

## **ANNUAL REPORT**

Galion City Health Department **2015** 



"One of the greatest rewards in the Public Health field is being able to make a difference in the lives of people throughout an entire community; often times without them even knowing."

# A Letter From the Health Commissioner

#### Dear Residents,

Public Health has a responsibility to improve and protect the health of everyone across all lifespans, from the youngest of infants, to our senior citizens. Our challenge is to find collaborative, multifaceted approaches to respond to our communities' unique needs.

We exist to improve health care quality and delivery, to influence policy, and to provide information that promotes health, prevents disease and empowers people to make sound health decisions.

In 2015, the Galion City Health Department in collaboration with the Crawford County Health Partners began a comprehensive community health assessment to better understand the city's and county's most pressing health needs. This was an opportunity to engage a broad spectrum of our community partners in gathering information and input on a wide range of issues that have an impact on health. In a systematic effort to address public health problems based on the results of the Community Health Assessment, public health and other governmental, education, and human service agencies, in collaboration with community partners will work together to set priorities and coordinate and target resources through the 2016 Community Health Improvement Plan.

The Galion City Health Department began actively preparing for national accreditation in 2015 as part of its broader initiative to strengthen agency performance, assure the quality of departmental services, and assure that health department activities reflect the needs of the community. National public health department accreditation consists of adoption of a set of standards, a process to measure health department performance against those standards, and recognition for those departments that meet the standards. Through this process, a public health department can identify performance improvement opportunities, enhance management, develop leadership, and strengthen relationships with members of the community.

This report serves to highlight ways in which our team has made a difference in the City of Galion this past year. As we move forward, Public Health will continue to monitor the ever changing needs of our population, strengthen community relations, and continue to provide the preventative health care that we need to grow stronger, healthier communities.

Sincerely,

Crish Sactor, MPH, MCHES, CHEP Galion City Health Commissioner

## 2015 Program Highlights

Birth Certificates Issued	763
Births Registered	389
Death Registered	212
Death Certificates Issued	677
Free Veterans Death Certificates Issued	46
Communicable Diseases Reported	149
Communicable Disease Outbreaks	1
BCMH Client Load	41
Immunizations Given (non-Flu)	429
Flu Immunizations Given	483
Public Health Nuisance Complaints	111
Food Service Licenses	115
Plan Reviews (new, new location or ownership)	5
Food Safety Course (Individuals Trained)	38
School Inspections	10
Swimming Pool/ Spa Inspections	10
Rabies Prevention (Animal Bites Investigated)	43
Car Seats Distributed	37

## Frequently Requested Information

Main Phone Number	(419) 468-1075
Main Fax Number	(419) 468-8618
General Email Address	galicihd@odh.ohio.gov
Website	www.galionhealth.org
Join us on Facebook	The Galion City Health Department
Follow us on Twitter	@GalionHealth



### **Mission**

To Promote and Protect the Health and Well-Being of those we Serve

### **Vision**

Inspire and Engage our Citizens and Community to be Optimally Healthy



## Who are we?

#### **BOH**

The Board of Health is the governing body for Galion City Health Department. Board members are appointed by the Mayor.

Regular meetings are generally held on the 2nd Tuesday of each month. Meeting dates/times, agendas, and minutes are available online at:

https://galionhealthorg.blueskymeeting.com



## Dr Sarah Metzger, MD

Medical Director, Galion City Health Department

Dr. Metzger joined GCHD as the Medical Director in 2014; she is responsible for all standing orders for our clinical practices, medical leadership during emergency events, and acts as a resource for our staff.

#### **Board of Health**

Member Since Tom O'Leary President/Mayor, City of Galion 6/1/2013 Vice President 2/12/1997 **Dennis Long** President Pro Tem 1/15/2014 Katelyn Strickler Wendy Kerr, CNP Member 1/15/2013 **Wade Cramer** Member 2/10/2015



#### Staff

Stail	
Trish Factor, MPH, MCHES, CHEP Health Commissioner	Years of Service 1
<b>Stephanie Zmuda</b> , RS Director of Environmental Health	11
Ashley Smith, RN, BSN Director of Nursing	1
<b>Theresa Swinehart</b> , RN Public Health Nurse	19
<b>Kara Kimerline</b> , RN, BSN Public Health Nurse	2
Chris Diebler, RN Public Health Nurse	2
Olivia Roston, BS Business Services Officer Vital Statistics Registrar	3

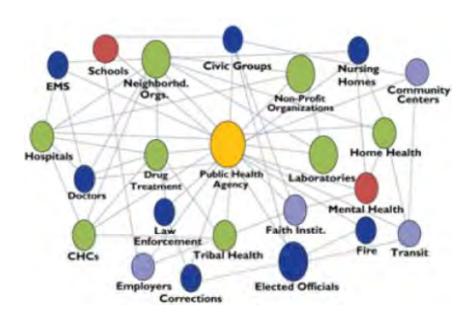
## The Public Health System

#### The Public Health System

Public health systems are commonly defined as "all public, private, and voluntary entities that contribute to the delivery of essential public health services within a jurisdiction." This concept ensures that all entities' contributions to the health and well-being of the community or state are recognized in assessing the provision of public health services.

The public health system includes:

- Public health agencies at state and local levels
- Healthcare providers
- Public safety agencies
- Human service and charity organizations
- Education and youth development organizations
- Recreation and arts-related organizations
- Economic and philanthropic organizations
- Environmental agencies and organizations



## What Do Public Health Officials Do?

- Monitor the health status of a community to identify potential problems
- Diagnose and investigate health problems and hazards in the community
- Inform, educate, and empower people about health issues, particularly the underserved and those at risk
- Mobilize community partnerships to identify and solve health problems
- Develop policies and plans that support individual and community health efforts
- Enforce laws and regulations that protect health and ensure safety
- Ensure a competent public health workforce
- Evaluate
   effectiveness,
   accessibility, and
   quality of population
   based health services
- Research new insights and innovative solutions to health problems.

### 10 Essential Public Health Services

#### Core Functions of Public Health

- Assessment
- Policy development
- Assurance

## Purpose of Public Health

- Prevent epidemics and spread of disease
- Protect against environmental hazards
- Prevent injuries
- Promote and encourage healthy behaviors
- Respond to disasters and assist communities in recovery
- Assure the quality and accessibility of services





The 10 Essential Public Health Services describe the public health activities that all communities should undertake and serve as the framework for the NPHPS instruments. Public health systems should

- 1. Monitor health status to identify and solve community health problems.
- 2. Diagnose and investigate health problems and health hazards in the community.
- 3. Inform, educate, and empower people about health issues.
- 4. Mobilize community partnerships and action to identify and solve health problems.
- 5. Develop policies and plans that support individual and community health efforts.
- 6. Enforce laws and regulations that protect health and ensure safety.
- 7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable.
- 8. Assure competent public and personal health care workforce.
- 9. Evaluate effectiveness, accessibility, and quality of personal and population-based health services.
- 10. Research for new insights and innovative solutions to health problems.

