



galion city
HEALTH DEPARTMENT

Letter from the Health Commissioner

Dear Residents,

I'm proud to present the Galion City Health Department's 2017 Annual Report, which represents an overview of our departments services and should give you an idea of what public health is all about. In 1869, the Galion City Health Department (GCHD) was established to protect the health and safety of Galion residents. Almost 150 years later, we are still here providing services.

The year 2017 was an eventful year for the health department with the completion of many goals and accomplishments.

One of the best ways to ensure the success of a community is to ensure its residents have the opportunities they need to get and stay healthy. Our Mission Statement portrays just that, "To Promote, Improve and Protect the Health and Well-Being of the Community We Serve". Our mission statement simply but descriptively captures the essence of what we do every day in the world of public health. Much of the work we do – inspections, vaccinations, epidemiology, licensing – lives "under the radar" and serves to protect our community from disease.

The Galion City Health Department continues to prepare for national accreditation as part of its broader initiative to strengthen agency performance, assure the quality of departmental services, and assure that health department activities reflect the needs of the community. Through the accreditation process, a public health department can identify performance improvement opportunities, enhance management, develop leadership, and strengthen relationships with members of the community.

This year's report serves to highlight ways in which our team has made a difference in the City of Galion. As we move forward, Public Health will continue to monitor the ever-changing needs of our population, strengthen community relations, and continue to provide the preventative health care that we need to grow stronger, healthier communities. As health commissioner, I am very proud of all that our staff contributed in this past year to improve the health of residents. The enthusiasm the staff brings to improving the health of our community encourages me that we will as a community improve Galion's overall health.

Lastly, while this report should provide a glimpse of what we do at the health department, there's much more we did not have room to share with you. Please don't hesitate to contact us or visit www.galionhealth.org if you have a question or would like to learn more about our many programs.

Sincerely,

Trish Factor, MPH, MCHES, CHEP
Galion City Health Commissioner

"One of the greatest rewards in the Public Health field is being able to make a difference in the lives of people throughout an entire community; often without them even knowing."

Program Highlights

2017 Program Highlights

Birth Certificates Issued	773
Births Registered	405
Death Registered	204
Death Certificates Issued	627
Free Veterans Death Certificates Issued	64
Communicable Diseases Reported	138
Communicable Disease Outbreaks	0
CMH Client Load	46
Immunizations Given (non-Flu)	975
Flu Immunizations Given	387
Public Health Nuisance Complaints	145
Food Licenses Issued	121
School Inspections	10
Swimming Pool/ Spa Inspections	15
Rabies Prevention (Animal Bites Investigated)	50
Car Seats Distributed	28

this is
PUBLIC
HEALTH

Mission

*To Promote, Improve
and Protect the Health
and Well-Being of the
Community We Serve*

Vision

*Inspire and Engage the
Community We Serve
to be Optimally Healthy*



Frequently Requested Information

Main Phone Number	(419) 468-1075
Main Fax Number	(419) 468-8618
General Email Address	GalionCityHD@galionhealth.org
Website	www.galionhealth.org
Join us on Facebook	The Galion City Health Department
Follow us on Twitter	@GalionHealth

Who are We

2017 Board of Health

Tom O’Leary	President/ Mayor	6/1/2013
Katelyn Strickler	President ProTem	1/15/2014
Wendy Kerr, CNP	Vice President	1/15/2013
Wade Cramer	Member	2/10/2015
Andrea Wildenthaler	Member	2/14/2017
Sukhdeep Mann	Member	2/14/2017

Staff

	Years of Service
Trish Factor , MPH, MCHES, CHEP Health Commissioner	3
Andrea Barnes , RS Director of Environmental Health	1
Emily Miller , RN, BSN Director of Nursing	1.5
Olivia Roston , BS Business Services Officer/ Registrar	5
Melinda Corwin , RN Public Health Nurse	1.5
Kara Kimerline , RN, BSN Public Health Nurse	4
Theresa Swinehart , RN Public Health Nurse	21
Jessica Bopp Medical Assistant	1.5

Public Health Service

Looking ahead to 2018: The Galion City Health Department staff will have a cumulative 94.5 + years of public health experience.

Board of Health

The Board of Health is the governing body for the Galion City Health Department. Board members are appointed by the mayor and approved by city council.

Regular meetings are generally held on the 2nd Tuesday of each month. Meeting dates/ times, agendas, and minutes are available online at:

<http://www.galionhealth.org/board-of-health/meetings>



Dr Sarah Metzger, MD

Medical Director, Galion City Health Department

Dr. Metzger joined GCHD as the Medical Director in 2014; she is responsible for all standing orders for our clinical practices, medical leadership during emergency events, and acts as a resource for our staff.

What Do Public Health Officials Do?

- Monitor the health status of a community to identify potential problems
- Diagnose and investigate health problems and hazards in the community
- Inform, educate, and empower people about health issues, particularly the underserved and those at risk
- Mobilize community partnerships to identify and solve health problems
- Develop policies and plans that support individual and community health efforts
- Enforce laws and regulations that protect health and ensure safety
- Ensure a competent public health workforce
- Evaluate effectiveness, accessibility, and quality of population-based health services
- Research new insights and innovative solutions to health problems.

Mission, Vision, & Values

Values

WE CARE

Work Together: Collaborating with stakeholders to build strong collaborative relationships that increase innovation.

Excellence: Striving for excellence through practical, data-driven, evidence-based decision making.

Customer Focused: Treating our diverse external and internal customers with respect while addressing their individual needs and concerns. We strive to maintain effective customer relations.

Accountability: Understanding that we are accountable for the health and safety of the community. We are also responsible for providing quality programming and services, fiscal integrity, and upholding the public's trust.

Respect: Providing respect by showing value equity, diversity, and inclusion of all.

Ensure: Ensuring that the community knows that our first priority is their health and wellbeing.

Mission

To Promote, Improve, and Protect the
Health and Well-Being of the
Community We Serve



Vision

Inspire and Engage the Community
We Serve to be Optimally Healthy

What we do

As a public health department, we are guided by local, state, and federal mandates and collaborate with a wide variety of jurisdictions and organizations to improve the health of the community we serve. Community-based responsibilities and objectives provide our organizations purpose as well as a framework for accountability. These functions, known as The 10 Essential Public Health Services, are what every citizen across the United States should expect and receive from their public health department.

The 10 Essential Public Health Services
• Monitor the health status of a community to identify potential problems
• Diagnose and investigate health problems and hazards in the community
• Inform, educate, and empower people about health issues, particularly the underserved and those at risk
• Mobilize community partnerships to identify and solve health problems
• Develop policies and plans that support individual and community health efforts
• Enforce laws and regulations that protect health and ensure safety
• Link people to needed personal health services and assure the provision of health care when otherwise unavailable
• Assure a competent public health and personal healthcare workforce
• Evaluate effectiveness, accessibility, and quality of population-based health services
• Research for new insights and innovative solutions to health problems



The Galion City Health Department (GCHD) utilizes *The 10 Essential Public Health Services* as a framework to guide our functions and better serve the community. These functions are our responsibility to the community we serve. Throughout this annual report, examples of how we are working to meet those responsibilities and improve the health status of the community are given.

Accreditation

In 2017, the GCHD has continued to pursue accreditation and strengthen our infrastructure. Staff works to collect documents that show how the health department is in compliance with the Public Health Accreditation Board (PHAB) standards as well as determine what documents are needed and/or what systems need put in place. PHAB is a voluntary national program designed to help standardize and improve public health practices and the quality of care offered in health departments nationwide. As we work toward accreditation, we strive to continue our mission to promote and protect the health and well-being of those we serve.

The Galion City Health Department will be submitting their application to the Public Health Accreditation Board by Spring 2018.



Strategic Priorities

The GCHD's strategic priorities do not cover all the work done at the Galion City Health Department (GCHD). GCHD engages in a broad range of activities that help it achieve its overall mission of promoting and protecting the health and well-being of the communities we serve. With all its work, GCHD is committed to addressing all health disparities. In order to achieve the mission of the Galion City Health Department, the following four strategic priorities and associated goals were identified.

Strategic Priorities and Associated Goals: Areas of department emphasis



Monitor the Health Status of the Community

Community Health Assessment & Improvement Planning

The Galion City Health Department is a member of the Crawford County Health Partners. Every 3 years the Crawford County Health Partners conduct and fund a health assessment. This assessment is a questionnaire that asks Crawford County, including Galion city, residents about their health habits, health insurance, healthcare services, and social and environmental factors. The health report helps to answer the question "How healthy is the community?". In 2015-16, the Crawford County & Galion City Health Assessment was analyzed with our partners; this will take place again in 2018-19. Analysis involves comparing local health data with other counties, the state and the nation. The partners also look at health trends over time, race, gender, age, ethnicity, and geographic location. All the assessments and data help to identify health priority areas. This information helps determine what health areas on which to focus. In 2017, the Community Health Improvement Plan (CHIP) was beginning implementation. The plan outlines the health priorities, seen below, as well as why these priorities were chosen. Each priority area has health data linked to it.

2016-2019



Crawford County & Galion City
Community Health Improvement Plan

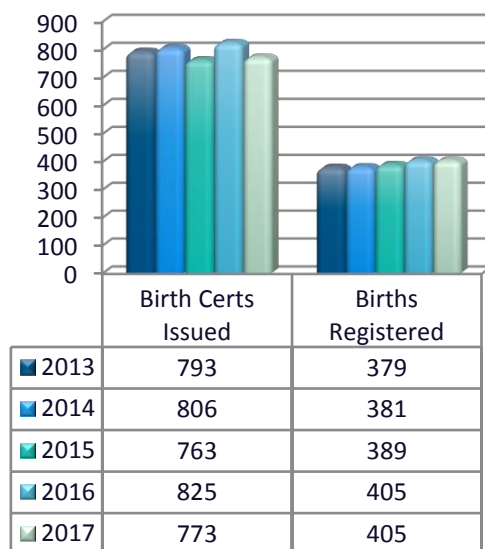
Commissioned by:



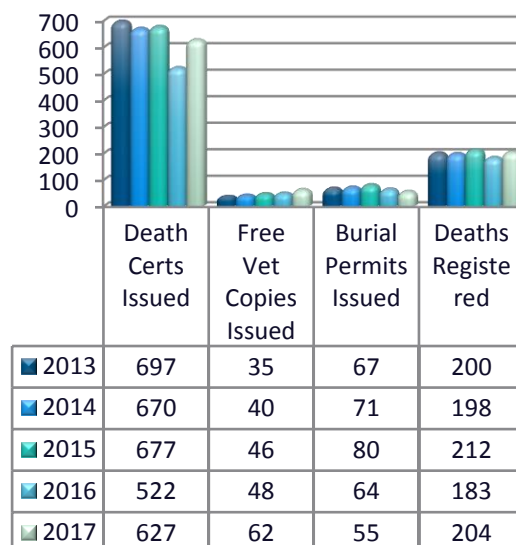
Community Health Improvement Plan Priorities

Decrease Obesity	Decrease Adult Cardiovascular Disease	Decrease Youth Substance Abuse	Improve Prenatal Outcomes
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Birth Certificates Issued & Registered



Death Documents Issued & Registered



2017 Vital Statistics

In 2017 the Vital Statistics Department registered 405 new birth certificates and issued 773 certified birth certificates. 204 new death certificates were registered, 627 certified death certificates were issued, and an additional 64 free Veteran copies were issued.

