurable outcomes determined by staff, program administrators, state mandates, and/or internal goals.

In 2017, staff and administrators working in each program set program goals and (SMART) objectives for the year 2018. These metrics were approved and entered into a system. Each objective was directly correlated with the GCHD's Strategic Priorities. In 2018, these objectives were regularly monitored, and reported on to determine strengths and weaknesses within each program area.

We are pleased to share that 87% of all objectives were met in 2018. 3% of the objectives were in progress but weren't quite considered met. The other 10% of the objectives had progress but were not complete to standards that were set internally.

In 2018, the staff challenged themselves with some difficult objectives. They really wanted to push themselves and exceed expectations. In doing so, this gave them a goal to strive for. It also brought about the need for assessment and quality improvement projects in an effort to meet the goals and objectives set.

Through regularly monitoring outcomes, staff is able to determine if a program is not meeting its predetermined goals/ objectives. In these cases, those program objectives will be taken to the GCHD Quality Improvement Council to determine if a quality improvement project could be beneficial.

Research and Apply Innovative Solutions

2018 National Profile of Local Health Departments Study

The National Longitudinal Survey of Public Health Systems (NLSPHS) local public health system assessment instrument measures the extent to which local public health systems provide 20 core public health services, the effectiveness of those efforts, and the contribution of effort that health departments and other system members make to those services.

All health departments that completed the instrument received a customized report, which can be used by as a quality improvement tool. In addition, departments that participated contributed to the science base of public health practice- for example, data from the NLSPHS has been used to examine the relationship between public health system characteristics and preventable mortality.



What comes after the Community Health Assessment (CHA)?

In 2016 the CHA was finalized and released to stakeholders and the public. Then, the Crawford County Health Partners moved into utilization of the CHA data by creating a Community Health Improvement Plan.

A Community Health Improvement Plan (CHIP) is critical for developing policies and defining actions to target efforts that promote health. A CHIP defines our vision for the health of the community and will address strengths, weaknesses, challenges, and opportunities to improve the health status of the community.

Improvement Plan Steps

1. Identifying issues
2. Develop Goals & Measurable Objectives
3. Choose Strategies
4. Create Timeline
5. Develop Performance Measures
6. Locate Available Assets
7. Implement Program & Determine Responsibility

What comes after the Community Health Improvement Plan (CHIP)?

The Crawford County Health Partners have been working diligently since the release of the CHIP on the prioritized objectives. So, once were finish those what happens? The CHA/ CHIP cycle never stops. While the group is working towards the set objectives, we are also preparing to begin the cycle again. In 2018, questions were selected, and surveys distributed. Analysis of that data is being conducted, and a new CHA will be released in 2019.

2016-2019



Crawford County & Galion City
Community Health Improvement Plan

Commissioned by:



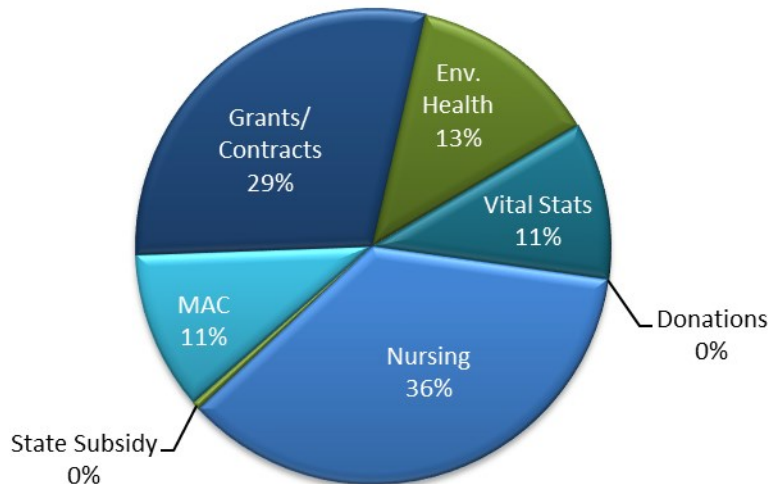
Financial

This chart shows the breakdown of income for the Galion City Health Department. Also provided is the breakdown by percentages.