## **Public Health Accreditation**

In 2015, the GCHD has continued to pursue accreditation and strengthen our infrastructure. Staff has worked extensively to collect documents that show how the health department is in compliance with the Public Health Accreditation Board (PHAB) standards as well as determine what documents are needed and/or what systems need put in place. PHAB is a voluntary national program designed to help standardize and improve public health practices and the quality of care offered in health departments nationwide. As we work toward accreditation, we strive to continue our mission to promote and protect the health and well-being of those we serve.

#### **GCHD Strategic Priorities**

The GCHD's strategic priorities do not cover all the work done at the Galion City Health Department (GCHD). GCHD engages in a broad range of activities that help it achieve its overall mission of promoting and protecting the health and well-being of the communities we serve. With all its work, GCHD is committed to addressing all health disparities. In order to achieve the mission of the Galion City Health Department, the following four strategic priorities and associated goals were identified.

Strategic Priorities and Associated Goals: Areas of department emphasis

#### A. Strengthen Program and Service Impact

A-1 Drive coordination of Public Health efforts to accomplish mission

**A-2** Define measures, coordinate data collection & analysis, evaluate impact (PMS)

**A-3** Inventory personnel resources to align with program & agency needs/ priorities

#### B. Expand Community Awareness and Engagement

**B-1** Increase visibility of all divisions, programs, and services to Galion residents

**B-2** Increase health education in community from all appropriate programs/ divisions

B-3 Become Social Media accessible to constituents

#### C. Address Current and Emerging Public Health Issues

**C-1** Increase awareness of Public Health preparedness

**C-2** Increase awareness and/or community education about healthy eating/ active living

**C-3** Increase awareness and/or community education about injury prevention

**C-4** Increase awareness and/or community education about tobacco interventions

**C-5** Increase the abilities to report and/ or track trends regarding communicable diseases

### D. Increase Organizational Collaboration through Workforce Development and Continuous Quality Improvement

D-1 Foster a culture of trust and engagement

**D-2** Update technology and ensure staff is educated and aware of technology available

**D-3** Develop and foster workforce development for all employees

**D-4** Achieve PHAB Accreditation

**D-5** Create a culture of Continuous Quality Improvement



## **Monitor Health**

#### **Community Health Assessment**



In 2015, the Galion City Health Department, as part of the Crawford County Health Partners, worked together to conduct a Community Health Assessment (CHA). This process will occur every three years and identifies key health needs and concerns within our communities. Questions are modeled after the Centers for Disease Control Behavioral Risk Factor Surveillance System (BRFSS) and Youth Risk Behavior Surveillance System (YRBSS); additional questions were selected by a group of stakeholders from the community to address specific issues. By utilizing the same questions from the BRFSS and YRBSS, the responses from our local assessment can be compared to other cities, counties, states, and the nation.

Monitoring the health status of local residents to identify community health problems is an essential public health service. This health status assessment is invaluable because it serves as a guide for strategic planning and decision-making. It can help our community identify new health concerns, measure the impact of current community health improvement efforts, and guide the judicious use of local resources.

However, it is only one planning tool. A true plan of action for community health improvement will require taking a closer look at these survey results; seeking additional information from community residents, service providers, and others; identifying population(s) at risk for specific health conditions; and choosing effective strategies that will truly improve the health of Galion residents when put into action.

While data is useful, it is how people utilize this information that ultimately benefits the community. The Galion City Health Department welcomes you to join us as we work together to improve the health and well-being of Galion residents. We encourage you to remain optimistic and positive about the excellent work this community can do together.

The Galion City Health Department is excited that 2016 will bring the community unveiling of the Community Health Assessment results and allow us to begin working with our partnering agencies to develop the Community Health Improvement Plan (CHIP) which will allow us to determine goals, objectives, and strategies to target many of the dominant health issues identified.

66 Public health is all around us: the water we drink, the immunizations we receive, and the environment in which we live in. 99

#### **Drug Related Deaths**

2014

In 2015 the Vital Statistics

Department registered 389 new birth certificates and

issued 763 certified birth

certificates. 212 new

death certificates were

registered, 677 certified

death certificates were

issued, an additional 46

issued, and 80 burial

free Veteran Copies were

permits were issued. The

3 leading causes of death

by disease process has remained the same with

the top three in order

being Diseases of the

Circulatory System,

Diseases of the

Cancer.

78.82

2013

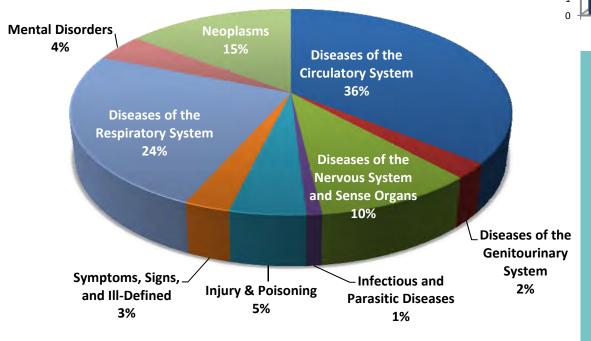
80

2015

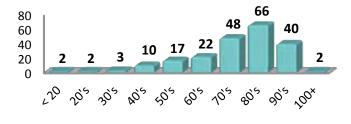
2013

## **Monitor Health**

#### 2015 Causes of Death by Disease Process

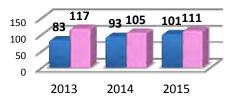


#### 2015 Deaths By Age Groups



**Age Groups** 

#### **Deaths by Gender**



■ Male ■ Female

**Potential Life Lost by Gender** 

#### Average Age of Death

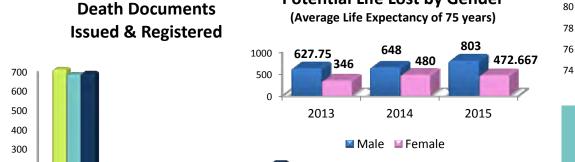
76.56

2014

75.8

2015

Respiratory System, and

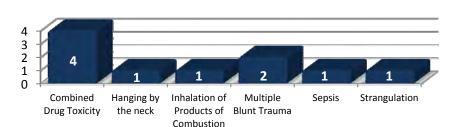


Deaths

Registered

200

2015 Deaths by Injury/Poisoning



#### **2014** 670 40 71 198 677 80 212 **2015** 46

Free Vet

Copies

Issued

35

Burial

**Permits** 

Issued

67

200 100

0

**≥**2013

Death

Certs

Issued

697

## **Monitor Health**

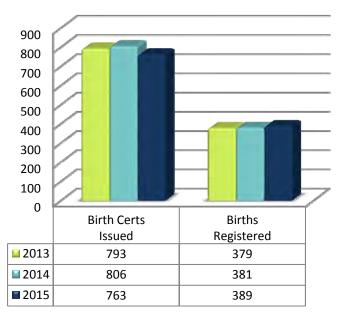
#### **Vital Statistics Data**

The legal records collected by the Galion City Health Department's Vital Statistics Department are the data source for many important statistical measures used in public health. These indicators track health outcomes and are used locally for planning and community analysis.