Monitor the Health Status of the Community

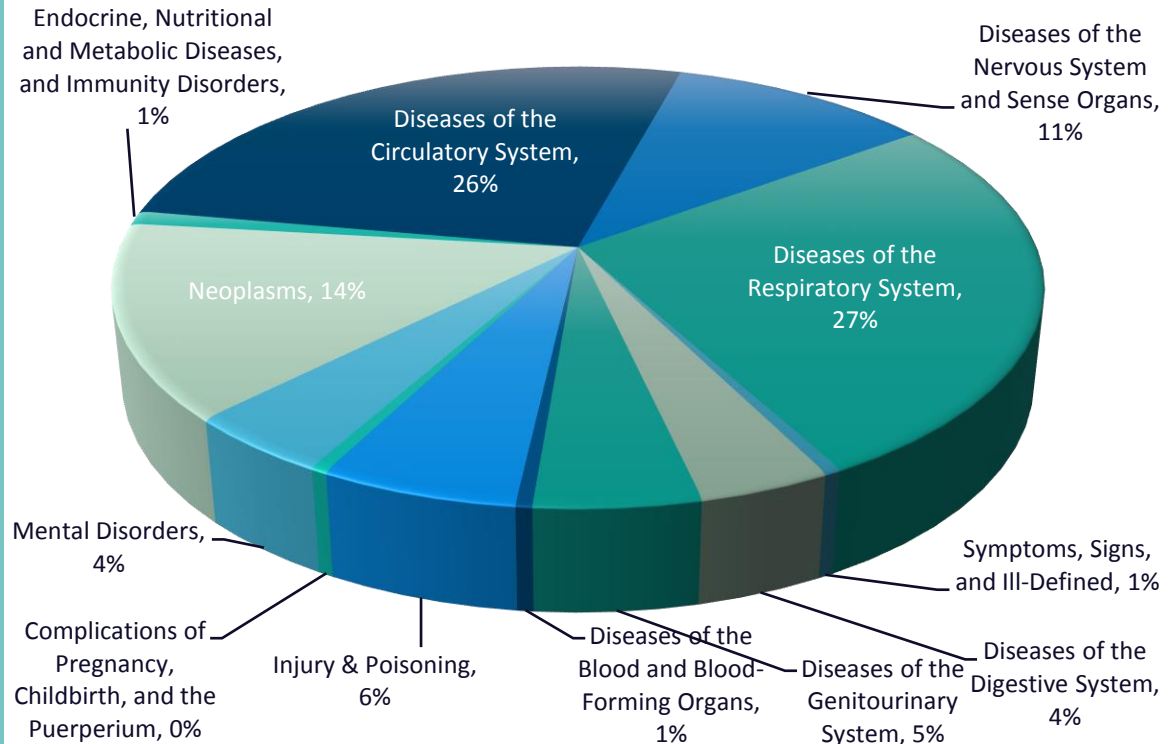
Vital Statistics Data

The legal records collected by the Galion City Health Department's Vital Statistics Department are the data source for many important statistical measures used in public health. These indicators track health outcomes and are used locally for planning and community analysis.

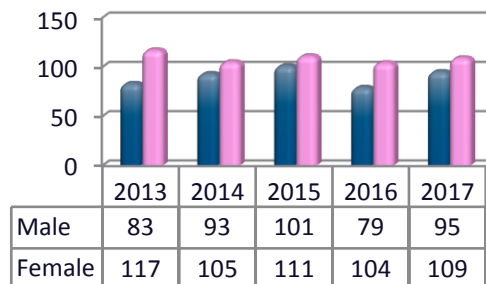
The Galion City Health Department's Vital Statistics Department issues birth certificates, death certificates, and burial permits. For birth records, we can issue certified copies for anyone born in the state of Ohio from December 20, 1908 to the present. For death records we can issue certified copies for deaths that occurred within the city limits of Galion from December 20, 1908 to the present.

The Vital Statistics Department is also responsible for registering all births, deaths, and fetal deaths that occur within the Galion city limits, assisting parents with completing Acknowledgement of Paternity Affidavits, assisting people with completing Birth Affidavits to make minor corrections on birth records, issuing copies of records to the Veteran's Administration, and assisting people with genealogical requests.

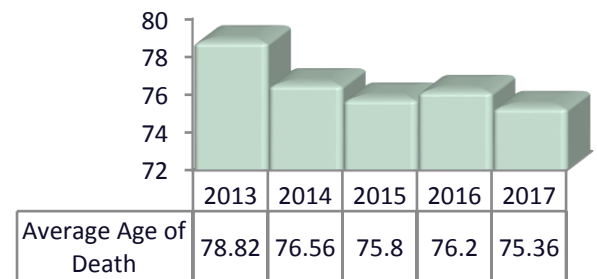
2017 Causes of Death by Disease Process



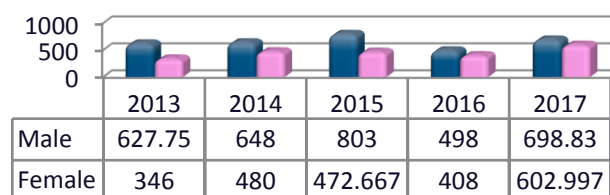
Deaths by Gender



Average Age of Death

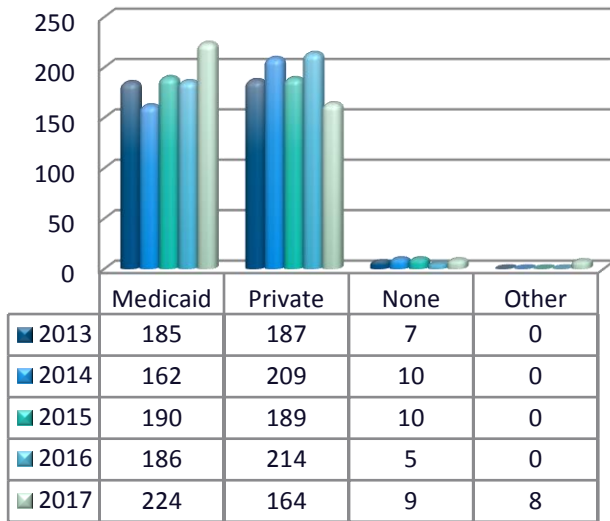


Potential Life Lost in Years by Gender (Average Life Expectancy of 75 years)

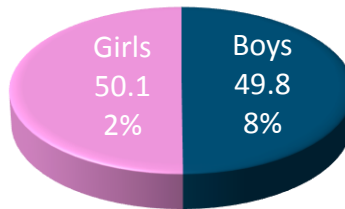


Monitor the Health Status of the Community

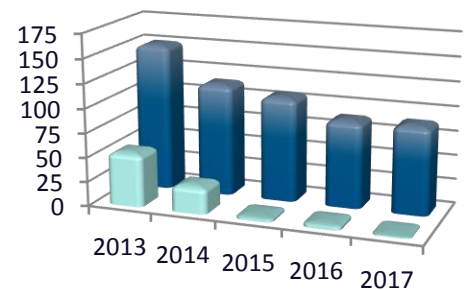
Birth by Insurance Types



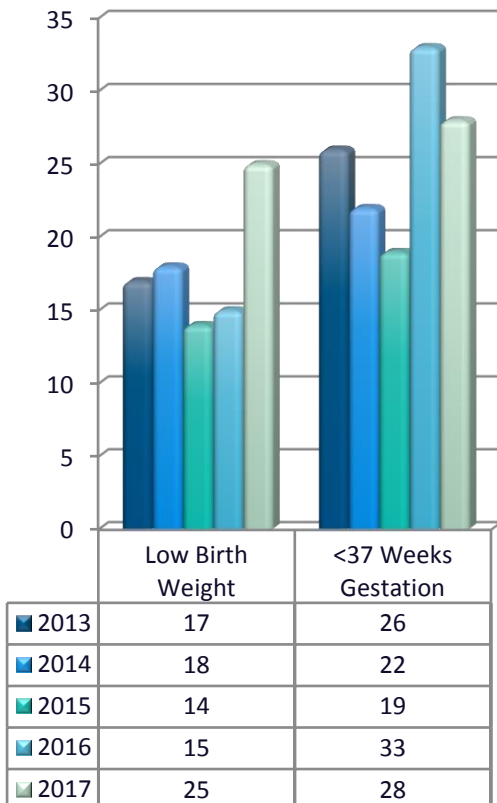
2017 Births of Boys to Girls



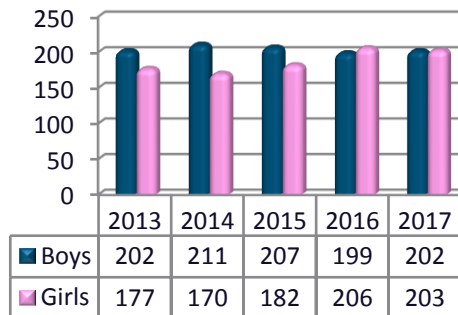
Mothers Drank Alcohol and/or Smoked at Some Point During Pregnancy



Low Birth Weight & Premature Babies

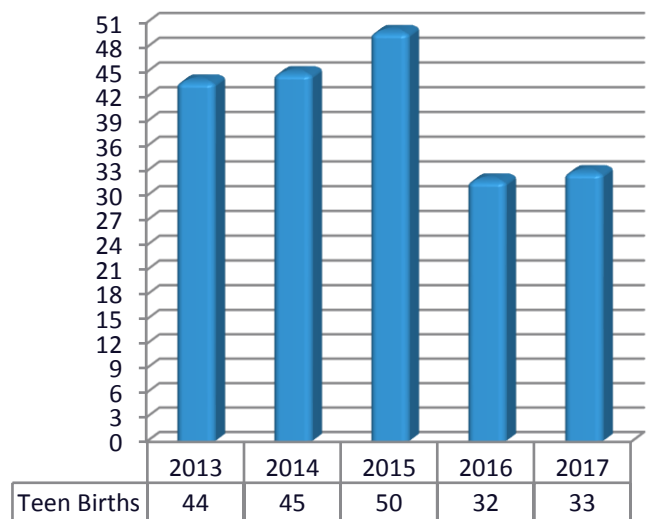


Births by Gender



	2013	2014	2015	2016	2017
Drank Alcohol	55	28	4	5	2
Smoked	151	115	107	89	90

Teen Births



Diagnose & Investigate Health Problems

2017 Communicable Disease Investigation Statistics

OVERVIEW

According to the Ohio Administrative Code 3701-3-02, cases and suspected cases of selected infectious diseases are required to be reported to the Ohio Department of Health and local public health agencies. These reportable diseases were determined to be of public health significance in Ohio. Many of these diseases must also be reported by state health departments to the Centers for Disease Control and Prevention (CDC) as part of national public health surveillance of infectious diseases.