General Income & Source of Funds 2018			
City General Fund		\$ 314,850.20	46.55%
Passthrough		\$ 5,000.00	0.74%
Healthy Homes	\$ 5,000.00		
Other Local Government Contracts		\$ 85,413.81	12.63%
Craw Co. Get Vaccinated Grant -	\$ 3,310.00		
Portsmouth Contract -	\$ 77,425.96		
Shelby City Contract -	\$ 4,677.85		
Medicaid		\$ 7,179.87	1.06%
Medicare		\$ 11,823.33	1.75%
Private Insurance Reimbursement		\$ 38,809.34	5.74%
Patient Fees		\$ 7,178.40	1.06%
Immunization Fees -	\$ 4,491.90		
Shampoo -	\$ 120.00		
Visuals -	\$ 260.00		
Record Copies	\$ 246.00		
Head Checks -	\$ 304.08		
Flu -	\$ 1,756.42		
Health Promotion Fees		\$ 185.00	0.03%
Car Seats -	\$ 185.00		
Environmental Health		\$ 46,129.05	6.82%
Food Services -	\$ 42,080.05		
MHP Inspection Fees -	\$ 325.00		
Pool Licenses -	\$ 2,754.00		
Trash Hauler Licenses -	\$ 700.00		
Water Testing -	\$ 20.00		
Other (Food Safety Class) -	\$ 250.00		
Vital Statistics		\$ 38,561.95	5.70%
Locally Funded Projects/Special Contracts (Non-Govt)		\$ 58,781.01	8.69%
Galion City -	\$ 58,142.26		
Galion St. Joe's -	\$ 638.75		
Miscellaneous Income			
Donations -	\$ 13.30	\$16,204.19	2.40%
Refunds	\$ 1,190.89		
PHAB/NACCHO Grant	\$ 15,000.00		
State Subsidy		\$ 1,972.11	0.29%
State Funded Projects		\$ 4,920.00	0.73%
BCMH -	\$ 4,150.00		
Smokefree Workplace -	\$ 770.00		
Federal Funded Projects		\$ 39,419.99	5.83%
MAC -	\$ 39,069.99		
Ohio Youth Occupant Prog. -	\$ 350.00		
Total Revenue		\$ 676,428.25	100.00%

Financial

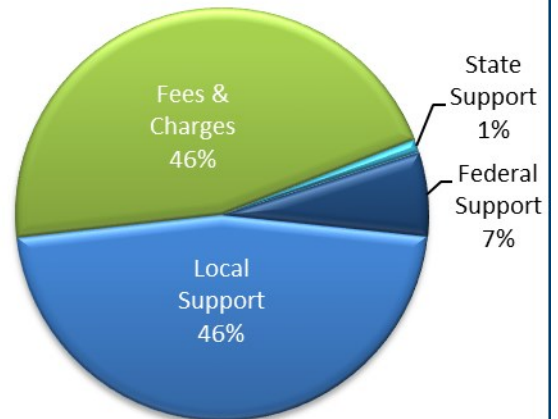
2018 Revenue by Department



Nursing, followed closely by grants/contracts were the largest sources of revenue in 2018.

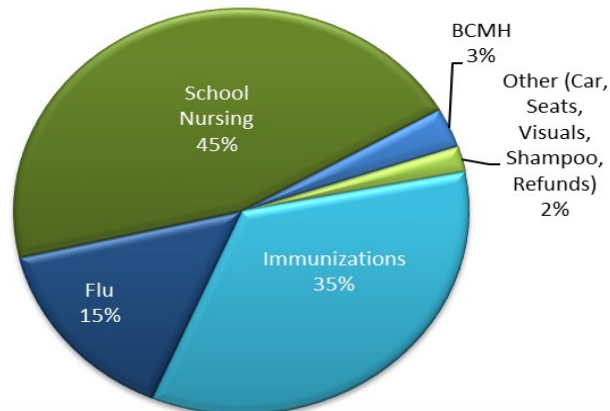
Nursing revenue in 2018, was found to be 45% school nursing followed 35% immunizations.