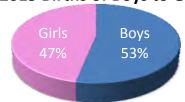
The Galion City Health Department's Vital Statistics Department issues birth certificates, death certificates, and burial permits. For birth records, we can issue certified copies for anyone born in the state of Ohio from December 20, 1908 to the present. For death records we can issue certified copies for deaths that occurred within the city limits of Galion from December 20, 1908 to the present.

The Vital Statistics Department is also responsible for registering all births, deaths, and fetal deaths that occur within the Galion city limits, assisting parents with completing Acknowledgement of Paternity Affidavits, assisting people with completing Birth Affidavits to make minor corrections on birth records, issuing copies of records to the Veteran's Administration. and assisting people with genealogical requests.

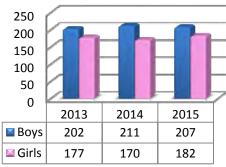
#### **Birth Certificates Issued & Registered**



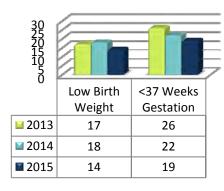
#### 2015 Births of Boys to Girls



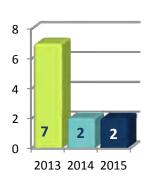
#### **Births by Gender**



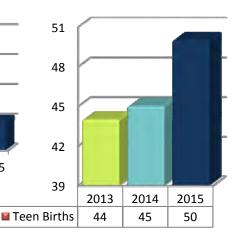
## Low Birth Weight & Premature Babies



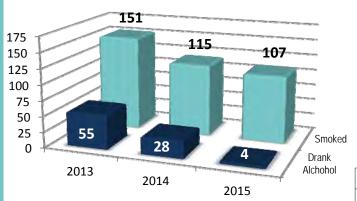
#### **Fetal Deaths**



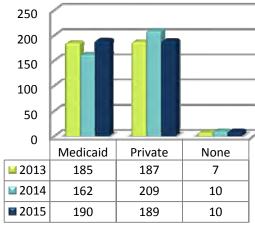
#### **Teen Births**



#### Mothers Drank Alcohol and/or Smoked at Some Point During Pregnancy



#### **Birth by Insurance Types**



## Diagnose & Investigate

### **Reportable Disease Investigation**

#### **OVERVIEW**

According to the Ohio Administrative Code 3701-3-02, cases and suspected cases of selected infectious diseases are required to be reported to the Ohio Department of Health and local public health agencies. These reportable diseases were determined to be of public health significance in Ohio. Many of these diseases must also be reported by state health departments to the Centers for Disease Control and Prevention (CDC) as part of national public health surveillance of infectious diseases.

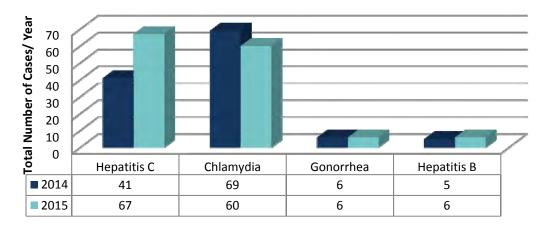
The 2015 GCHD Data Summary includes cases of reportable disease that were diagnosed among residents of Galion, OH, reported to public health, and found to meet the public health surveillance definition of a confirmed case. This data does not represent all cases of reportable infectious disease that occurred in the community, as individuals may not seek medical care for mild or asymptomatic infections. Additionally, a reported case of disease may not meet the surveillance definition of a confirmed case. Surveillance definitions are designed to standardize data collection and reporting across public health jurisdictions and may differ slightly from clinical definitions used in patient management. Outbreaks or media coverage of a particular disease can also influence testing and reporting rates. Data in this summary are considered provisional. Please note that data is grouped by type of disease.

This Data Summary is intended to be a resource for individuals and public health partners concerned about infectious diseases in Galion, OH. Further information on communicable disease may be obtained by contacting the Galion City Health Department.

#### REPORTABLE DISEASES

A comprehensive listing and guidance for reportable diseases and non-reportable diseases in the State of Ohio can be found in the Infectious Disease Control Manual (IDCM) (http://www.odh.ohio.gov/pdf/idcm/intro1.pdf). This document also includes rules contained within the Ohio Administrative Code (OAC) that pertain to infectious disease reporting. Services provided at the Ohio Department of Health Laboratory and processes for submission of specimens can be found within this document.

## **Top 4 Confirmed Communicable Diseases 2014-2015 Comparison**

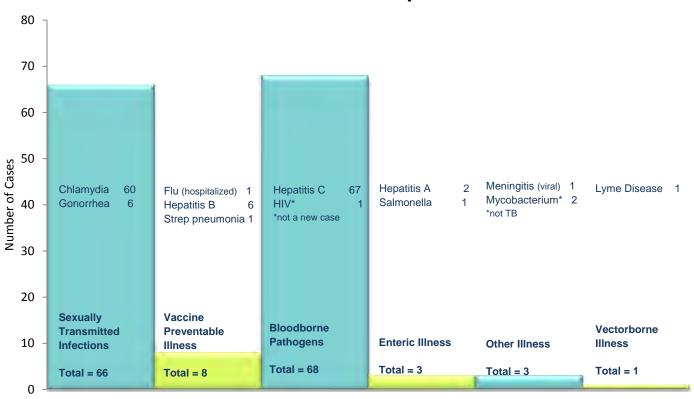


## Top 6 Confirmed Communicable Diseases in 2014

- 1) Chlamydia
- 2) Hepatitis C
- 3) Gonorrhea
- 4) Hepatitis B
- 5) Cryptosporidiosis
- 6) Mycobacterium (not TB)

## Diagnose & Investigate

#### **Communicable Diseases Reported in 2015**

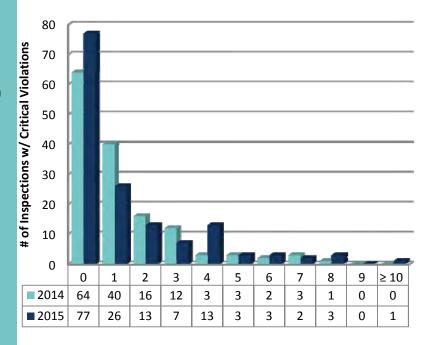


#### **Inspection Reports**

Galion City Health Department began posting food safety inspection reports online on July 1, 2012. GCHD posts food safety inspection reports online to share information that may assist you in being a well-informed consumer. Each inspection report is a "snapshot" of restaurant conditions on the day and time of that inspection. On any given day, an establishment may have more or fewer violations than posted here. Any individual inspection may not be representative of the overall, long-term performance of an establishment.