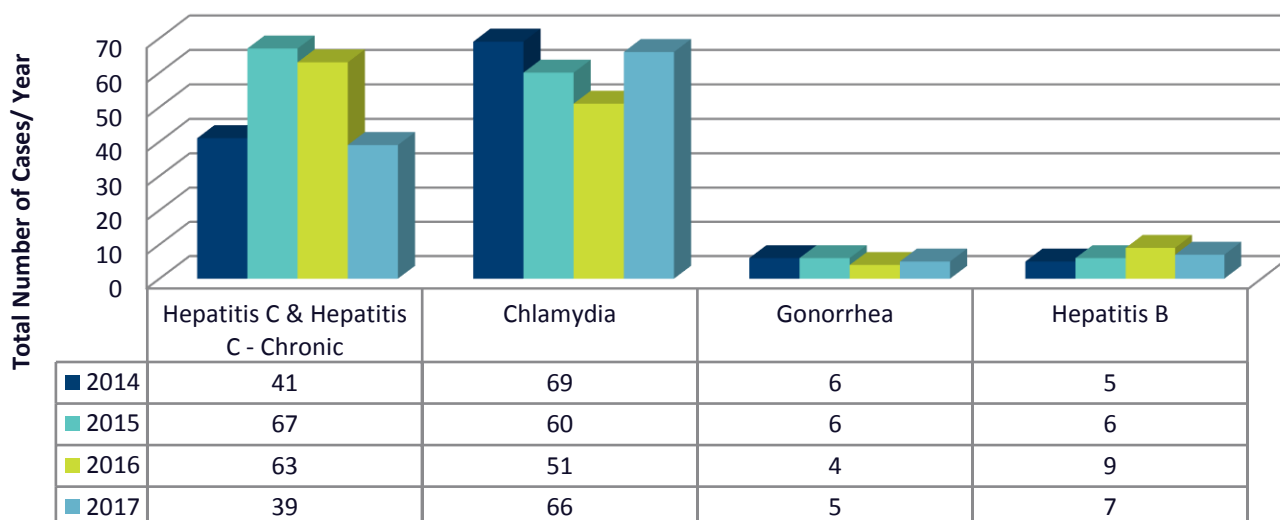
The 2017 GCHD Data Summary includes cases of reportable disease that were diagnosed among residents of Galion, OH, reported to public health, and found to meet the public health surveillance definition of a confirmed case. This data does not represent all cases of reportable infectious disease that occurred in the community, as individuals may not seek medical care for mild or asymptomatic infections. Additionally, a reported case of disease may not meet the surveillance definition of a confirmed case. Surveillance definitions are designed to standardize data collection and reporting across public health jurisdictions and may differ slightly from clinical definitions used in patient management. Outbreaks or media coverage of a particular disease can also influence testing and reporting rates. Data in this summary are considered provisional. Please note that data is grouped by type of disease.

This Data Summary is intended to be a resource for individuals and public health partners concerned about infectious diseases in Galion, OH. Further information on communicable disease may be obtained by contacting the Galion City Health Department.

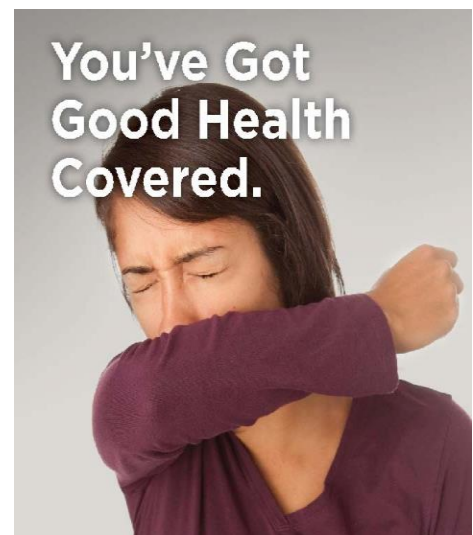
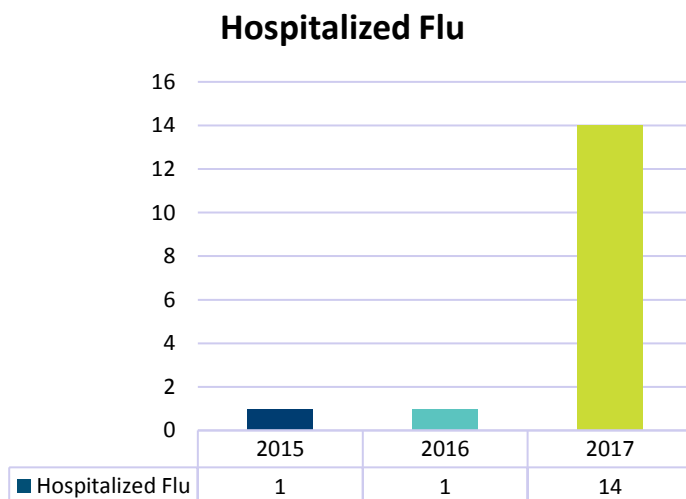
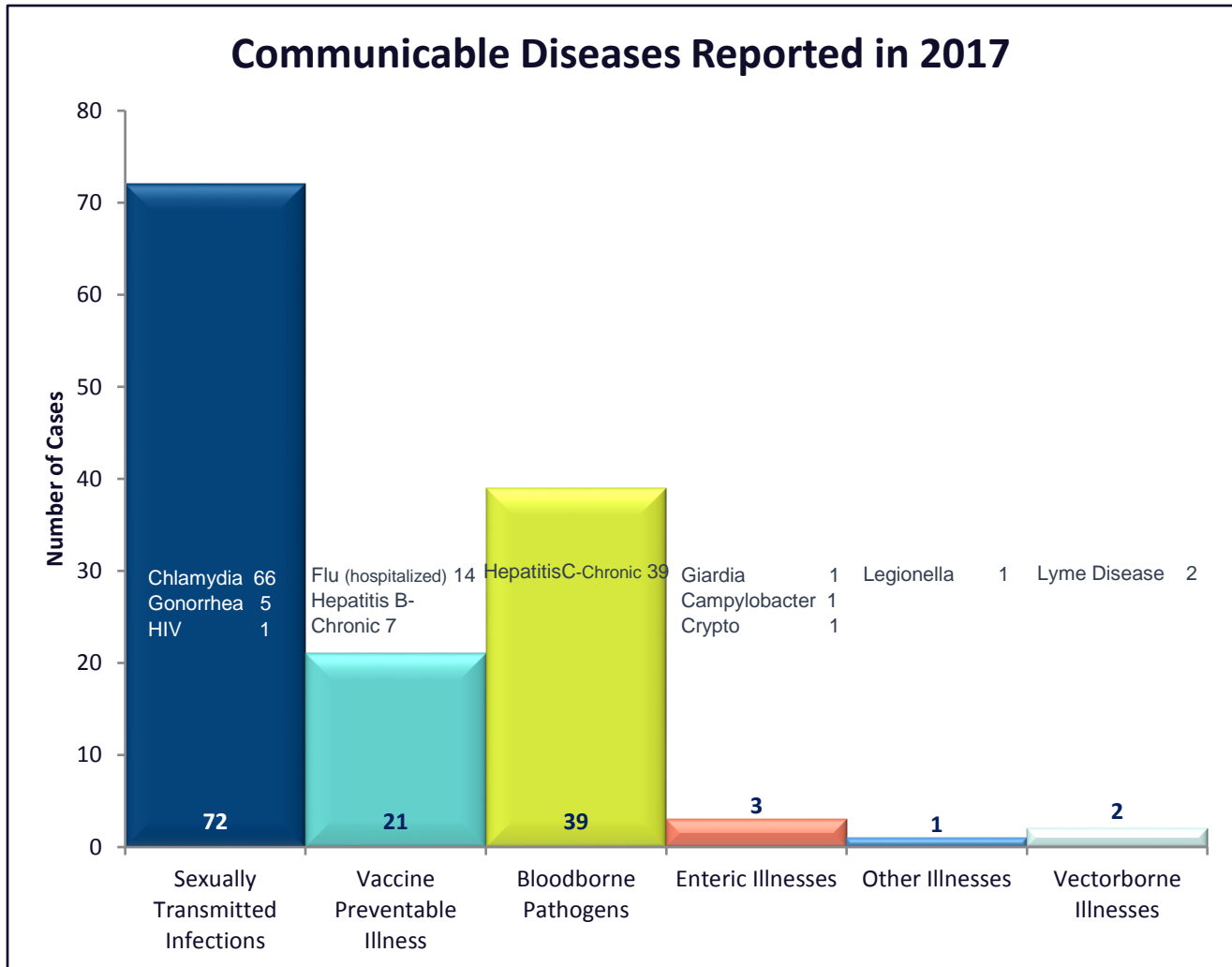
REPORTABLE DISEASES

A comprehensive listing and guidance for reportable diseases and non-reportable diseases in the State of Ohio can be found in the Infectious Disease Control Manual (IDCM) (<http://www.odh.ohio.gov/pdf/idcm/intro1.pdf>). This document also includes rules contained within the Ohio Administrative Code (OAC) that pertain to infectious disease reporting. Services provided at the Ohio Department of Health Laboratory and processes for submission of specimens can be found within this document.

2017 Top 4 Confirmed Communicable Diseases (non flu)



Diagnose & Investigate Health Problems



Diagnose & Investigate Health Problems

Inspection Reports

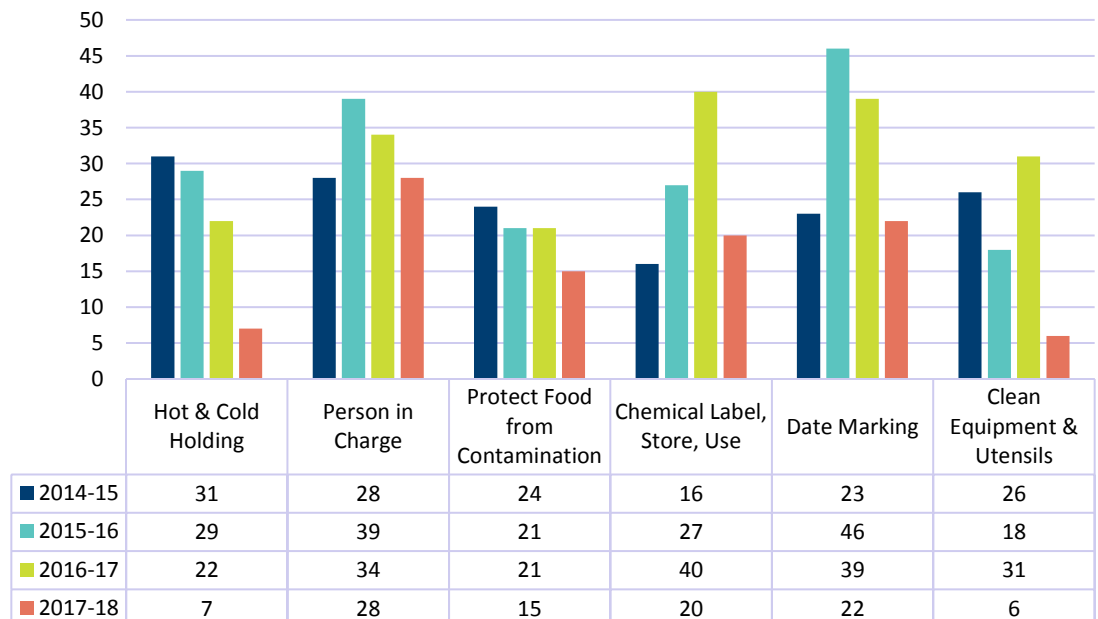
Galion City Health Department began posting food safety inspection reports online on July 1, 2012. GCHD posts food safety inspection reports online to share information that may assist you in being a well-informed consumer. Each inspection report is a "snapshot" of restaurant conditions on the day and time of that inspection. On any given day, an establishment may have more or fewer violations than posted here. Any individual inspection may not be representative of the overall, long-term performance of an establishment.