2018 Revenue Source

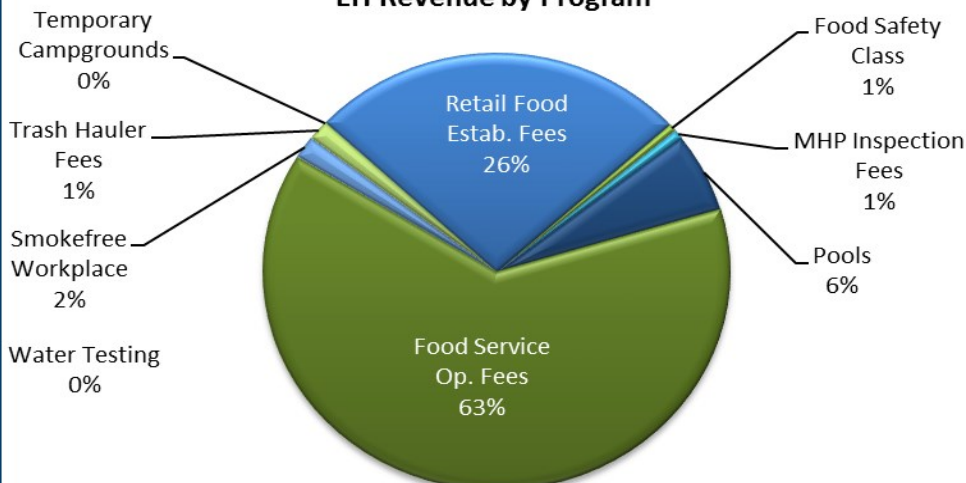


46% of the GCHD revenues are local funds, another 46% of the revenues are attributed to fees & charges

Nursing Revenue by Program



EH Revenue by Program



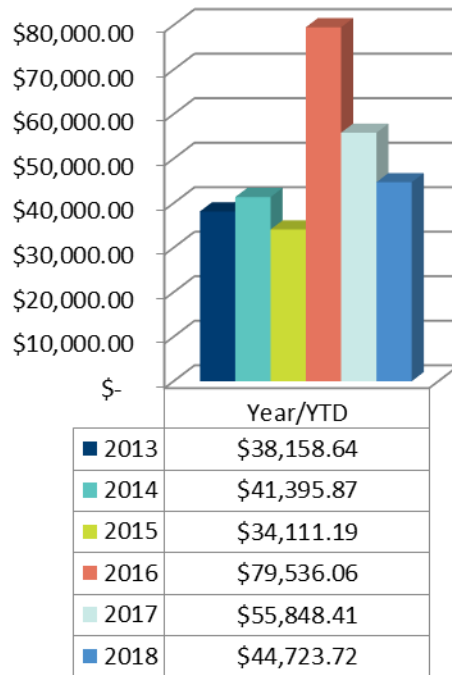
Environmental revenue in 2018, was found to be 63% Food Service Operations followed by 26% Retail Food Establishments. This is a trend normally seen in environmental revenues.