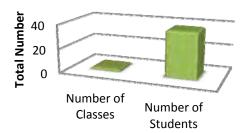
Reports can be found at: http://www.galionhealth.org/environmentalhealth/food-safety-inspections-a-online-reports

#### **Critical Violations**



## Inform, Educate, Engage

#### **Food Safety Course**



	Number of	Number of
	Classes	Students
Series1	2	38

### **Food Safety**

#### **Food Safety Certification**

Galion City Health Department became an approved course provider for food safety certification in 2015. A broad range of information is presented from management and supervision, to proper food temperatures, to facility sanitation. Thirty-eight students participated in the interactive course and became certified in 2015. We are pleased to be able to offer this training locally, meeting a need that has been unmet for years.

## Food Safety Partnership

The health department was fortunate to be able to collaborate with Mr. Karim Baroudi, Masters of Public Health student and Ohio Department of Health employee, on food safety projects this year. Mr. Baroudi completed his scholarly project as a result of the partnership, and contributed a great deal to development of the food safety certification course. and materials for regular use in the food safety program. "Mr. Baroudi's assistance with projects in the food program was valuable and really helped us expand and improve the services we offer."



#### **Galion Connections Weekends**

Connections Weekend is an opportunity to recognize the accomplishments of Galion graduates that have gone on to provide outstanding performance in their work endeavors and in their communities. This event is designed not only to bring back former students, but to involve the community at large in the educational opportunities available through the Galion City Schools.

Career Day, where returning Alumni share their success stories along with advice on careers was attended by Director of Nursing, Ashley Smith. Ashley spoke about both the nursing profession and Public Health.



## Inform, Educate, Engage





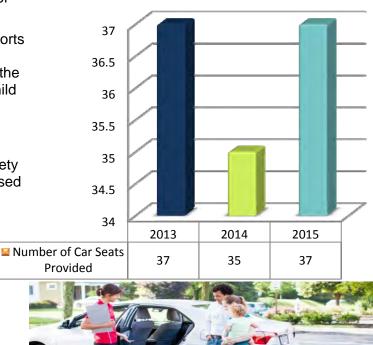
The Ohio Department of Health's child passenger safety (CPS) program, Ohio Buckles Buckeyes (OBB), provides child safety seats and booster seats to eligible low income families in all Ohio counties. The overall goal of this program is to increase the availability of child safety seats for families who could not otherwise afford them and to increase correct installation and proper use of child safety seats.

Through the coordinated efforts of a network of local and regional CPS coordinators, the OBB Program distributes child safety seats and booster seats and provides CPS education.

Ohio's Child Passenger Safety Law is defined in Ohio Revised Code 4511.81



#### **Number of Car Seats Provided**





The Wash Your Paws for Santa Claus campaign was geared toward young children in an effort to encourage hand hygiene. The children learned about the importance of washing their hands, especially before baking or handling those cookies for Santa! The children then did their best to color a picture depicting some of what they had learned. We had hundreds of entries into the coloring contest. We worked with the primary school teachers to select 7 winners. Winners were then invited to ride (with their parents) in the Come Home to Galion holiday parade. The Health Department had a horse drawn wagon take everyone along the parade route. We were also grateful to the Ministerial Association for donating Holiday Teddy Bears to each of the winners.



## **Mobilize Community Partnerships**



The Galion Police Department, Galion Fire Department, the Galion Elk Lodge 1191, in conjunction with the Galion City Health Department, held its first Safety Town in about 12 years at the Galion Primary School.

Safety Town is a program to teach children safety lessons about fire, pedestrians/traffic, water, guns, and poisons/drugs. A small town is created to instruct children about safety measures.

GCHD was fortunate enough to be able to provide two educational sessions. Kara Kimerline RN taught hand hygiene using the glow box. Theresa Swinehart RN and Buckle Bear presented car seat safety.



#### **Buckle Bear**

Buckle Bear also made appearances at the Galion YMCA Preschool and St. Paul Preschool in 2015.



#### **School Nursing**

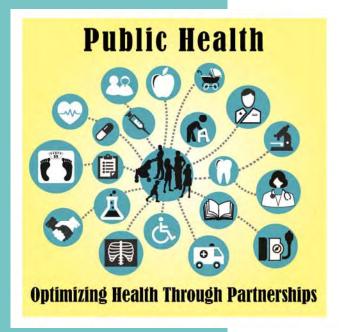
The School Nursing Program supports the provision of quality health services in schools to promote student health and success.

Galion City Health
Department provides
Registered Nurses to
Galion City Schools 40
hours per week. St.
Joseph's Catholic
School-Galion and St.
Joseph's Catholic
School-Crestline are
provided Registered
Nurses for screenings,
record review, and on
an as needed basis.

## **Mobilize Community Partnerships**

# CRAWFORD COUNTY HEALTH PARTNERS

The Crawford County Health Partners is comprised of businesses, agencies and individuals working in collaboration to identify, target and reduce health issues throughout Crawford County.



How it began

Originally, the driving factor for this partnership was mandates for both health departments within the county and the Hospitals of Crawford County.

Currently, Crawford County health Partners consists of over 40 different businesses/ agencies.

This diversity has allowed us to become more focused on the entire population and begin forming relationships to make a lasting impact on the health of our community.



Tim Brown Community Counseling Services

#### **Community Counseling Services**

GCHD has partnered with Community Counseling to support mental health outreach by providing space within the Health Department to allow for counseling sessions to take place locally. For many residents, it is a struggle to get to various locations when seeking mental health assistance. There has been great feedback and an obvious need for these services to be provided right here in Galion. This allows our department to aid in the outreach of mental health services.

Transportation as well as mental health issues were both struggles highlighted in data obtained through the Community Health Assessment.

## **Develop Policies**

#### **Isolation & Quarantine**

The US Ebola incident, spread of the Zika Virus, and numerous other outbreaks demonstrated that the ability of local Boards of Health to act in a swift and decisive manner can quite literally mean the difference between life and death. The Galion City Board of Health recognized that the Galion City Health Department would be required to act quickly during an infectious disease emergency to protect the health of the community. In response, the Galion City Board of Health passed Resolution #2015-138; A resolution delegating Board of Health authority for Isolation and Quarantine measures to the Health Commissioner.