Reports can be found at:
<http://www.galionhealth.org/environmental-health/food-safety-inspections-a-online-reports>

Most Common Food Safety Violations



Most Common Critical Food Safety Violations



Inform, Educate, & Engage the Community

Child Passenger Safety

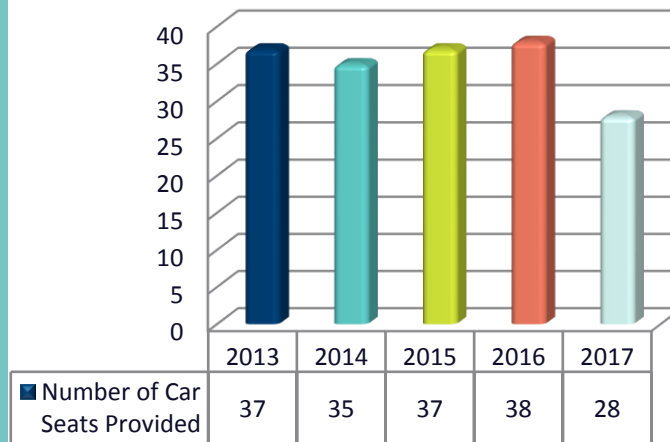
The Ohio Department of Health's child passenger safety (CPS) program, Ohio Buckles Buckeyes (OBB), provides child safety seats and booster seats to eligible low-income families in all Ohio counties. The overall goal of this program is to increase the availability of child safety seats for families who could not otherwise afford them and to increase correct installation and proper use of child safety seats.

Through the coordinated efforts of a network of local and regional CPS coordinators, the OBB Program distributes child safety seats and booster seats and provides CPS education.

Ohio's Child Passenger Safety Law is defined in Ohio Revised Code 4511.81



Number of Car Seats Provided



Packets of educational materials and giveaways were given to each child who participated in the Summer Lunch Program. The packets focused on a theme which was different each week.



Jessica Bopp, MA handing out packets to the children at Libby Lane Apartments, one of the sites for the Summer Lunch program.

Summer Lunch Program

The Galion City Health Department participated in the Galion City Schools Summer Lunch Program. There were 4 locations for lunch sites. Every Tuesday, 2 were visited by health department employees. Every 2 weeks a new topic (for example: immunizations, nutrition, summer safety) was introduced with coloring sheets, activity books, information packets handed out to participating children/families.

Inform, Educate, & Engage the Community

Safety Town

The Galion Police Department, Galion Fire Department, the Galion Elk Lodge 1191, in conjunction with the Galion City Health Department, held its third Safety Town at the Galion Primary School.

Safety Town is a program to teach children safety lessons about fire, pedestrians/traffic, water, guns, and poisons/drugs. A small town is created to instruct children about safety measures. GCHD was fortunate enough to be able to provide two educational sessions. Staff taught hand hygiene with a Dr. Seuss story and the Glow Germ Black Light. Buckle Bear made an appearance to teach car/booster seat safety.



Jessica Bopp, MA teaching proper hand hygiene to the children attending Safety Town.

Buckle Bear

Buckle Bear made appearances at the Galion YMCA Preschool and St. Paul Preschool in 2017. He also visited those in attendance at Third Fridays in Galion.



GCHD Staff using a black light to show how well the kids washed their hands after using *Glow Germ* lotion.



Jessica Bopp, MA reading *Dr. Seuss Oh, The Things You Can Do That Are Good For You!*



Theresa Swinehart, PHN teaching seat belt and booster seat safety with Buckle Bear at Safety Town.

Inform, Educate, & Engage the Community

Trish Factor, Health Commissioner and Andrea Barnes, Director of Environmental Health present school supply donations to Galion Students for “Stuff the Bus” a Third Friday event.



3rd FRIDAY IN GALION

2017 was the inaugural year for Third Friday. It was organized by the Chamber of Commerce with participation by uptown businesses; including the Galion City Health Department. The staff participated in all 4 event dates, with a different theme being followed each month.



Megan Barnett, a Public Health Intern, posing for a picture in front of the “Eat Smart To Play Hard” board.



Healthy snacks for “Eat Smart To Play Hard” TGIF.



GCHD Staff creating tasty and healthy snacks for the “Eat Smart To Play Hard” TGIF.



Buckle Bear was present at the June 16th TGIF teaching seat belt safety and issuing Rider Licenses.



A physical activity game created for the TGIF and sidewalk chalk for TGIF.

Inform, Educate, & Engage the Community

Clean Plate Awards

Galion City Health Department was pleased to announce the facilities which were 2016 Clean Plate Award recipients. An awards ceremony was held at the Galion City Board of Health meeting on May 9, 2017, where recipients were recognized and given a framed certificate. They are as follows: DK's Drive In, Galion Booster Club – Football Concession, Galion Booster Club – High School Concession, Galion Golden Age Center, Galion High School, Galion Intermediate School, Galion Middle School, Galion Pointe, Galion Primary School, Home Care Matters, Sara Beegle Child Day Care, and St. Joseph Catholic School.

Special congratulations go to the Galion City Schools, Galion Pointe, and St. Joseph's Catholic School for having received awards for the second year in a row.

Data collected during the 2016 license year (March 1, 2016-February 28, 2017) was the basis for these awards. The performance score comes from a facility's compliance with the Ohio Uniform Food Safety Code and implementation of best practices.



Clean Plate Award Winners: Pictured from left to right are Jennifer Johnson of St. Joseph Catholic School; Kimberly Pfleiderer of Galion City Schools; Lupe Campo of Galion Booster Club; and Brandon Quail, Bertha Maglott, and Dagmar Hancock of Home Care Matters. Not pictured are representatives of DK's Drive In, Galion Golden Age Center, Galion Pointe, and Sara Beegle Child Day Care.



Come Home to Galion

2017's Come Home to Galion had a Polar Express theme. So, what did the health department do; the "Health Express". Students in grades K-2 entered the "Health Express" contest. Winners were selected from each school and each grade to ride along with the Galion City Health Department in the Come Home to Galion Parade. In addition, the entries were so wonderful this year we felt needed to display all of them. All the "Health Express Tickets" were combined to form a tree in the GCHD front window.



Inform, Educate, & Engage the Community



Mosquito Surveillance & Control

The Galion City Health Department currently collaborates with the City of Galion Safety Services who provide adult mosquito control on an as needed basis and the Galion City Health Department provides surveillance as available. In 2016, community partners worked together to host the first spring clean-up event which resulted in 66 loads of trash hauled to the landfill in city dump trucks along with additional stationary dumpsters amounted in 44.95 tons of trash, 4 loads of yard waste taken to a composting facility, in addition to 6 forty-yard dumpsters of tires that were collected for recycling. This effort was well received but came at an unexpectedly high cost to the City of Galion.

Mosquito control planning has become an even larger issue within the City of Galion. There has been a rapidly growing concern for nuisance abatement within the City. The number of nuisance complaints has increased drastically, there was a total of 111 nuisances in 2016 and 145 in 2017. The vast majority of nuisances are solid waste, which are a large source for mosquitos.



In 2017, the Galion City Health Department applied for and received a grant from the Ohio Environmental Protection Agency. With these grant funds the GCHD was able to conduct surveillance (trapping and testing of mosquitos), provide outreach (education and materials such as larvicide), assist the City of Galion with the purchase of adulticide (spray), and will be paying for most, if not all, of the fees for the next spring clean-up event.

Prevent Mosquitoes Around Your Home

Get rid of standing water and water sources. Mosquitoes breed by laying eggs in and near standing water. You can do a lot to lower the number of mosquitoes around your home by getting rid of standing water in your yard.

- Empty, turn over or get rid of anything that can hold water like buckets, toys, and tarps.
- Fill holes with sand or dirt.
- Clear clogged rain gutters.
- Fix screens.
- Fix leaky outdoor faucets.
- Empty bird baths or change water at least weekly.
- Empty wading pools when not in use.
- Get rid of old tires. Drill holes in bottom of tire swings.
- Treat rain barrels for mosquitoes and seal openings.

May 2016

galion city
HEALTH DEPARTMENT
www.galionhealth.org
419-468-1075

Mobilize Community Partnerships



A real and permanent change in any community system requires the collaboration of everyone involved in that system, from those that administer and direct it to those that receive its services or are otherwise affected by it. Organizations and agencies that are officially part of or interact with the local public health system, for example, have to work together to avoid duplication of effort, make sure that everyone who needs services receives them, provide coverage to all geographic areas, pass on procedures and practices that work well, share resources when necessary, and plan together. They also have to coordinate efforts both amongst themselves and with other sectors of the community and state. This is one reason for assembling a diverse CHA/CHIP Committee, “The Crawford County Health Partners” to get as many individuals and organizations in the community as possible moving in the same direction and communicating with one another.

Through the efforts of the Crawford County Health Partners, the community has successfully completed a joint Community Health Assessment (CHA) and a joint Community Health Improvement Plan (CHIP). As the group looks forward to the next CHA being conducted, work continues on the four priorities identified in the CHIP: Reducing Adult Cardiovascular Disease, Reducing Obesity, Decreasing Youth Substance Abuse, and Improving Prenatal Outcomes. A website, specific for activities that revolve around these priorities, can be viewed at: www.crawfordhealthpartners.org

Some of the activities already completed towards the CHIP priorities are:

- Avita added Veg-centric items as well as other fruit and vegetable items to their menu
- 12% of Avita food purchases are local
- All Avita vending machines have healthy options available
- Patient brochures have been provided to Primary Care Physician offices on nutrition, exercise, and decreasing obesity risk factors
- Expansion of the Cooking Matters Program offered by the OSU Extension
- Development of the PHIT America Mayor's Challenge began
- Avita built a bariatric program
- A lunch 'n learn session on Cardiovascular Health was conducted
- Work with the schools to explore adopting smoke-free policies has begun
- The Signs of Suicide (SOS) program in the schools has expanded
- Operation Street Smart (drug awareness) training for the community was held
- The Leader in Me program in the schools has been further supported
- The Pathways Model was explored
- Safe Sleep Awareness and information was distributed to all local physician offices
- Breastfeeding classes and support groups were expanded

The Galion City Health Department continues to be the Chair for the Crawford County Health Partners. The Crawford County Health Partners is comprised of businesses, agencies and individuals working in collaboration to identify, target and reduce health issues throughout Crawford County.

How it began:

Originally, the driving factor for this partnership was mandates for both health departments within the county and the Hospitals of Crawford County. Currently, Crawford County Health Partners consists of over 40 different businesses/agencies.

This diversity has allowed us to become more focused on the entire population and begin forming relationships to make a lasting impact on the health of our community.



Mobilize Community Partnerships

Community Counseling Services

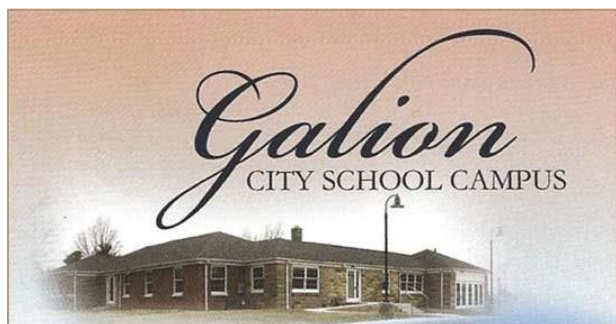
GCHD has partnered with Community Counseling to support mental health outreach by providing space within the Health Department to allow for counseling sessions to take place locally. For many residents, it is a struggle to get to various locations when seeking mental health assistance. There has been great feedback and an obvious need for these services to be provided right here in Galion. This allows our department to aid in the outreach of mental health services.