Financial

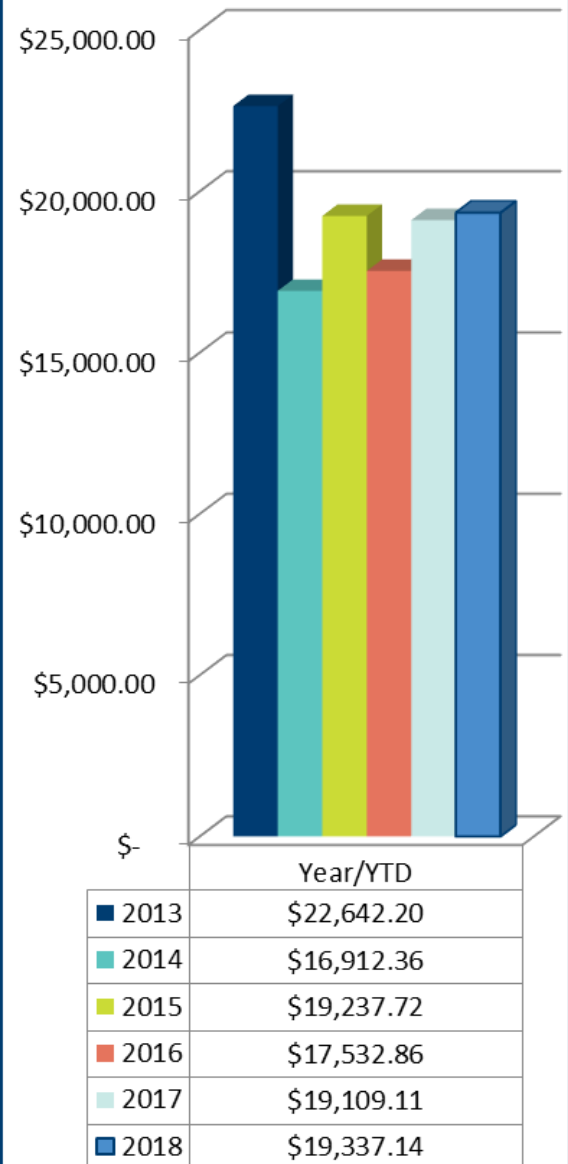
These charts show trends in some of the Galion City Health Departments revenue funds.

Outliers in the immunization revenues of 2016 and 2017 were determined. In 2016 the Ohio Department of Education (ODE) set forth a new vaccine requirement; this created a large increase in the need for vaccinations in 2016 and subsequently in 2017. This has since tapered off.