## **Board of Health Composition**

Ohio Revised Code 3709.05, City health District Board- Compensation, Term underwent a legislative change that became effective 9/25/2015.

"The board of health shall be composed of five members appointed by the mayor and confirmed by the legislative authority, unless the board of health has established a health district licensing council under section 3709.41 of the Revised Code, in which case, the mayor shall appoint four members of the board of health, confirmed by the legislative authority, and the health district licensing council shall appoint one member of the board of health."

The Galion City Health Department determined that they would not have established a District Licensing Council (DLC) and therefore no longer have a seat on the BOH for a DLC representative.

Through Resolution #2015-141; A resolution to define the composition of the Galion City Health Department Board of Health, it was determined that the Galion City Board of Health will be composed of five members appointed by the Mayor and confirmed by the legislative authority. It was further resolved that the Board of Health would not establish a health district licensing council as presented in ORC 3709.41.

## Quality Improvement Plan

In October of 2015 the Galion City Board of Health approved the GCHD's Quality Improvement Plan. This brought about a focus on Continuous Quality Improvement.

**Continuous Quality Improvement** is an integrative process that links knowledge, structures, processes, and outcomes to enhance quality throughout an organization. The intent is to improve the level of performance of key processes and outcomes. A systematic, department-wide approach for achieving measurable improvements in the efficiency, effectiveness, performance, accountability, and outcomes of the processes or services provided. Applies use of a formal process to "dissect" a problem, discover a root cause, implement a solution, measure success/failures, and/or sustain gains.

## **Develop Policies**

#### **Building a Culture of Quality**

The Galion City Health Department took another step towards Public Health Accreditation in determining a model for the Organizational Culture of Quality. This model gives the GCHD staff a visual representation of the efforts it takes to build a true culture of quality through the various steps. The model also shows the interconnectivity between the many documents the organization has and/or will create, as well as the timeframes associated with each.



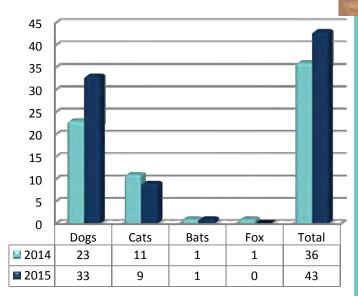


## **Enforce Laws**

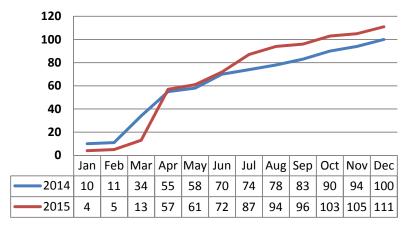
#### **Rabies Prevention**

Our rabies prevention program receives reports of animal bites and ensures that owned animals are quarantined, have a veterinary evaluation at the end of the quarantine period, and have current vaccination against rabies. We can also assist with referral to initiate rabies prophylaxis for the bite victim and rabies testing of the animal after an animal bite occurs if necessary.

#### **Animal Bites/Exposures Reported**



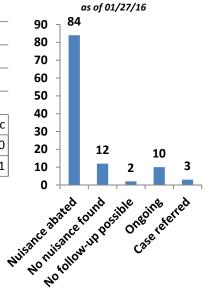
#### **Public Health Nuisances, Cumulative Total**



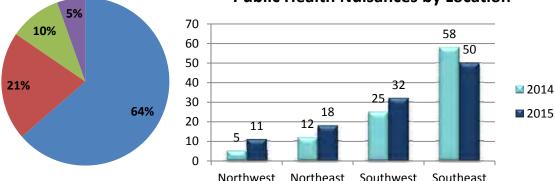
## Property Ownership & Occupancy Status, 2015



## Public Health Nuisance Outcomes, 2015



#### **Public Health Nuisances by Location**



#### Public Health Nuisances

Our public health nuisance program seeks to eliminate unsanitary conditions in the community that pose potential hazards to public health. Public health nuisance conditions often result from the improper storage and/or disposal of solid waste, or the accumulation of solid waste on premises. In addition to drawing insect and animal pests, unsanitary premises may have old tires and watertight containers that give mosquitoes stagnant water in which to breed. Unsanitary properties pose a threat to public health, cause blight in a neighborhood, and in severe cases can affect the values of nearby properties.

Codified Ordinances of Galion, OH being enforced:

- Mosquito and Other Insect Control – Section 521.26
- Collection of Garbage, Solid Waste and Other Discarded Materials – Chapter 719
- Solid Waste –
   Chapter 1361

## **Enforce Laws**

#### **Food Safety Program**

### Our food protection program offers the following services:

- Complaint investigation
- Plan review
- Licensing
- Inspections

#### **Complaint Investigation**

 Our food protection program investigates illness and non-illness complaints within its jurisdiction.

#### Plan review

 Plans must be submitted to the health department for review prior to construction and development of a new facility, or prior to the substantial renovation of an existing facility.

#### Licensing

The Galion City Board of Health licenses all food service operations and retail food establishments:

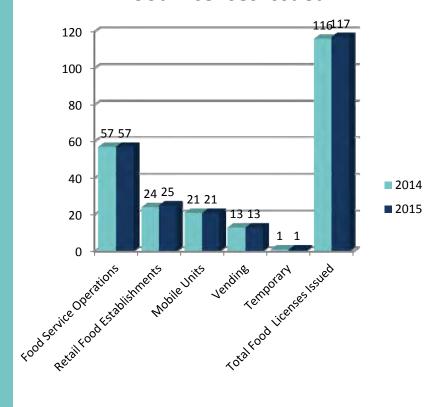
- Permanent food service operations and retail food establishments
- Mobile food service operations and retail food establishments
- Vending machines offering prepared food or beverages
- Temporary food service operations and retail food establishments.

#### **Inspections**

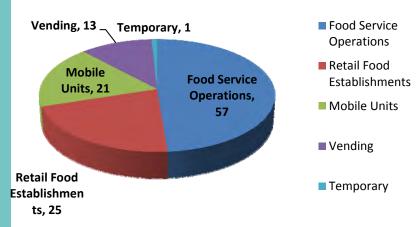
The health department conducts inspections at all licensed food service operations and retail food establishments. Inspections and consultations with operators promote control over the five identified risk factors for foodborne illness identified in the <u>FDA Food Code</u>: poor personal hygiene, food from unsafe sources, inadequate cooking, improper holding temperatures, and contaminated equipment. The inspections are a service provided to protect public health. The frequency of inspections depends upon the type of food facility and the food preparation processes conducted.