Transportation as well as mental health issues were both struggles highlighted in data obtained through the Community Health Assessment.



Tim Brown from Community Counseling Services

Tim provides counseling services in the Galion City Health Department every Tuesday.



School Nursing

The Galion City Health Department School Nursing Program supports the provision of quality health services in schools to promote student health and wellness.

Galion City Health Department is contracted to provide Public Health Nursing Services to Galion City Schools, 40 hours per week, and St. Joseph's Catholic School-Galion, as needed. The schools are provided with GCHD Staff for vision and hearing screenings, immunizations record review, lice checks, health education programs, as well as providing daily care for students.



Develop Policies to Achieve Health

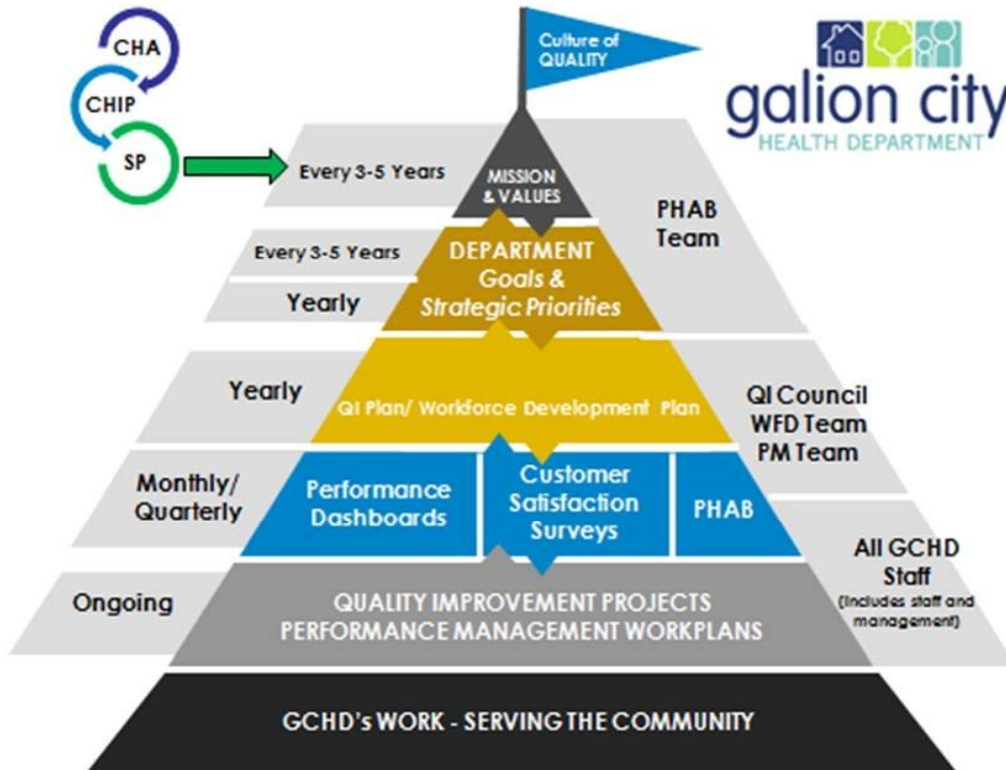


The Galion City Health Department develops, implements, and supports numerous policies, procedures, and plans in efforts to improve and protect the health of the community we serve.

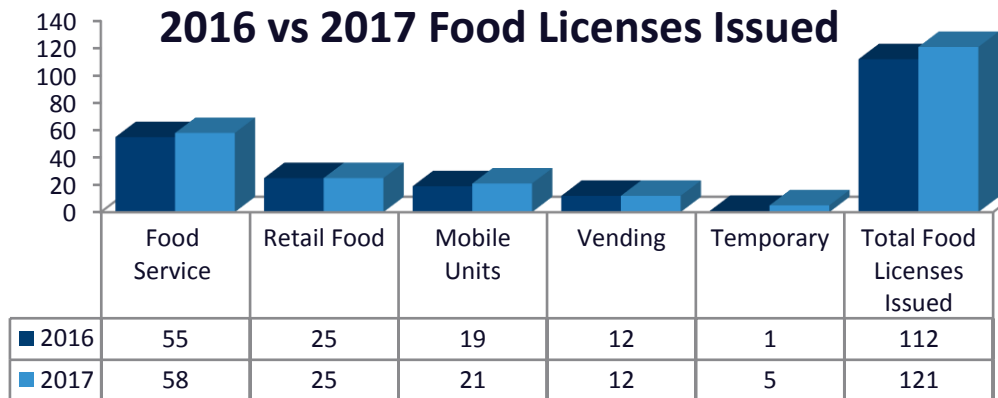
Plans include, but are not limited to, Community health Improvement Plans, Emergency Response Plans, individual program plans, policies, and procedures, as well as policies for the agency.

Building a Culture of Quality

The Galion City Health Department continued its quality efforts by following a model for the Organizational Culture of Quality. This model gives the GCHD staff a visual representation of the efforts it takes to build a true culture of quality through the various steps. The model also shows the interconnectivity between the many documents the organization has and/or will create, as well as the timeframes associated with each.



Enforce Laws to Provide a Healthy Environment



Food Safety Program

Our food protection program offers the following services:

- Complaint investigation
- Plan review
- Licensing
- Inspections

Complaint Investigation

- Our food protection program investigates illness and non-illness complaints within its jurisdiction.

Plan Review

- Plans must be submitted to the health department for review prior to construction and development of a new facility, or prior to the substantial renovation of an existing facility.

Licensing

The Galion City Board of Health licenses all food service operations and retail food establishments:

- Permanent food service operations and retail food establishments
- Mobile food service operations and retail food establishments
- Vending machines offering prepared food or beverages
- Temporary food service operations and retail food establishments.

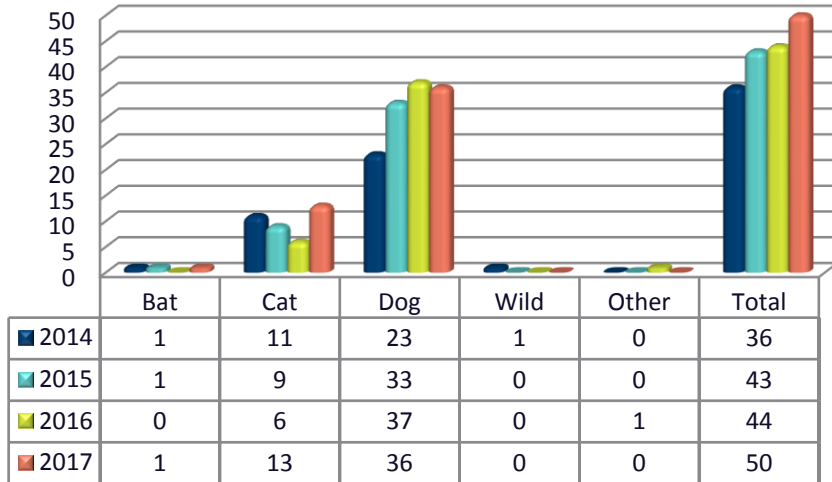
Inspections

- The health department conducts inspections at all licensed food service operations and retail food establishments. Inspections and consultations with operators promote control over the five identified risk factors for foodborne illness identified in the FDA Food Code: poor personal hygiene, food from unsafe sources, inadequate cooking, improper holding temperatures, and contaminated equipment. The inspections are a service provided to protect public health. The frequency of inspections depends upon the type of food facility and the food preparation processes conducted.



Enforce Laws to Provide a Healthy Environment

Animal Bites/Exposures Reported



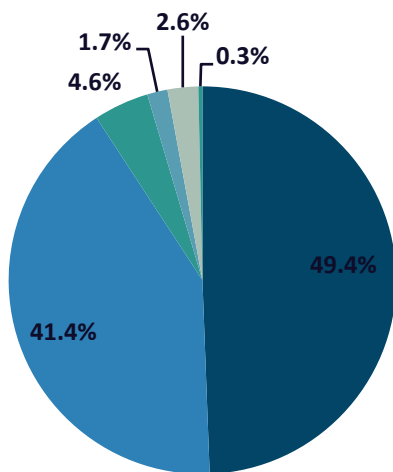
**When It Comes
To Rabies...
We Mean
Business.**



Rabies Prevention

Our rabies prevention program receives reports of animal bites and ensures that owned animals are quarantined, have a veterinary evaluation at the end of the quarantine period, and have current vaccination against rabies. We can also assist with referral to initiate rabies prophylaxis for the bite victim and rabies testing of the animal after an animal bite occurs if necessary.

Environmental Inspections Conducted



- Public Health Nuisance
- Food Safety
- Solid Waste Hauler
- School Environmental Health
- Swimming Pools, Spas, Special Use
- Manufactured Home Park

**Dive In!
The Water
Is Safe.**



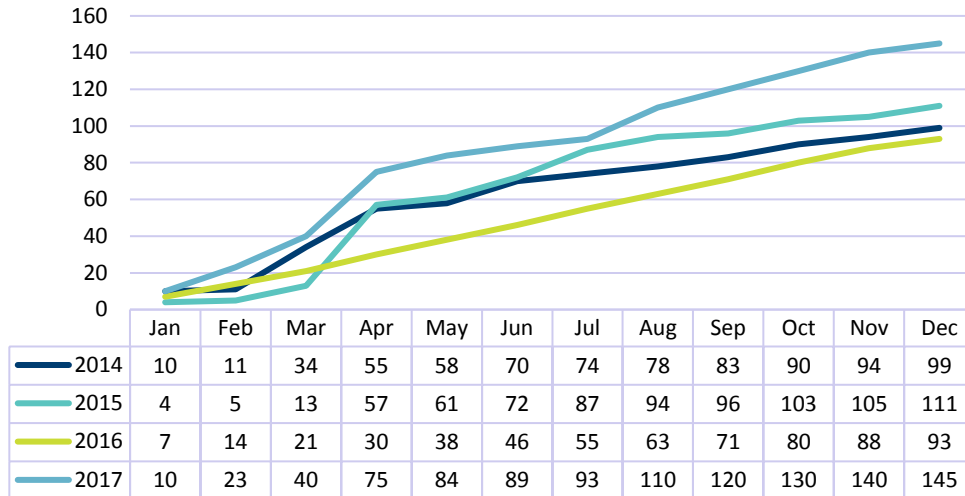
Public Health Pool Inspections

Public swimming pools are inspected by the GCHD Environmental Division. Galion had 7 licensed pool facilities, including the new Splash Park and Sleep Inn & Suites!