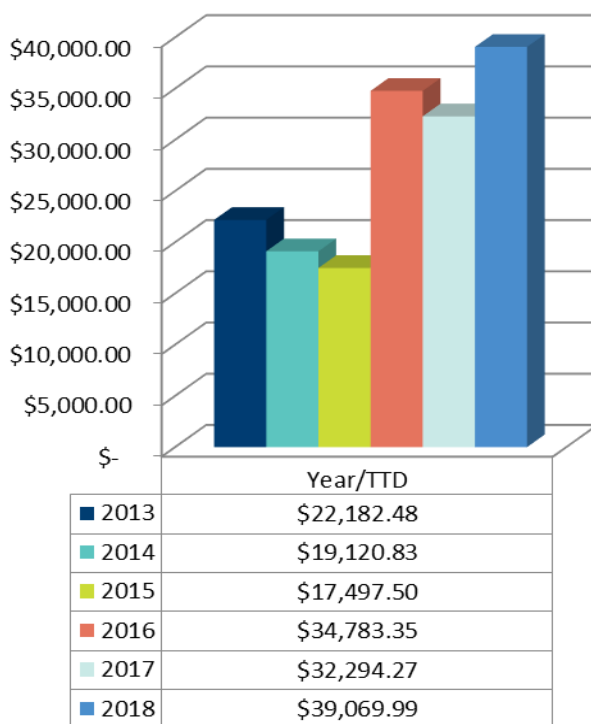
Immunization Fees by Year



Flu Fees by Year

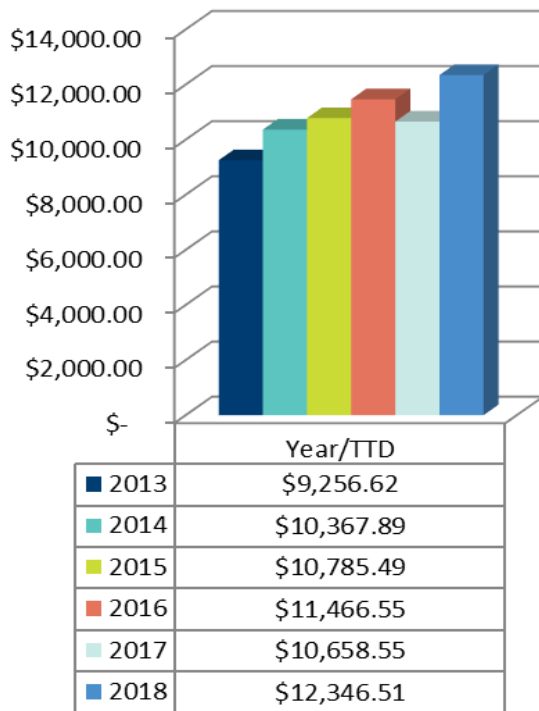


MAC Fees by Year

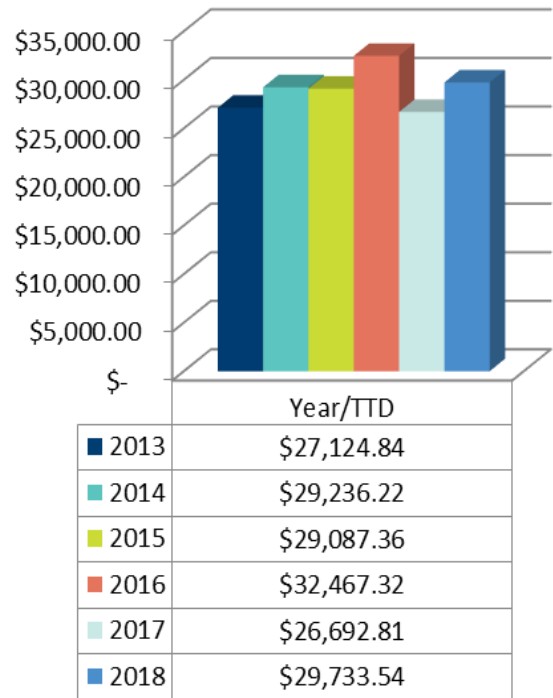


Financial

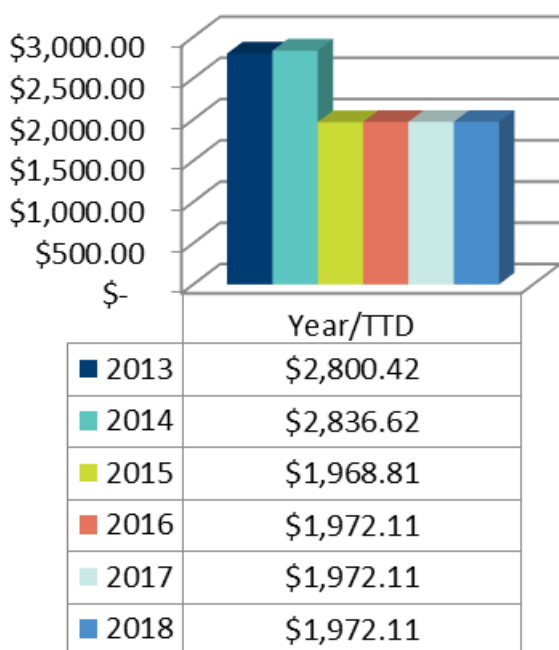
Retail Food Est Fees by Year



Food Service Op Fees by Year



State Subsidy by Year



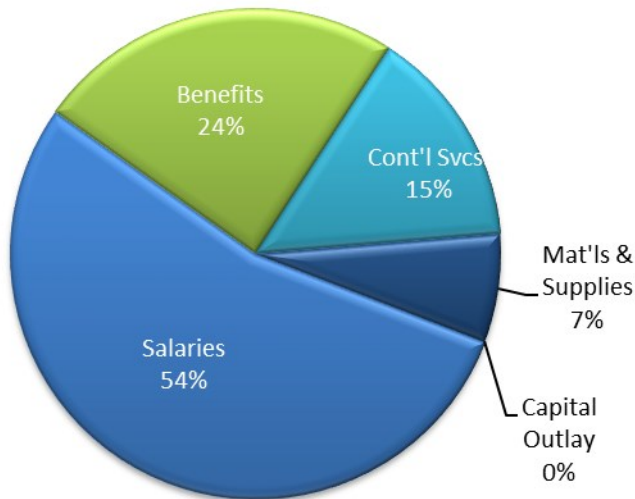
These charts show trends in some of the Galion City Health Departments revenue funds.