#### **Food Licenses Issued**

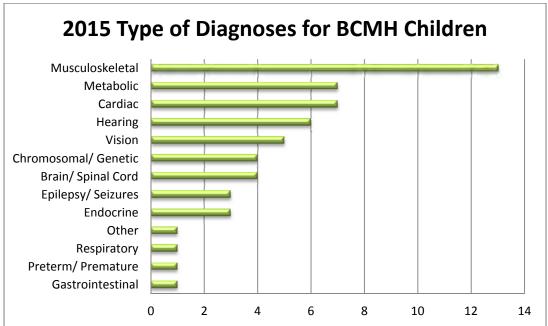


#### **2015 Food Licenses**



## Link to/ Provide Care





The Children with Medical Handicaps Program (BCMH) is for families of children with special health care needs to a network of quality providers and helps families obtain payment for the services their children need. Assistance is provided to children under the age of 21 who have special health care needs and are residents of the State of Ohio.

Major components of the BCMH program include: conducting quality assurance activities to establish standards of care and to determine unmet needs of children with handicaps and their families; funding services for the diagnosis and treatment of medically eligible conditions; collaborating with public health nurses and local health departments to assist in increasing access to care; supporting service coordination for children with selected diagnoses; and assisting families to access and utilize appropriate sources of payment for services for their child.

In 2015, 41 children and their families were able to receive BCMH Program assistance through the Galion City Health Department.

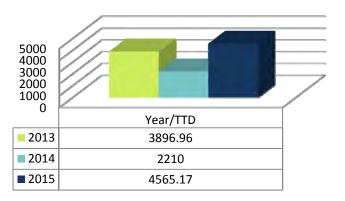
#### **BCMH**

BCMH's mission is to assure, through the development and support of high quality, coordinated systems, that children with special health care needs and their families obtain comprehensive care and services that are family centered, community based and culturally sensitive.

In 2015 the GCHD received \$4,565.17 in BCMH reimbursement. This is an increase from \$2,355.17 in 2014.



Other Nursing Fees by Year (BCMH, Car Seats, Refunds, Shampoo, Visuals)



## Link to/ Provide Care

#### **Immunizations**

Galion City Health Department offers Immunization Clinics (by appointment)

\*Special Walk-in Clinics are offered (see our website for details)

#### 2nd Monday of the Month:

9am - 11am & 1pm - 3pm

#### 3rd Monday of the Month:

3pm – 6pm

#### 4th Monday of the Month:

9am – 11am & 1pm – 3pm Immunizations available include:

- Haemophilus Influenzae
- Tdap (Tetanus, Diphtheria, & Pertussis)
- Hepatitis B (Adult)
- Hepatitis B (Pediatric/Adolecent)
- Human Papilloma Virus
- Hepatits A (Pediatric/Adolecent)
- Dtap (Diphtheria, Tetanus, & Pertussis)
- Polio
- Diphtheria, Tetanus, Pertussis, & Polio
- Meningococcal
- Measles, Mumps, Rubella
- Diphtheria, Tetanus,
   Pertussis, Haemophilus
   Influenzae, & Polio
- Pneumococcal
- Measles, Mumps, Rubella, & Varicella (Chicken Pox)
- Rotavirus
- Tuberculin (TB) Skin Test
- Td (Tetanus & Diphtheria)



Our public health nurses provide school health services to our school districts with the intent to advance the health, well-being, academic success, and lifelong achievement of the students we serve.

#### Our school nurses:

- Serve as health care experts in the school to meet the health needs of the students.
- Provide health related education to students and staff.
- Monitor immunizations.
- Manage communicable disease.
- Administer medications and perform health care procedures, as well as train non-licensed school personnel to do so if necessary.
- Develop Individual Healthcare Plans (IHPs) for students with chronic health conditions.
- Develop Emergency Care Plans (ECPs) for students if necessary to guide the response of unlicensed personnel in a health-related emergency.
- Provide health screenings that can include vision, hearing, postural, dental, and body mass index.
- Receive medical orders to guide the health care needed for an individual student as necessary.
- Coordinate the linkage between the medical home, family, and school.
  - Are involved in Individualized Education Plans (IEPs) and the Section 504 Team if health-related barriers to learning are identified.
  - Provide families with referral information along with available community resources to improve access to healthcare.

## **Assure Competent Workforce**



## Association for Professionals in Infection Control and Epidemiology (APIC) EPI Intensive Course

Trish Factor attended this course which compresses infection prevention fundamentals from the EPI® 101 and 102 classes into a 5-day interactive intensive learning experience. Board certified (CIC®) subject matter experts instructed based on the newest terminology and current definitions as well as the regulatory issues of importance today and in the future.

- Practical and complex issues taught in everyday language.
- The knowledge base and best practices required to create and implement an effective and compliant infection prevention program.
- Discussions with the board certified (CIC®) instructors and dialogues with your colleagues through classroom lectures, small group breakouts, and individual networking opportunities.
- Small class sizes that ensure quality instruction.

The course also introduced the various roles and responsibilities of the infection preventionist and epidemiologist. Areas of emphasis included how to prepare surveillance and risk assessment plans, regulatory compliance, preventing transmission of infectious diseases, how to handle employee exposures and evidence-based interventions to prevent or reduce risk.

#### **Health Commissioner University**

Trish Factor attended this three day training geared towards new Health Commissioners. The course consists of the following topics:

- Overview of Public Health/ Legal Structure of Local Health Departments (LHD's)
- LHD Enforcement Powers
- Introduction to the Association of Ohio Health Commissioners (AOHC)
- Sunshine Law: Public Records and Open Meetings
- Obligations of the Board of Health Secretary
- Sources of Funding
- Fiscal/Audit Responsibility
- Health Commissioner Ethics Obligations & Real Life Examples of Ethics Concerns in Public Health
- Information for Decision Making
- Performance Standards & Accreditation
- Personnel Issues for Public Health/ Personnel Training Tips and Techniques
- Emergency Response
- The ODH & LHD Relationship
- Legislative Update- AOHC and Health Commissioner Roles in Influencing Policy

## Public Health Emergency Preparedness

All staff has completed the following FEMA Incident Command System Trainings:

IS-100 Introduction to Incident Command System

IS-200 ICS for Single Resources & Initial Action Incident

IS 700 National Incident Management System (NIMS), An Introduction

IS 800 National Response Framework, An Introduction

In addition staff also completed: IS-907 Active Shooter: What Can You Do IS-923 performance Management- Goal Writing

#### **Quality Improvement**

All staff has completed basic Quality Improvement training which will assist us as we move forward toward building a culture of Continuous Quality Improvement.

Stephanie Zmuda was able to attend Quality Improvement training through the 2015 OSU Summer Program (received a scholarship).