Enforce Laws to Provide a Healthy Environment

Public Health Nuisances, Cumulative Total

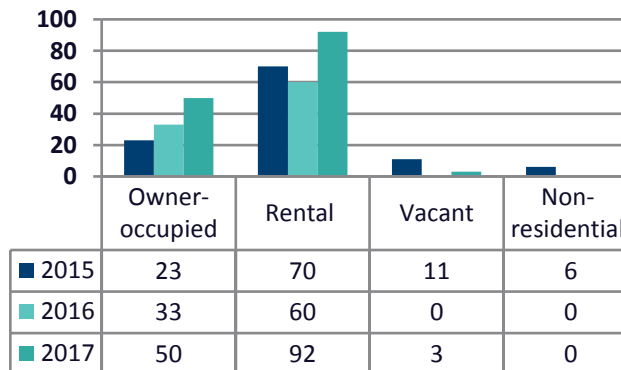


Public Health Nuisances

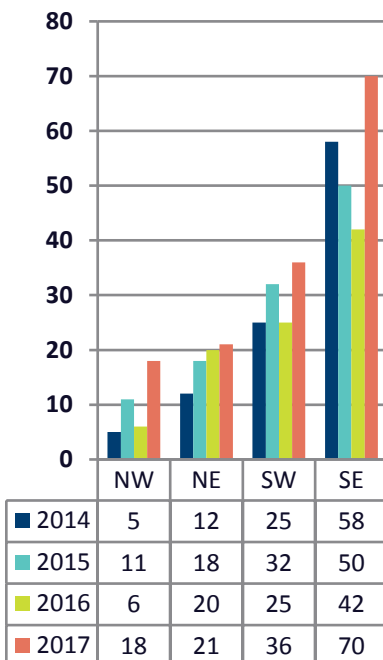
Our public health nuisance program seeks to eliminate unsanitary conditions in the community that pose potential hazards to public health. Public health nuisance conditions often result from the improper storage and/or disposal of solid waste, or the accumulation of solid waste on premises. In addition to drawing insect and animal pests, unsanitary premises may have old tires and watertight containers that give mosquitoes stagnant water in which to breed. Unsanitary properties pose a threat to public health, cause blight in a neighborhood, and in severe cases can affect the values of nearby properties.

In addition, various Codified Ordinances of Galion, OH are enforced by the Galion City Health Department.

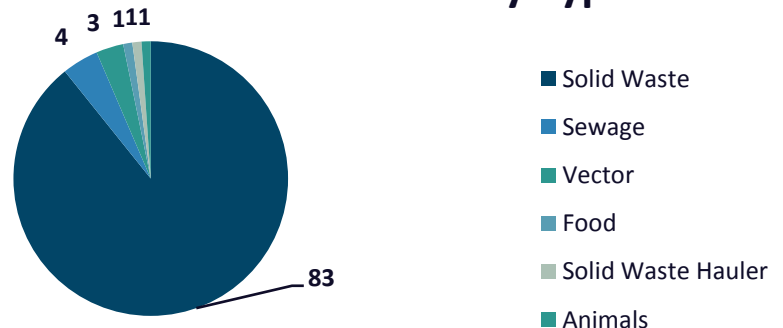
Property Ownership Status, 2015-2017



Public Health Nuisances by Location



Public Health Nuisances by Type



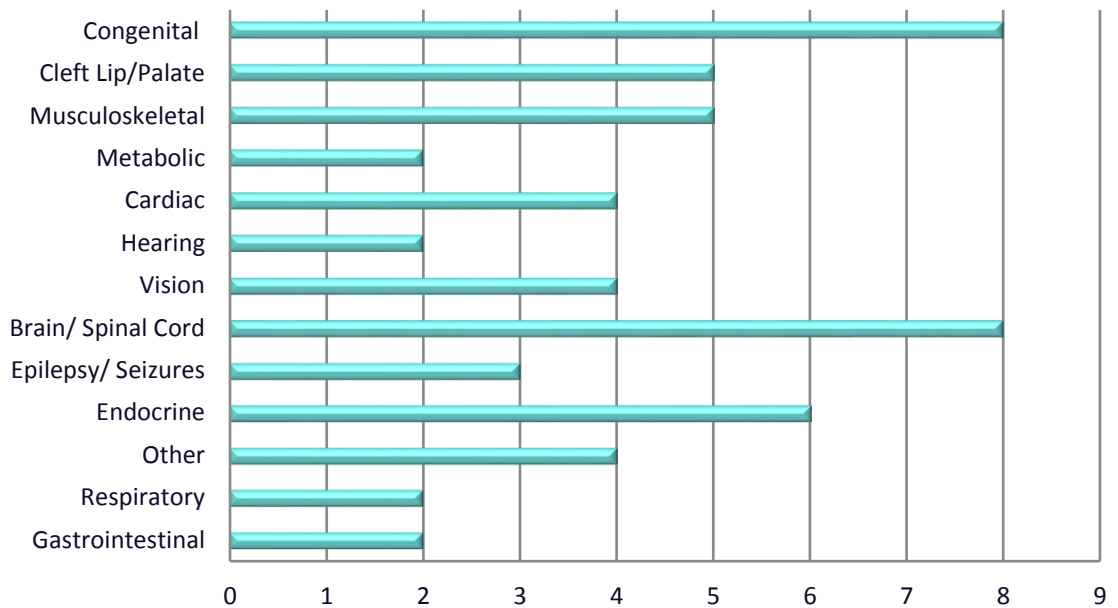
Link to/ Provide Care

Children with Medical Handicaps (CMH)

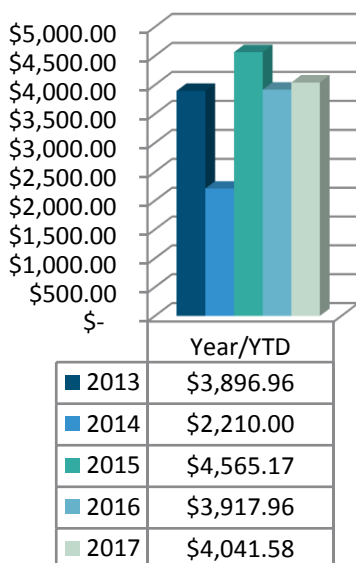
CMH's mission is to assure, through the development and support of high quality, coordinated systems, that children with special health care needs and their families obtain comprehensive care and services that are family centered, community based and culturally sensitive.



2017 Type of Diagnoses for CMH Children



Other Nursing Fees by Year



The Children with Medical Handicaps Program (CMH) is for families of children with special health care needs to a network of quality providers and helps families obtain payment for the services their children need. Assistance is provided to children under the age of 21 who have special health care needs and are residents of the State of Ohio.

Major components of the BCMH program include: conducting quality assurance activities to establish standards of care and to determine unmet needs of children with handicaps and their families; funding services for the diagnosis and treatment of medically eligible conditions; collaborating with public health nurses and local health departments to assist in increasing access to care; supporting service coordination for children with selected diagnoses; and assisting families to access and utilize appropriate sources of payment for services for their child.

In 2017, 46 children and their families were able to receive BCMH Program assistance through the Galion City Health Department.

Link to/ Provide Care

Immunizations

Galion City Health Department offers Immunization Clinics (by appointment) as well as walk-in services.

2nd Monday of the Month:

9am – 11am & 1pm – 3pm

3rd Monday of the Month:

3pm – 6pm

4th Monday of the Month:

9am – 11am & 1pm – 3pm



**Give Kids
Their Best
Shot At A
Healthy Life.**

Immunizations available include:

- Haemophilus Influenzae (Flu)
- Tdap (Tetanus, Diphtheria, & Pertussis)
- Hepatitis B (Adult)
- Hepatitis B (Pediatric/Adolescent)
- Human Papilloma Virus
- Hepatitis A (Pediatric/Adolescent)
- Dtap (Diphtheria, Tetanus, & Pertussis)
- Polio
- Diphtheria, Tetanus, Pertussis, & Polio
- Meningococcal
- Measles, Mumps, Rubella
- Diphtheria, Tetanus, Pertussis, Haemophilus Influenzae, & Polio
- Pneumococcal
- Measles, Mumps, Rubella, & Varicella (Chicken Pox)
- Rotavirus
- Tuberculin (TB) Skin Test
- Td (Tetanus & Diphtheria)
- Varicella (Chicken Pox)

School Health

The Galion City Health Department provides school health services to our contracted school districts with the intent to advance the health, well-being, academic success, and lifelong achievement of the students we serve.

Galion City Health Department Public Health Staff working in the schools:

- Serve as health care resources in the school to meet the health needs of the students.
- Provide health related education to students and staff.
- Monitor Immunization records to meet state requirements.
- Prevent, manage, and control communicable disease.
- Administer medications and perform health care procedures for students with chronic medical conditions.
- Provide trainings as needed to school staff.
- Develop Emergency Care Plans (ECPs) for students if necessary to guide the response of unlicensed personnel in a health-related emergency.
- Provide state required vision and hearing screenings.
- Are a liaison for home and school with regard to health and wellness and coordinating medical care needs including:
 - Being involved in Individualized Education Plans (IEPs) and with the Section 504 Team if health-related barriers to learning are identified.
 - Providing families with referral information to available community resources to improve access to healthcare.



Assure Competent Workforce

The Galion City Health Department invests time and resources in training employees that can best serve and meet the needs of the community we serve. GCHD is committed to ensuring staff have the opportunity to enhance skill sets in order to effectively carry out health department programs in the best way possible.

The administration at GCHD acknowledges the benefit of investing in people-focused practices including knowledge accessibility, building learning capacity and professional development. It is understood that by demonstrating a commitment to our employees' professional development, the organization and the people we serve will enjoy the rewards. GCHD provides opportunities for employees to attend educational in-services both internally and externally. The agency also believes that the employees share in the responsibility for their own learning and development. They need to work with their supervisor to identify and engage in training opportunities that meet their individual as well as departmental needs.

GCHD wishes to support and sustain a capable and qualified workforce. Training and educational activities are conducted to strive for the highest quality of services and performance improvement while meeting the needs and expectations of the community.

Whether conducting a training, educational outreach, workshop or exercise, quality improvement methods such as evaluation forms, after action reports, and improvement plans are utilized. As referenced in the Quality Improvement Plan, GCHD is committed to improving quality in all of its services, processes and programs, including workforce development, and all staff is required to maintain a culture of quality.



Climate Change

Trish Factor, Health Commissioner had the opportunity to meet with Ohio Senators to discuss the effects of Climate Change on the health of the population.



FEMA

Public Health Emergency Preparedness

All staff has completed the following FEMA Incident Command System Trainings:

IS-100 Introduction to Incident Command System
IS-200 ICS for Single Resources & Initial Action Incident
IS 700 National Incident Management System (NIMS), An Introduction
IS 800 National Response Framework, An Introduction

In addition, staff also completed:
IS-907 Active Shooter: What Can You Do

Evaluate

The Galion City Health Department is constantly working to improve the services we provide throughout the community. In order to assist in this endeavor, GCHD utilizes formal Performance Management and Quality Improvement systems and processes.



Performance Management

The GCHD's Performance Management System is used to determine whether each offered program is successful; based on a set of measurable outcomes determined by staff, program administrators, state mandates, and/or internal goals.

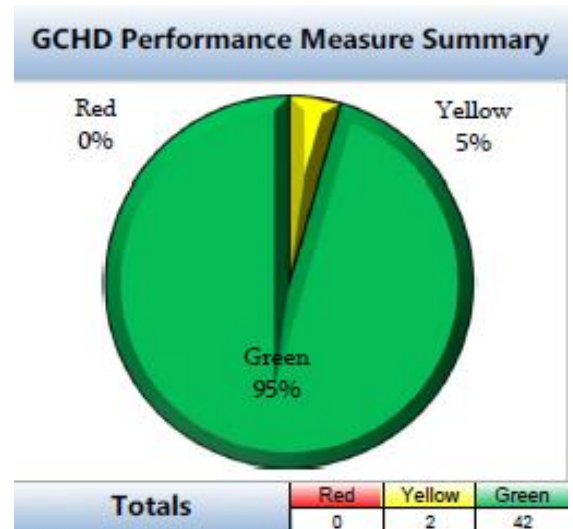
In 2016, staff and administrators working in each program set program goals and (SMART) objectives for the year 2017. These metrics were approved and entered into a system. Each objective was directly correlated with the GCHD's Strategic Priorities. In 2017, these objectives were regularly monitored, and reported on to determine strengths and weaknesses within each program area.