In the Food Service Operation and Retail Food Establishment licensing fees, it can be seen that fees received increased slightly over 2017 revenues. Although fees for individual licenses are determined based on the Ohio Department of Health Cost Methodology, an increase in late application (late fees), new facilities, and other factors have affected this.

State subsidy funds received from the Ohio Department of Health have remained stable for the last few years.

Financial

2018 Expenses by Category



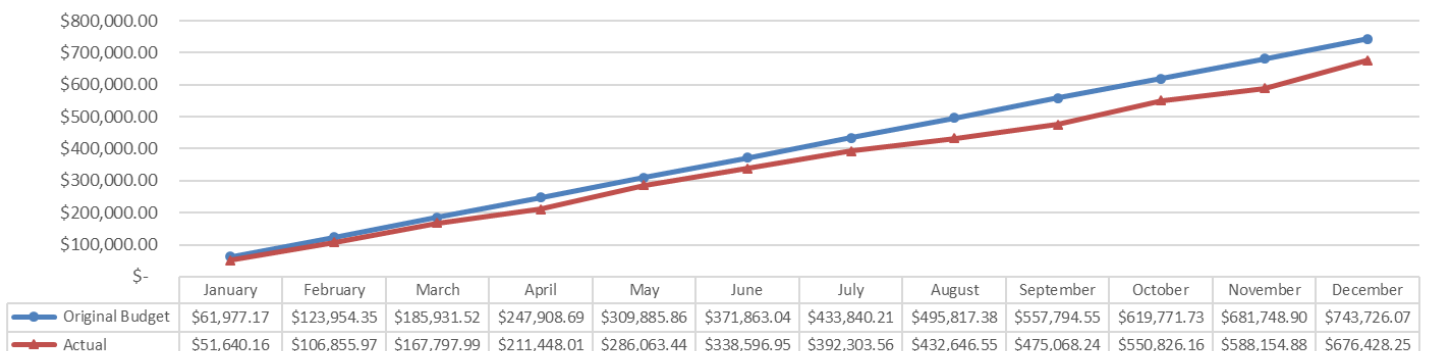
This chart shows the breakdown of expenditures for the Galion City Health Department. Also provided is the breakdown by percentages.

This chart (below) shows the overall 2018 budget for the Galion City Health Department. The staff work diligently to utilize funds in the most efficient and effective ways. As noted, we came in under the original budget.

General Health Expenditures 2018

Contractual Services	\$ 95,875.21	14.17%
Legal Advertising, Memberships, Publications, Equipment Lease, Software, Permits, License and Contract, Facility and Vehicle Maint., Postage, Technical Services, EH Fees, VS Fees, Travel/Registration		
Liability Insurance	\$ 1,054.26	0.16%
Personnel/Human Services	\$ -	0.00%
Materials & Supplies	\$ 48,347.14	7.15%
Supplies for office, computers, copiers, printers, cleaning, medical, vaccines, medicines, gasoline, equipment, & furniture		
Utilities	\$ 1,332.31	0.20%
Natural Gas, Trash, Phones, Cell Phones, & Internet Service		
Capital Outlay	\$ -	0.00%
Employee Benefits & Ins.	\$ 164,539.88	24.32%
Includes Workman's Comp, PERS, Medicare, Hospital and Life Insurance		
Salaries & Wages	\$ 365,279.45	54.00%
Including: Longevity, Clothing Allowance, Sick Leave Incentive		
TOTAL	\$ 676,428.25	100.00%

Overall Budget 2018



2018 ANNUAL REPORT

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