# Leadership Essentials for Health District Success (LEHDS)

This two day course has now been completed by the GCHD Triad (Health Commissioner, Environmental Health Director, and Director of Nursing. The course consists of the following topics taught by subject matter experts:

**Essential HR** Accreditation Workforce Development Layoffs FMLA/FLSA LHD HR Law Case Examples Community Health Data **Informatics** Cost Methodology Funding Sources and Levies Attendance Current Drugs of Abuse & Impact on the Workplace Theft in Office **Quality Improvement** Progressive Discipline and Performance Evaluation **Terminations** Attitude, Change, and Team Buildina Speaking to Legislators and Reading ORC/OAC Worker's Compensation

## **Assure Competent Workforce**

# Preparedness, Emergency Response, and Recovery Consortium (PERRC)

It is the mission of the consortium to bring together healthcare, medical, public health and volunteer emergency management personnel involved in disaster recovery and response efforts representing the governmental, public and private sectors to discuss shared practices in preparedness, mitigation, response and recovery. This forum provided a hands-on, adult learning environment promoting the sharing of ideas and discussion of best practices.

Subject matter experts presented interactive forums, shared lessons learned during times of response and recovery in emergencies, affecting community and healthcare infrastructure, as well as discussed best practices in planning and mitigation. Focus was placed on coordination and collaboration between the various organizations and stakeholders contributing to disaster preparedness, healthcare response, rescue and evacuation, sheltering in place, and recovery operations.

## Personal Protective Measures for Biological Events

Ashley Smith and Trish Factor attended this Center for Domestic Preparedness (CDP) course in July 2015. The course was designed to ensure that participants had the information and resources needed to properly prepare for and respond to infectious disease outbreaks such as Ebola, and to collaborate with the healthcare sector through participation in regional healthcare coalitions.

The course provided an overview of personal protective equipment (PPE), and included an experimental learning activity (ELA) practicing donning and doffing PPE Level C. Additionally; there was a review of the different types of decontamination and an ELA practicing technical decontamination.





Trish Factor had the privilege to be asked to be the opening speaker on day one of the conference as well as design and present a disaster exercise on day two. This conference allowed her to meet with and collaborate with various stakeholders from across the country, as well as some international attendees.

presenting at
PERRC 2015,
Trish Factor was
also a part of the
Planning
Committee for
this National
Conference.

## **Evaluate**

The Galion City Health Department is constantly working to improve the services we provide throughout the community. In order to assist in this endeavor, GCHD began setting up formal Performance Management and Quality Improvement systems and processes.

#### Performance Management

The GCHD's Performance Management System is set up to determine whether each offered program is successful; based on a set of measurable outcomes determined by staff, program administrators, state mandates, and/or internal goals.

In 2015, staff and administrators working in each program set program goals and (SMART) objectives for the year 2016. These metrics were approved and entered into a system. Each objective was directly correlated with the GCHD's Strategic Priorities. In 2016, these objectives will be regularly monitored, and reported on to determine strengths and weaknesses within each program area.

Through regularly monitoring outcomes, staff is able to determine if a program is not meeting its predetermined goals/ objectives. In these cases, those program objectives will be taken to the GCHD Quality Improvement Council to determine if a quality improvement project could be beneficial.

#### **Quality Improvement**

The Galion City Health Department is committed to the ongoing improvement of the quality of services it provides. In 2015, the Galion City Board of Health approved the GCHD Quality Improvement Plan to serve as the foundation of this commitment.

The Galion City Health Department (GCHD) has embraced the concept of continuous quality improvement (CQI), and the development of the plan insures that the principles of CQI will be implemented throughout the organization. GCHD adopted the Plan, Do, Check, Act (PDCA) CQI methodology, and this methodology will be used throughout the department on an ongoing basis in order to develop a culture of quality. Taking this approach will not only allow GCHD to better serve its customers, but its employees as well. The GCHD Quality Improvement Plan will provide a framework for the selection of quality improvement (QI) projects, the formation of QI teams, and ultimately instilling a culture of CQI throughout the agency. The implementation of the plan will assist GCHD in its efforts to become nationally accredited, as well as to achieve the strategic priorities set forth in its strategic plan.

The purpose of the GCHD Quality Improvement Plan (QIP) is to provide context and framework for quality improvement (QI) activities at the Galion City Health Department.

This QIP aligns with the GCHD Strategic Plan and the Crawford County Health Partners Community Health Improvement Plan. The mission and vision of the GCHD guide the design and implementation of the QI plan. The intent is to improve the level of performance of key processes and health outcomes in a systematic manner, utilizing the input and strengths of staff, leadership and the community. All actions and decisions by the QI Council will be with the purpose of improving GCHD's ability to execute

#### Did you know?

The health department gets "inspected," too? Environmental Health programs are periodically surveyed by Ohio Department of Health, when administrative aspects (fee setting, inspection frequency and reports, etc.) and inspection skills are reviewed to ensure appropriate services are provided to citizens. The Food Service Operation and Public Swimming Pool programs were surveyed in 2015 and approved by Ohio Department of Health.



our mission.

## Research

What comes after the **Community Health Assessment (CHA)?** In 2016 the CHA will be finalized and released to stakeholders and the public. Then, the Crawford County Health Partners will move into utilization of the CHA data by creating a **Community Health** Improvement Plan. A Community Health Improvement Plan (CHIP) is critical for developing policies and defining actions to target efforts that promote health. A CHIP defines our vision for the health of the community and will address strengths, weaknesses, challenges, and opportunities to improve the health status of the

## Improvement Plan Steps

community.

- 1. Identifying issues
- Develop Goals & Measurable Objectives
- 3. Choose Strategies
- 4. Create Timeline
- Develop Performance Measures
- 6. Locate Available Assets
- 7. Implement Program & Determine Responsibility



The Ohio Department of Health Zoonotic Disease Program (ZDP) conducted a survey in July 2015 to look at rabies vaccination requirements and animal bite investigation procedures in Ohio local health departments. The purpose of this survey was to gather information about rabies vaccination requirements to create a reference for veterinarians, and to use the animal bite investigation information to assist with the development of future rabies educational materials. The Galion City Health Department was a proud participant in this research study.



#### Community Health Assessment

2015 began Galion City Health
Departments endeavor into a Community
Health Assessment. A Community
Health Assessment (CHA) is an
examination of health status indicators
for a population that is used to identify
key problems in a community. The
ultimate goal of a Community Health
Assessment is to identify issues and
gather primary data for a community.

Health related data for Galion City, as well as Crawford County, residents who participated in a county-wide health assessment survey were collected throughout the fall of 2015. Findings from the self-administered surveys were gathered and analyzed; a structured questionnaire was utilized. The questions were modeled after the survey instruments used by the Centers for Disease Control and Prevention; this allows for the integration of accurate primary and secondary data into the final CHA report (expected completion in Spring 2016).