We are pleased to share that 95% of all objectives were met in 2017. The other 5% of the objectives had progress but were not complete to standards that were set internally. 2018 objectives were set at the end of 2017; staff really wanted to push themselves and exceed expectations.

Through regularly monitoring outcomes, staff is able to determine if a program is not meeting its predetermined goals/ objectives. In these cases, those program objectives will be taken to the GCHD Quality Improvement Council to determine if a quality improvement project could be beneficial.

Did you know?

The health department gets "inspected," too? Environmental Health programs are periodically surveyed by Ohio Department of Health, when administrative aspects (fee setting, inspection frequency and reports, etc.) and inspection skills are reviewed to ensure appropriate services are provided to citizens. The Retail Food Establishment and Public Swimming Pool programs were surveyed in 2016 and approved by Ohio Department of Health.



Evaluate

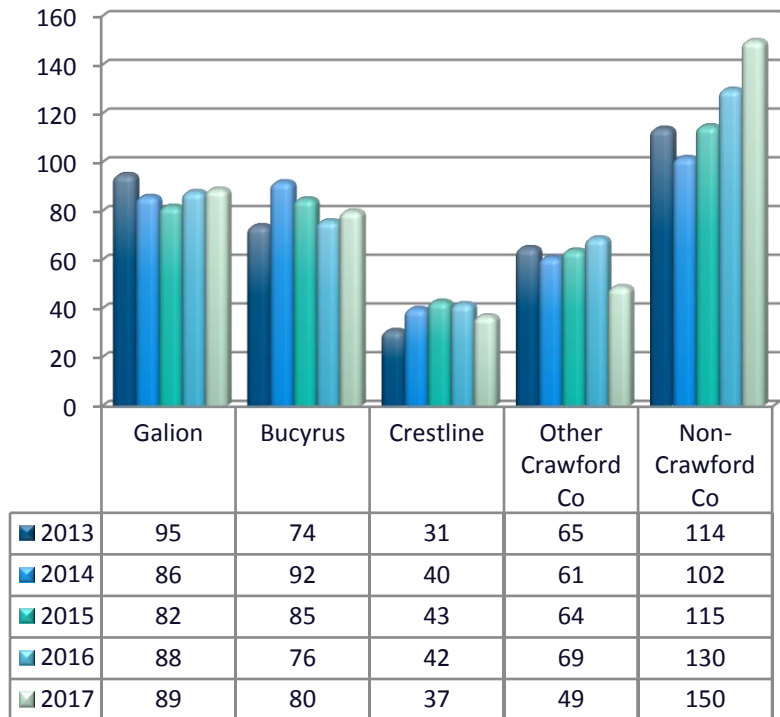
Birth and Death Statistics

The Galion City Health Department looks at birth and death statistics to gain a perspective regarding population estimates and health concerns/ outcomes affecting the community. This data is incorporated into population projections by the state of Ohio as well as federally.

We need to know how many people are born and die each year – and the main causes of their deaths – in order to have well-functioning health systems. The GCHD must track all births and deaths. This data collection provides us the ability to identify our most pressing health issues.

If deaths were uncounted and the causes of death not documented, we wouldn't be able to design effective public health policies or measure their impact.

Births by Mother's Residence



Quality Improvement

The Galion City Health Department is committed to the ongoing improvement of the quality of services it provides. In 2015, the Galion City Board of Health approved the original GCHD Quality Improvement Plan to serve as the foundation of this commitment; this plan is reviewed and revised annually, or as needed.

The Galion City Health Department (GCHD) has embraced the concept of continuous quality improvement (CQI), and the development of the plan insures that the principles of CQI will be implemented throughout the organization. GCHD adopted the Plan, Do, Check, Act (PDCA) CQI methodology, and this methodology will be used throughout the department on an ongoing basis in order to develop a culture of quality. Taking this approach will not only allow GCHD to better serve its customers, but its employees as well. The GCHD Quality Improvement Plan will provide a framework for the selection of quality improvement (QI) projects, the formation of QI teams, and ultimately instilling a culture of CQI throughout the agency. The implementation of the plan will assist GCHD in its efforts to become nationally accredited, as well as to achieve the strategic priorities set forth in its strategic plan.

The purpose of the GCHD Quality Improvement Plan (QIP) is to provide context and framework for quality improvement (QI) activities at the Galion City Health Department.

This QIP aligns with the GCHD Strategic Plan and the Crawford County Health Partners Community Health Improvement Plan. The mission and vision of the GCHD guide the design and implementation of the QI plan. The intent is to improve the level of performance of key processes and health outcomes in a systematic manner, utilizing the input and strengths of staff, leadership and the community. All actions and decisions by the QI Council will be with the purpose of improving GCHD's ability to execute our mission.

Research and Apply Innovative Solutions

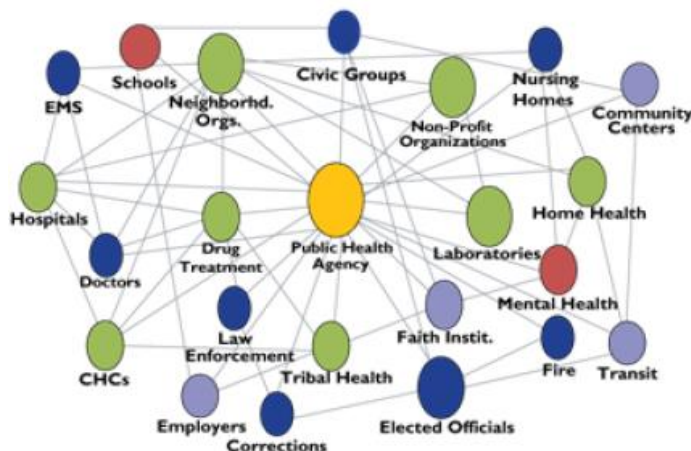


Ohio Public Health Partnership

2017 National Profile of Local Health Departments Study

The National Longitudinal Survey of Public Health Systems (NLSPHS) local public health system assessment instrument measures the extent to which local public health systems provide 20 core public health services, the effectiveness of those efforts, and the contribution of effort that health departments and other system members make to those services.

All health departments that completed the instrument received a customized report, which can be used by as a quality improvement tool. In addition, departments that participated contributed to the science base of public health practice- for example, data from the NLSPHS has been used to examine the relationship between public health system characteristics and preventable mortality.



What comes after the Community Health Assessment (CHA)?

In 2016 the CHA was finalized and released to stakeholders and the public. Then, the Crawford County Health Partners moved into utilization of the CHA data by creating a Community Health Improvement Plan.

A Community Health Improvement Plan (CHIP) is critical for developing policies and defining actions to target efforts that promote health. A CHIP defines our vision for the health of the community and will address strengths, weaknesses, challenges, and opportunities to improve the health status of the community.

Improvement Plan Steps

1. Identifying issues
2. Develop Goals & Measurable Objectives
3. Choose Strategies
4. Create Timeline
5. Develop Performance Measures
6. Locate Available Assets
7. Implement Program & Determine Responsibility

What comes after the Community Health Improvement Plan (CHIP)?

The Crawford County Health Partners have been working diligently since the release of the CHIP on the prioritized objectives. So, once we finish those what happens? The CHA/ CHIP cycle never stops. While the group is working towards the set objectives, we are also preparing to begin the cycle again. In 2018, questions will be selected, and surveys distributed. Analysis of that data will be conducted, and a new CHA will be released in 2019.

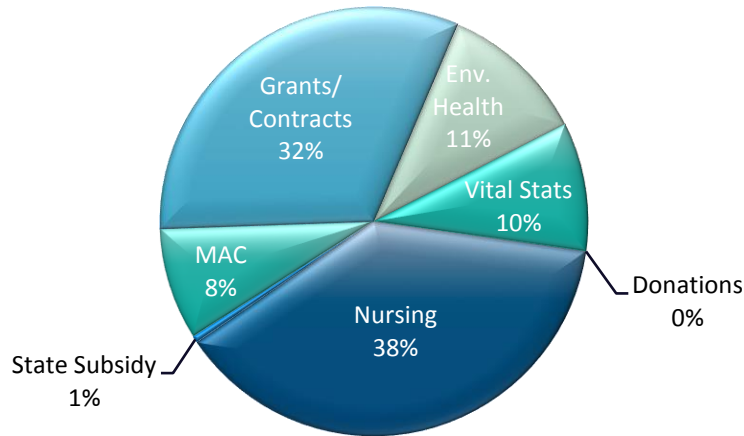
Financial

General Income and Source of Funds

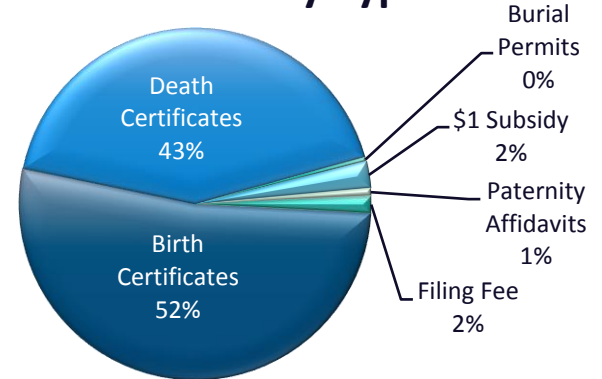
City General Fund		\$ 248,879.35	39.49%
Passthrough			
Mosquito Grant -	\$ 18,000.00	\$ 18,000.00	2.86%
Other Local Government Contracts			
Craw Co. CHIP Grant -	\$ 7,500.00	\$ 103,485.24	16.42%
Portsmouth Contract -	\$ 91,680.54		
Shelby City Contract -	\$ 4,304.70		
FCFC Money			
Book Grant -	\$ 440.00	\$ 440.00	0.07%
Medicaid		\$ 9,262.02	1.47%
Medicare		\$ 10,622.16	1.69%
Private Insurance Reimbursement		\$ 48,053.58	7.62%
Patient Fees			
Immunization Fees -	\$ 5,166.96	\$ 7,891.34	1.25%
Shampoo -	\$ 60.00		
Visuals -	\$ 305.00		
Record Copies	\$ 210.00		
Head Checks -	\$ 296.58		
Flu -	\$ 1,852.80		
Health Promotion Fees			
Car Seats -	\$ 390.00	\$ 390.00	0.06%
Environmental Health			
Food Services -	\$ 37,351.36	\$ 41,702.86	6.62%
MHP Inspection Fees -	\$ 325.00		
Pool Licenses -	\$ 3,214.00		
Trash Hauler Licenses -	\$ 762.50		
Other (Food Safety Class) -	\$ 50.00		
Vital Statistics		\$ 37,026.15	5.87%
Locally Funded Projects/ Special Contracts (Non-Govt)			
<i>School Nursing:</i>		\$ 66,843.75	10.61%
Galion City -	\$ 64,796.00		
Galion St. Joe's -	\$ 2,047.75		
Miscellaneous Income			
Donations -	\$ 5.00	\$ 5.00	0.00%
State Subsidy		\$ 1,972.11	0.31%
State Funded Projects			
BCMH -	\$ 2,780.00	\$ 3,370.00	0.53%
Smoke Free Workplace -	\$ 590.00		
Federal Funded Projects			
MAC -	\$ 32,294.27	\$ 32,294.27	5.12%
TOTAL		\$ 630,237.83	100.00%