The Conference for Food Protection (CFP) is the Industry Standards Development organization that collaborates with the FDA and other executive agencies for the promulgation of the FDA Food Code.

The CFP Council formed the Ice Machine Cleaning and Sanitizing Committee to evaluate risk factors associated with contaminated ice dispensed, served and/or sold at licensed retail and food service establishments.

The Galion City Health
Department was able to assist in
this research endeavor which
included surveying regulatory
agencies to determine

- a. Existing regulatory authority or guidance criteria for ice maker cleaning and sanitizing procedures and frequency
- b. Determine extent of critical and noncritical inspection violations

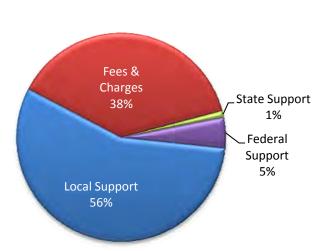
## **Financial Reports**

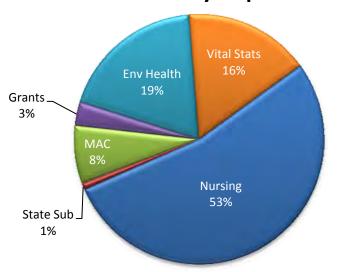
General Income and Source of Funds					
City General Fund		\$ 296,605.32	55.99%		
Passthrough		\$ 7,141.00	1.35%		
Ebola Supplement	\$ 2,571.00				
PHEP	\$ 4,570.00				
Medicaid		\$ 6,004.22	1.13%		
Medicare		\$ 11,393.11	2.15%		
Private Insurance Reimbursement		\$ 29,586.73	5.59%		
Patient Fees		\$ 6,681.85	1.26%		
Immunization Fees	\$ 3,719.85				
Shampoo	\$ 72.00				
Visuals	\$ 245.00				
Flu	\$ 2,645.00				
Health Promotion Fees		\$ 370.00	0.07%		
Car Seats	\$ 370.00				
Environmental Health		\$ 44,020.35	8.31%		
Food Services	\$ 39,872.85				
MHP Inspection Fees	\$ 275.00				
Pool Licenses	\$ 2,215.00				
Trash Hauler Licenses	\$ 687.50				
Water Testing	\$ 20.00				
Other (Food Safety Class & Smoke Free Fines)	\$ 950.00				
Vital Statistics		\$ 37,954.27	7.16%		
Locally Funded Projects/Special Contracts (Non-Govt)		\$ 66,631.50	12.58%		
School Nursing :					
Galion City	\$ 49,234.50				
Galion St. Joe's	\$ 525.00				
Crestline City	\$ 16,720.00				
Crestline St. Joe's	\$ 152.00				
Miscellaneous Income	L	\$ 58.17	0.01%		
Refunds	\$ 58.17				
State Subsidy	I	\$ 1,968.81	0.37%		
State Funded Projects		\$ 3,370.00	0.64%		
BCMH	\$ 3,370.00				
Federal Funded Projects		\$ 17,947.50	3.39%		
MAC \$ 17,497.50		,			
Ohio Youth Occupant Program	\$ 450.00				
Total Revenue		\$ 529,732.83	100.00%		

## **Financial Reports**

#### 2015 Revenue by Department







#### 2015 Nursing Revenue by Program

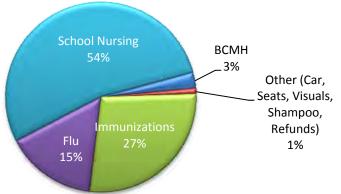
2015 Revenue*						
Local Support	\$	296,605.32				
Fees & Charges	\$	202,700.20				
State Support	\$	5,338.81				
Federal Support	\$	25,088.50				

\*Local Support is the City Contribution

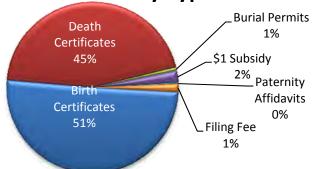
\*Fees & Charges are charges for services

\*State Support is the State Subsidy & BCMH

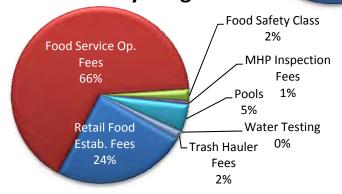
\*Federal Support is Passthrough
Funds and Federally Funded Projects



#### **VS Revenue by Type**



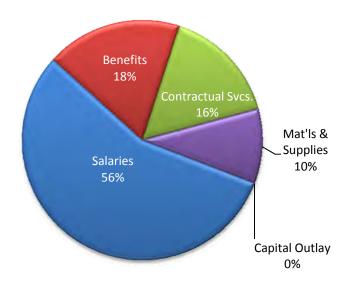
**EH Revenue by Program** 



## **Financial Reports**

General Health Expenditures					
Contractual Services	\$ 78,138.81				
Legal Advertising, Memberships, Publications, Equipment Lease, Software, Permits, License and Contract, Facility and Vehicle Maint., Postage, Technical Services, EH Fees, VS Fees, Travel/Registration		14.75%			
Liability Insurance	\$ 3,000.00	0.57%			
Personnel/Human Services	\$ 244.97	0.05%			
Materials & Supplies					
Supplies for office, computers, copiers, printers, cleaning, medical, vaccines, medicines, gasoline, equipment, & furniture	\$ 53,107.19	10.03%			
Utilities					
Natural Gas, Trash, Phones, & Internet Service	\$ 2,398.30	0.45%			
Capital Outlay	\$ -	0.00%			
Employee Benefits & Ins. Includes Workman's Comp, PERS, Medicare, Hospital and Life Insurance	\$ 96,932.76	18.30%			
Salaries & Wages					
Including: Longevity, Clothing Allowance, Sick Leave Incentive	\$295,910.80	55.86%			
TOTAL	\$529,732.83	100.00%			

#### **2015** Expenses by Category



2015 Original Budget vs. Amount Spent					
	Original Spent Difference				
Salaries	\$	272,298.00	\$	295,910.80	7.98%
Benefits	\$	104,518.00	\$	96,932.76	-7.83%
Contractual Svcs.	\$	109,043.83	\$	83,782.08	-30.15%
Mat'ls & Supplies	\$	53,800.00	\$	53,107.19	-1.30%
Capital Outlay	\$	15,000.00	\$	-	-100.00%
Totals:	\$	554,659.83	\$	529,732.83	-4.71%



## **2015 ANNUAL REPORT**

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The Galion City Health Department Annual Report is available on our website. If you would like a printed copy of the annual report, please call or email us with your name and mailing address.