Financial

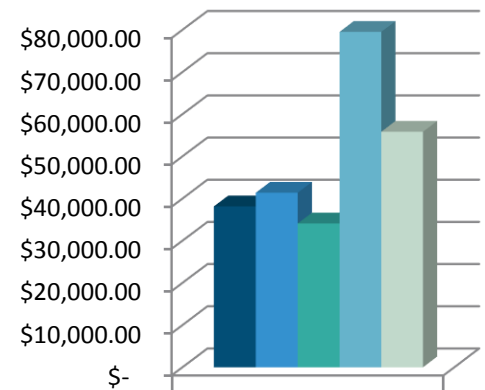
2017 Revenue by Department



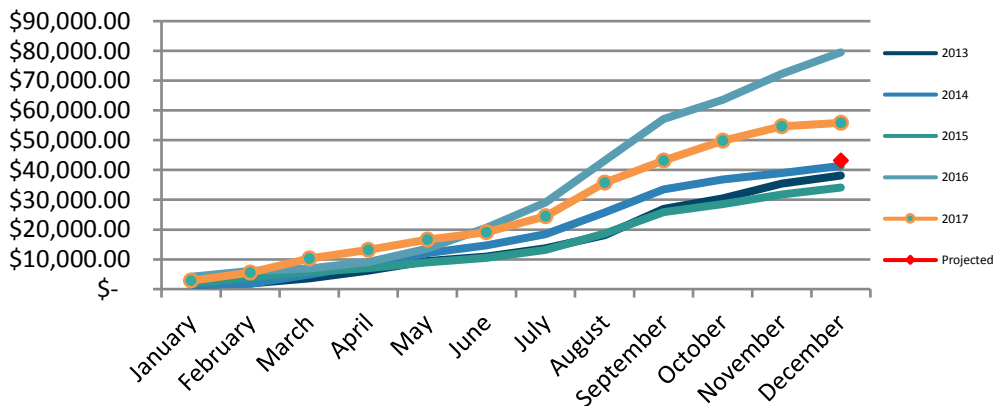
VS Revenue by Type



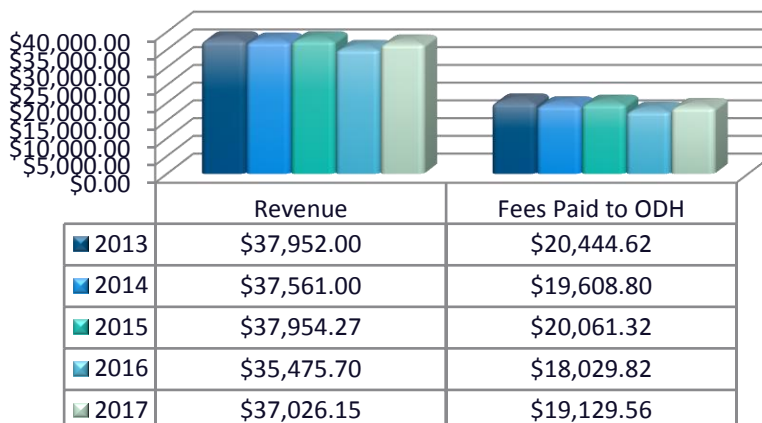
Immunization Fees by Year



Immunization Fees Comparison

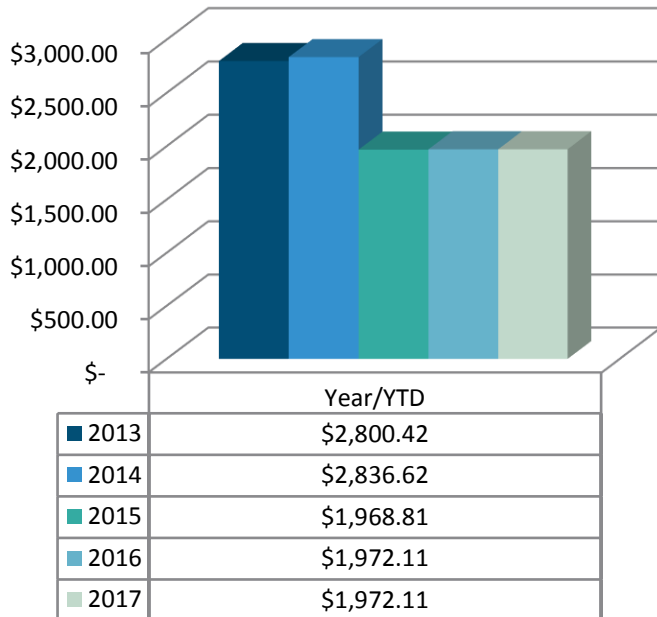


Vital Statistics Revenue & Fees Paid to ODH

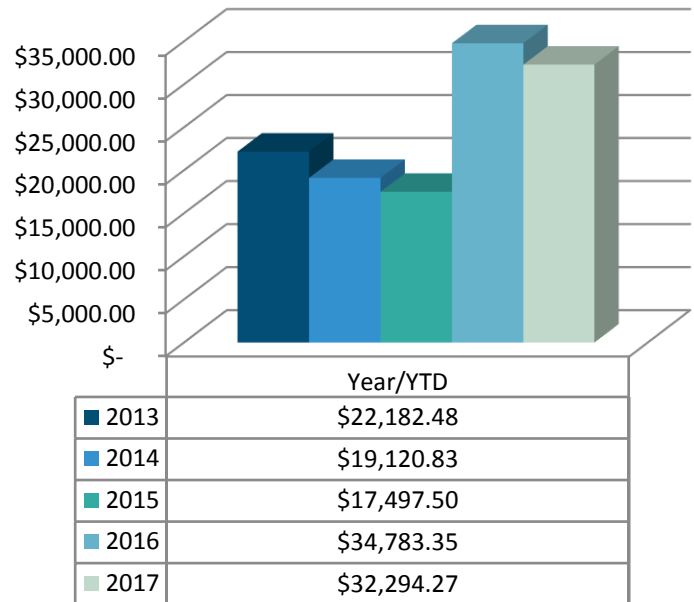


Financial

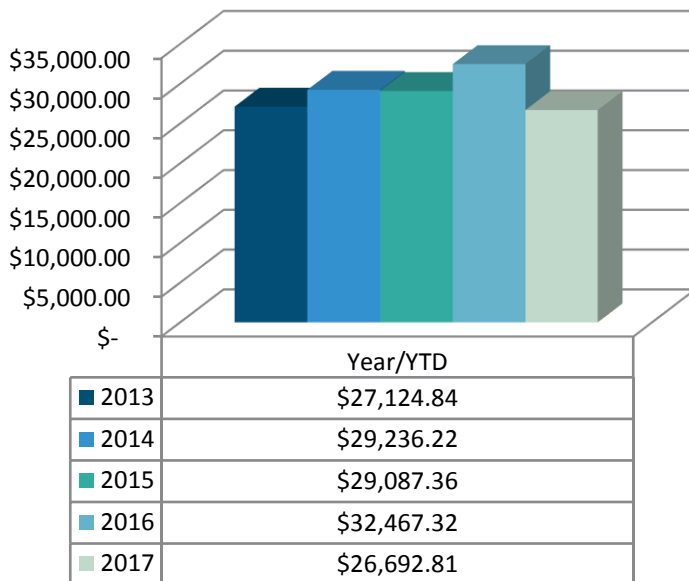
State Subsidy by Year



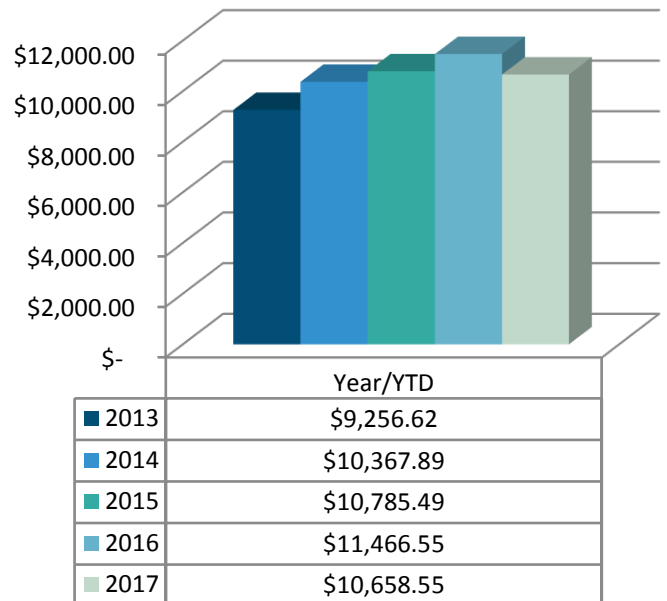
MAC Fees by Year



Food Service Op Fees by Year



Retail Food Est Fees by Year

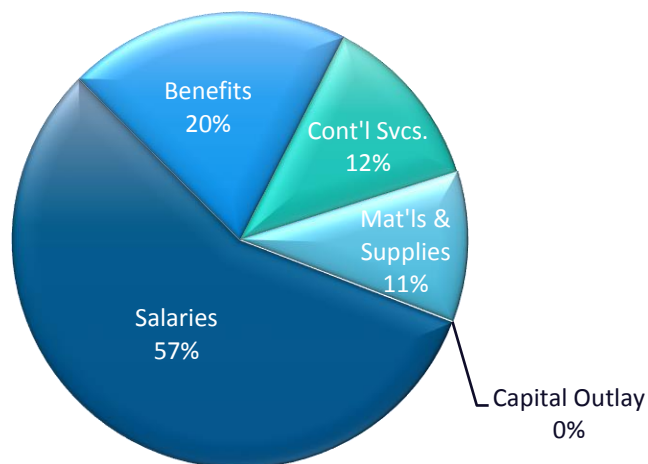


Financial

General Health Expenditures

Contractual Services Legal Advertising, Memberships, Publications, Equipment Lease, Software, Permits, License and Contract, Facility and Vehicle Maint., Postage, Technical Services, EH Fees, VS Fees, Travel/Registration	\$ 73,749.72	11.70%
Liability Insurance	\$ 3,400.00	0.54%
Personnel/Human Services	\$ -	0.00%
Materials & Supplies Supplies for office, computers, copiers, printers, cleaning, medical, vaccines, medicines, gasoline, equipment, & furniture	\$ 67,340.00	10.68%
Utilities Natural Gas, Trash, Phones, Cell Phones, & Internet Service	\$ 2,361.63	0.37%
Capital Outlay	\$ -	0.00%
Employee Benefits & Ins. Includes Workman's Comp, PERS, Medicare, Hospital and Life Insurance	\$126,182.66	20.02%
Salaries & Wages Including: Longevity, Clothing Allowance, Sick Leave Incentive	\$357,203.82	56.68%
TOTAL	\$630,237.83	100.00%

2017 Expenses by Category





2017 ANNUAL REPORT

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